

Re: YOUR REF: CC4/III21002130/Upa3 (SMN5515X) OUR REF: BMS2021/06/PD1178/DS(SM) (SME375M) DOA: 10.02.2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 23/11/2021 2:26 PM

To: Angela Tan Hong Choo PTCBC <Angela.Tan@inchcape.com.sg>

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Angela Tan Hong Choo PTCBC <Angela.Tan@inchcape.com.sg>

Sent: Thursday, 18 November 2021 4:22 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: YOUR REF: CC4/III21002130/Upa3 (SMN5515X) OUR REF: BMS2021/06/PD1178/DS(SM) (SME375M) DOA: 10.02.2021

Hi Hsiao,

We hereby confirm acceptance on your offer.

Kindly let us have the discharge voucher soonest.

-

This settlement does not preclude/prejudice the Claimant/Driver/Passenger for personal injury at a later date should such claim arises.

Best Regards,

ANGELA TAN

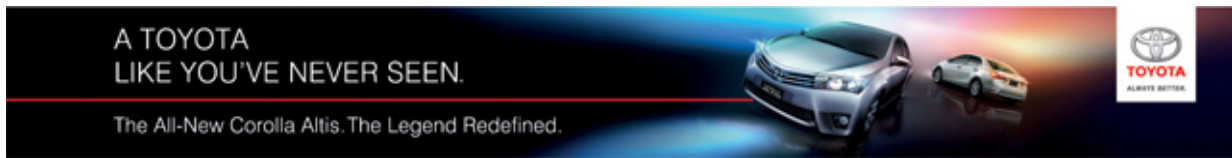
TPR Team

DIRECT LINE +65 6631 1885 | FAX +65 6872 7260

EMAIL: Angela.Tan@inchcapemotors.com.sg

Inchcape – Borneo Motors | No. 2 Pandan Crescent Singapore 128462

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 18 November 2021 3:58 pm

To: Angela Tan Hong Choo PTCBC <Angela.Tan@inchcape.com.sg>

Subject: Re: YOUR REF: CC4/III21002130/Upa3 (SMN5515X) OUR REF: BMS2021/06/PD1178/DS(SM) (SME375M) DOA: 10.02.2021

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Without Prejudice

(save as to costs)

Dear Angela,

We are of the view that our offer at **\$40,813.58(all-in)** is fair and reasonable.

Please re-consider our offer.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

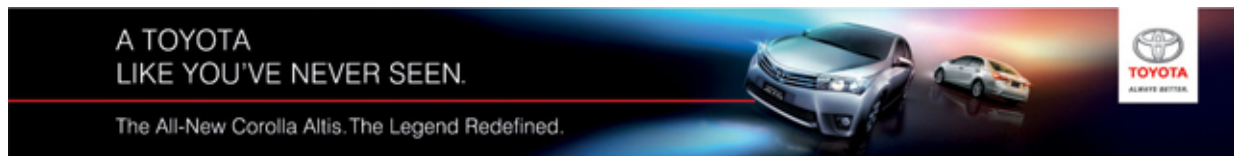
From: Angela Tan Hong Choo PTCBC <Angela.Tan@inchcape.com.sg>
Sent: Thursday, 21 October 2021 3:12 pm
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: YOUR REF: CC4/III21002130/Upa3 (SMN5515X) OUR REF: BMS2021/06/PD1178/DS(SM) (SME375M) DOA: 10.02.2021

Hi Hsiao,

Could not agree we counter propose @\$40,913.58.

We trust the amount we demand is reasonable.

Best Regards,
ANGELA TAN
TPR Team
DIRECT LINE +65 6631 1885 | FAX +65 6872 7260
EMAIL: Angela.Tan@inchcapemotors.com.sg
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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, 19 October 2021 10:19 am
To: Angela Tan Hong Choo PTCBC <Angela.Tan@inchcape.com.sg>
Subject: RE: YOUR REF: CC4/III21002130/Upa3 (SMN5515X) OUR REF: BMS2021/06/PD1178/DS(SM) (SME375M) DOA: 10.02.2021

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Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We are prepared to improve our offer at **\$40,813.58(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Angela Tan Hong Choo PTCBC <Angela.Tan@inchcape.com.sg>

Sent: Thursday, 9 September 2021 1:58 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: YOUR REF: CC4/III21002130/Upa3 (SMN5515X) OUR REF: BMS2021/06/PD1178/DS(SM) (SME375M) DOA: 10.02.2021

Hi Hsiao Tong,

Our client could not agree with your offer.

