

Hsiao Tong (LKKAuto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 27 May 2022 8:58 AM
To: Tan Kah Leong; 'doris_lim@cdgtaxi.com.sg'
Subject: OUR REF: SNM21D200874/C02/SLG6983U/TANKL & YOUR REF: 28.4/27.1/SHA1798A TL, TPP LOD ACKNOWLEDGEMENT
Attachments: Rental Letter; SHA1798A SAS.pdf; Dereg.pdf; sales contract.pdf; SHA1798A NBV.PDF; SHA1798A.pdf; Total loss value formula.pdf

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Sir / Madam

We acknowledge receiving letter of demand dated 26th May 2022 with enclosures on 26th May 2022.

Please be assured that your claim is receiving our attention. We will contact you should we require additional information or other documents relating to the claim.

Kindly take note that this acknowledgement should not be construed as an admission of liability.

Please contact our claims department **Tan Kah Leong 6389 6193** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Doris Lim Puay Noi <doris_lim@cdgtaxi.com.sg>
Sent: Thursday, 26 May 2022 5:07 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: Your insured: SLG6983U- Acc on 27/1/2021 (Letter of demand), our ref: 28.4/27.1/SHA1798A - SNM21D200874/C02/SLG6983U/TANKL

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Our Ref: 28.4/27.1/SHA1798A TL

Dear sirs

We refer to the above matter in which you were the insurer of motor vehicle Registration No: SLG6983U.

From the circumstances of the accident, we are of the opinion that the accident arose as a result of your insured's negligent driving.

Our loss in this connection comprises the following:

1. Total Loss Value - S\$26,238.78
2. 30 days' loss of rental @ \$125.40 per day - S\$3,762
3. 30 days' loss of earnings for hirer @ \$80.00 per day -S\$2,400
4. 30 days' loss of earnings for relief @ \$80.00 per day - S\$2,400

Total: S\$34,800.78

Enclosed are all the relevant documents for your attention.

We would also like to inform you that Mr Lim Soon Heng was the registered hirer and Mr Lim Khoon Lek was the registered relief driver of motor vehicle SHA1798A at the material time of the above accident. As such, we are assisting them to claim against you for their losses arising from the accident.

Kindly let us have your settlement of our claim within the next two weeks from the date of this email.

Thank you.

Regards

Doris Lim

Fleet Safety Department

ComfortDelGro Taxi

DID: 6550 8606/ Hotline: 6550 8768

#ComfortUnited, Together We Can Overcome



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CityCab Pte Ltd Registration No. 199502839G

Comfort Transportation Pte Ltd [Registration No. 199303821R]
