

Hsiao Tong (LKKAuto)

From: Manivel Priyadarshini <manivel@iii.com.sg>
Sent: Wednesday, 29 September 2021 4:36 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: [EXTERNAL] - III Ref: MPC2021D0000689 // LKK Ref; CC4/III21002130/Upa3

Dear Hsiao Tong,

1. Please offer 14 days minus off the PRI
2. There was no discount on parts and labour charges was inevitably much higher. Did we negotiated for 10% lesser.

Thank You
Best Regards,
Priya Manivel
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street, #04/#05 IOB Building, Singapore 049711
[Tel:63476100,Ext-284](tel:63476100,Ext-284)



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 29 September 2021 4:17 pm
To: Manivel Priyadarshini <manivel@iii.com.sg>
Subject: [EXTERNAL] - III Ref: MPC2021D0000689 // LKK Ref; CC4/III21002130/Upa3

Hi Priya,

We refer to the above matter.

For LOU, third party insisted to claim for 16days x \$100.00. The breakdown of number of days is as follows: -

Surveyor recommended	- 8 working days
Documentation	- 1 day (Towing in vehicle and reported the accident and vehicle
grounded at our workshop)	
PRI	- 2 day (survey on 16.02.2021)
Closed Chinese New Year	- 3 day (11 – 13 .02.2021)
Weekend	- 2 day (14 & 21.02.2021)

Kindly let us have your further mandate in Merimen.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

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