We counter propose in full settlement as per our LOD.

Kindly review and revert your offer urgently.

Best Regards,

ANGELA TAN

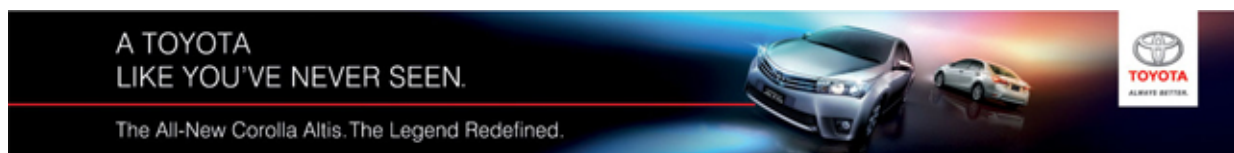
TPR Team

DIRECT LINE +65 6631 1885 | FAX +65 6872 7260

EMAIL: Angela.Tan@inchcapemotors.com.sg

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 3 September 2021 10:39 am

To: Angela Tan Hong Choo PTCBC <Angela.Tan@inchcape.com.sg>

Subject: Re: YOUR REF: CC4/III21002130/Upa3 (SMN5515X) OUR REF: BMS2021/06/PD1178/DS(SM) (SME375M) DOA: 10.02.2021

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Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We are prepared to improve our offer at **\$40,713.58(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Angela Tan Hong Choo PTCBC <Angela.Tan@inchcape.com.sg>

Sent: Wednesday, 1 September 2021 3:18 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: YOUR REF: CC4/III21002130/Upa3 (SMN5515X) OUR REF: BMS2021/06/PD1178/DS(SM) (SME375M) DOA: 10.02.2021

Hi Hsiao Tong,

We counter propose in full settlement @\$41,013.58.
Number of days breakdown as follow:-

Surveyor recommended	- 8 working days
Documentation	- 1 day (Towing in vehicle and reported the accident and
vehicle grounded at our workshop)	
PRI	- 2 day (survey on 16.02.2021)
Closed Chinese New Year	- 3 day (11 – 13 .02.2021)
Weekend	- 2 day (14 & 21.02.2021)

Kindly revert your offer urgently.

Best Regards,

ANGELA TAN

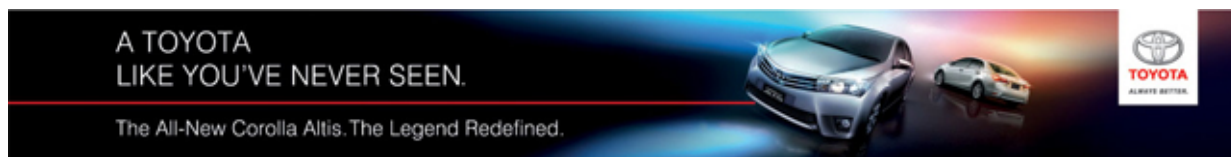
TPR Team

DIRECT LINE +65 6631 1885 | FAX +65 6872 7260

EMAIL: Angela.Tan@inchcapemotors.com.sg

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 31 August 2021 2:02 pm

To: Angela Tan Hong Choo PTCBC <Angela.Tan@inchcape.com.sg>

Subject: Re: YOUR REF: CC4/III21002130/Upa3 (SMN5515X) OUR REF: BMS2021/06/PD1178/DS(SM) (SME375M) DOA: 10.02.2021

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Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$40,500.00(all-in)**.

Please confirm acceptance.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Angela Tan Hong Choo PTCBC <Angela.Tan@inchcape.com.sg>

Sent: Thursday, 19 August 2021 11:00 am

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: YOUR REF: CC4/III21002130/Upa3 (SMN5515X) OUR REF: BMS2021/06/PD1178/DS(SM) (SME375M) DOA: 10.02.2021

Hi Hsiao,

No discount for above-mentioned.

