

## Nivitha (LKK Auto)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Monday, 15 February 2021 4:20 PM  
**To:** Zhe Hao Lau; Siak Tong Sim  
**Cc:** 'SUR'; Nivitha (LKK Auto); 'assignments'  
**Subject:** RE: SNM21D200863/C02/GBH7307D/TANKL / FW: Request Survey for vehicle Inv: SLU9715J / GBH7303D, DOA:05/02/2021  
**Attachments:** SLU9715J\_GIA REPORT\_DOA 05 FEB 2021.pdf

[Confidential]

### Without Prejudice

Hi Jason

Thanks for your reply.

Hi LKK

Please conduct PRS

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

### **Pauline Tham**

Head of Motor Claims Section II  
Claims Department

### **China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Zhe Hao Lau <jasonlauzh@lioncityrentals.com.sg>  
**Sent:** Monday, February 15, 2021 3:30 PM

**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>; Siak Tong Sim <siaktong@lioncityrentals.com.sg>  
**Subject:** Fwd: SNM21D200863/C02/GBH7307D/TANKL / FW: Request Survey for vehicle Inv: SLU9715J / GBH7303D, DOA:05/02/2021

Dear Pauline,

Sorry for the late reply of this email.

We will appoint LKK to survey this vehicle SLU9715J.

Hope to hear from you soon.

Thank you.

Regards,

**Jason**

**ARC Executive**

**6955 9331**

60 Jalan Lam Huat,

#04-39/40 Carros Centre

Singapore 737869

----- Forwarded message -----

From: **Pauline Tham** <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

Date: Mon, Feb 15, 2021 at 10:38 AM

Subject: RE: SNM21D200863/C02/GBH7307D/TANKL / FW: Request Survey for vehicle Inv: SLU9715J / GBH7303D, DOA:05/02/2021

To: [jasonlauzh@lioncityrentals.com.sg](mailto:jasonlauzh@lioncityrentals.com.sg) <[jasonlauzh@lioncityrentals.com.sg](mailto:jasonlauzh@lioncityrentals.com.sg)>, Siak Tong Sim <[siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg)>

Cc: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>, Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

[Confidential]

**Without Prejudice**

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter. Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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**From:** Chong Boon Sen

**Sent:** Monday, February 15, 2021 10:27 AM

**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Subject:** FW: SNM21D200863/C02/GBH7307D/TANKL / FW: Request Survey for vehicle Inv: SLU9715J / GBH7303D, DOA:05/02/2021

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**From:** Claims Dept of CTI

**Sent:** Monday, 15 February 2021 10:21 AM

**To:** Zhe Hao Lau <[jasonlauzh@lioncityrentals.com.sg](mailto:jasonlauzh@lioncityrentals.com.sg)>; Siak Tong Sim

<[siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D200863/C02/GBH7307D/TANKL / FW: Request Survey for vehicle Inv: SLU9715J / GBH7303D, DOA:05/02/2021

Dear Kah Leong,

Please conduct PRS for SLU9715J. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge - Tan Kah Leong 63896193.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平  
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**From:** Zhe Hao Lau <[jasonlauzh@lioncityrentals.com.sg](mailto:jasonlauzh@lioncityrentals.com.sg)>  
**Sent:** Thursday, 11 February 2021 10:39 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Siak Tong Sim <[siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg)>  
**Subject:** Request Survey for vehicle Inv: SLU9715J / GBH7303D, DOA:05/02/2021

Dear Sir/Madam,

Happy Chinese New Year Eve to you.

Please kindly arrange survey for this vehicle SLU9715J.

Our Insured Vehicle: SLU9715J

Your Insured Vehicle: GBH7303D

Date of Accident: 05/02/2021

Hope to hear from you soon.

Thank you.

Regards,

**Jason**

**ARC Executive**

**6955 9331**

60 Jalan Lam Huat,

#04-39/40 Carros Centre

Singapore 737869

—  
**Jason**

**ARC Executive**

**6955 9331**

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