

Mei Kwan (LKKAuto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Monday, 19 April, 2021 11:20 AM
To: Mei Kwan (LKKAuto)
Cc: Claims Dept of CTI; Jaslin Kok (LKK Auto); Admin A
Subject: RE: SNM21D200874/C02/SLG6983U/TANKL / FW: Direct Settlement - Accident Involving SLG6983U (OI : CTI - TBA) and SHA1798A (TP : LKK REF - CC3/CTI21002113/T1ra3) on 27/01/2021
Attachments: OI SAS REPORT.pdf
Categories: HMK

[Confidential]

Dear Mei Kwan,

We refer to your email below.

Attached is a copy of our insured's accident report for your necessary action.

Please seek our mandate approval before any claims settlement.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, April 19, 2021 11:08 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D200874/C02/SLG6983U/TANKL / FW: Direct Settlement - Accident Involving SLG6983U (OI : CTI - TBA) and SHA1798A (TP : LKK REF - CC3/CTI21002113/T1ra3) on 27/01/2021

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Dear Kah Leong,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Monday, 1 March, 2021 3:32 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D200874/C02/SLG6983U/TANKL / FW: Direct Settlement - Accident Involving SLG6983U (OI : CTI - TBA) and SHA1798A (TP : LKK REF - CC3/CTI21002113/T1ra3) on 27/01/2021

Without Prejudice

Dear Mei Kwan,

We refer to your email below.

Our insured has not yet report the accident to us.

We will write to our insured again to report the accident soonest possible.

Thank you.

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Regards

Tan Kah Leong

Assistant Executive

Claims Department

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Wednesday, February 24, 2021 2:18 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jaslin Kok (LKK AUTO) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D200874/C02/SLG6983U/TANKL / FW: Direct Settlement - Accident Involving SLG6983U (OI : CTI - TBA) and SHA1798A (TP : LKK REF - CC3/CTI21002113/T1ra3) on 27/01/2021

Dear Kah Leong,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Wednesday, 17 February, 2021 4:44 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Jaslin Kok (LKK AUTO) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D200874/C02/SLG6983U/TANKL / FW: Direct Settlement - Accident Involving SLG6983U (OI : CTI - TBA) and SHA1798A (TP : LKK REF - CC3/CTI21002113/T1ra3) on 27/01/2021

Dear Mei Kwan,

We refer to your email below.

Our insured has yet to report the accident to us.

We will write to our insured to report the accident soonest possible.

Thank you.

NOTICE :

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Regards

Tan Kah Leong
Assistant Executive
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, February 15, 2021 4:21 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; admin-a@lkkauto.com; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D200874/C02/SLG6983U/TANKL / FW: Direct Settlement - Accident Involving SLG6983U (OI : CTI - TBA) and SHA1798A (TP : LKK REF - CC3/CTI21002113/T1ra3) on 27/01/2021

Dear Sir,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no. SNM21D200874/C02/SLG6983U/TANKL.

Dear Kah Leong,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 15 February 2021 4:10 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLG6983U (OI : CTI - TBA) and SHA1798A (TP : LKK REF - CC3/CTI21002113/T1ra3) on 27/01/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 1798A at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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