Please revert your offer soonest possible.

Best Regards,

ANGELA TAN

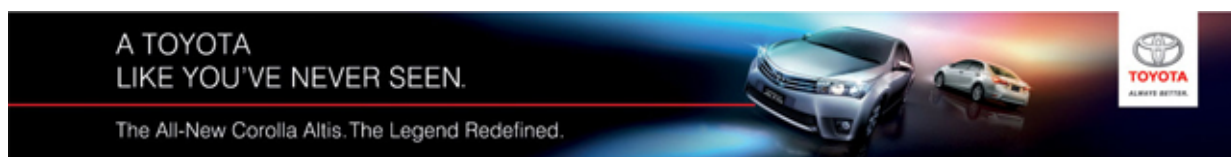
TPR Team

DIRECT LINE +65 6631 1885 | FAX +65 6872 7260

EMAIL: Angela.Tan@inchcapemotors.com.sg

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 16 August 2021 5:19 pm

To: Angela Tan Hong Choo PTCBC <Angela.Tan@inchcape.com.sg>

Subject: Re: YOUR REF: CC4/III21002130/Upa3 (SMN5515X) OUR REF: BMS2021/06/PD1178/DS(SM) (SME375M) DOA: 10.02.2021

CAUTION: This email originated from outside of the organization (Inchcape). Do not click links or open attachments unless you recognise the sender and know the content is safe.

Without Prejudice

Dear Angela,

We refer to our below email.

Please advise. Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 30 June 2021 4:12 PM

To: Angela Tan Hong Choo PTCBC <Angela.Tan@inchcape.com.sg>

Subject: Re: YOUR REF: CC4/III21002130/Upa3 (SMN5515X) OUR REF: BMS2021/06/PD1178/DS(SM) (SME375M) DOA: 10.02.2021

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For repair cost, we would like to request for 10% discount from the final bill.

Please advise if you are agreeable on this. Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 4 June 2021 1:30 PM

To: Angela Tan Hong Choo PTCBC <Angela.Tan@inchcape.com.sg>

Subject: Re: YOUR REF: CC4/III21002130/Upa3 (SMN5515X) OUR REF: BMS2021/06/PD1178/DS(SM) (SME375M) DOA: 10.02.2021

Without Prejudice

Dear Sirs/Mdm,

We acknowledge receipt of your email dated 03/06/2021.

We will look into the matter and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Angela Tan Hong Choo PTCBC <Angela.Tan@inchcape.com.sg>
Sent: Thursday, 3 June 2021 4:06 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: YOUR REF: CC4/III21002130/Upa3 (SMN5515X) OUR REF: BMS2021/06/PD1178/DS(SM) (SME375M)
DOA: 10.02.2021

Hi Sir/Madam,

We refer to the attach reference.

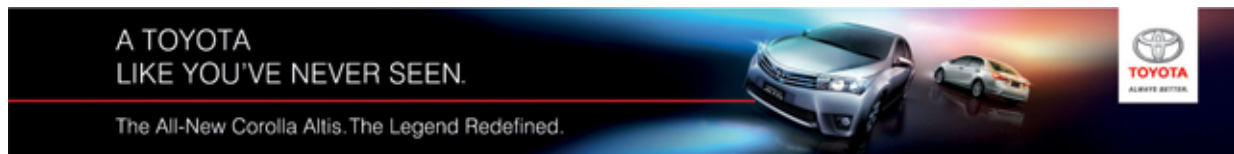
Please find attached a copy of our letter of demand for your kind perusal.

We would appreciate if you could revert us with your offer soonest.

Thank you and awaiting for your favorable reply.

Best Regards,
ANGELA TAN
TPR Team

DIRECT LINE +65 6631 1885 | FAX +65 6872 7260
EMAIL: Angela.Tan@inchcapemotors.com.sg
Inchcape – Borneo Motors | No. 2 Pandan Crescent Singapore 128462
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