

**LETTER OF DEMAND**Your Ref: CC3/ALG 210 00094/653Our Ref: SMD3800MTo: ALG

Dear Sirs,

ACCIDENT INVOLVING SMD3800M & SMT7682B ON 09/07/2011We are claiming on behalf of our client Terence Tan Twa Minowner of vehicle number SMD3800M involved in accident on 09/07/2011with vehicle SMT7682B along/at Bushman Capara Bldg 3, #10-149 Queens Rd

Description of claims:

Cost of Repairs	\$ <u>6751.75</u>	(incl 7% GST)
Loss of Use/Rental	\$ <u>120</u> X <u>3</u> Days = \$ <u>360</u>	(incl 7% GST)
Search Fee	\$ <u>2</u>	(incl 7% GST)
Miscellaneous Fee	\$ <u>-</u>	(incl 7% GST)
TOTAL	\$ <u>7113.75</u>	(incl 7% GST)

We are claiming in full and final settlement of \$ 7113.75
payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the
date of this document. Please email all settlement offers to meiy.wong@vw.com.sg.

Dated this 10/03/2011

Volkswagen Centre Singapore



LETTER OF AUTHORITY

ACCIDENT INVOLVING SMD 3800M and SMT 7682B on 02/02/2021
along Basement Carpark #10-149 Queens Road
Own vehicle's number Other vehicle's number Date of accident
Accident location

BY THE LETTER OF AUTHORITY, I/we, Terence Tan Lwa MM
of SX Xxc 6337 Name of Policy Holder & IC / Passport number
owner of Vehicle Registration

Number SMD 3800M Own vehicle's number hereby irrevocable appoint **Volkswagen Group Singapore Pte Ltd**

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number A 300 3333A taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Group Singapore Pte Ltd** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 16 of the month Feb Year 2021.

Signed & Delivered By:


Policy Holder

Witness By:

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, Volkswagen Group Singapore Pte Ltd (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$6,751.25 (Repair Cost), S\$360.00 (Loss of Use), S\$2.00 (Disbursement) for vehicle no. SMD 3800M that was damaged pursuant to the accident which occurred on 09/02/2021 (date) along 4 Queen's Road (location) involving vehicle no/s SMT 7682B. This is pursuant to the inspection conducted on 16/02/2021 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner TERENCE TAN HWA MIN (the third party claimant”) of vehicle no. SMD 3800M make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMD 3800M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 12 (day) of 04 (month) **2021** (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



SKODA

Commercial Vehicles

Tax invoice

Page 1/2

Document no. 12033105045
Document date 04-03-2021
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 30001
Job order number 2021006912/ 1
Job order date 17-02-2021
Service Advisor YEN MEI WONG

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
TERENCE
TAN HWA MIN
38 GREENRIDGE CRESCENT
Singapore 598926

License plate	Model code	First registration	VIN	Model	Mileage
SMD3800M	7N24MY	16-08-2018	WVWZZZ7NZJV026788	SHARAN HLBMT 162 TSID6F	50,044

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
7N0843108AP	Sliding Door	1	pcs.	2,504.54	#1	2,504.54	2,679.86
	A/O 19/2/2021 Arr-23022021						
WHT008535	Clip	2	pcs.	0.97	#1	1.94	2.08
D 378500A2	Sound Absorber Laminated	1	pcs.	43.65	#1	43.65	46.71
	DOOR INSULATOR						
7N0839718AD	Seal For Sliding Door Wit	1	pcs.	582.79	#1	582.79	623.59
	SCK A/O 19/2/2021 Arr-23022021						
7N0854950H GRU	Cover For Door Primed	1	pcs.	343.62	#1	343.62	367.67
	RHS SLIDING DOOR LOWER MLDG SCK						
	A/O 19/2/2021 Arr-23022021						
3C0853586	Grommet	8	pcs.	1.63	#1	13.04	13.95
	LABOUR	1	pcs.	840.00	#1	840.00	898.80
	SPRAY PAINT	1	pcs.	800.00	#1	800.00	856.00
	TRANSFER DOOR MECHANISM	0.5	pcs.	840.00	#1	420.00	449.40
	AIG DIRECT SETTLEMENT						
	DOA: 9.2.2021						
	TP VEH: SMT7682B						
	SURVEYOR: RASUL LKK						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	5,549.58	7%	441.67	6,309.58	6,751.25
Total	760.00	5,549.58		441.67	6,309.58	6,751.25

Customer



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Page	2/2
Document no.	12033105045
Document date	04-03-2021
Customer no.	5211043795
Customer GST-ID	201009404M
Dealer	30001
Job order number	2021006912/ 1
Job order date	17-02-2021
Service Advisor	YEN MEI WONG

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
TERENCE
TAN HWA MIN
38 GREENRIDGE CRESCENT
Singapore 598926

License plate	Model code	First registration	VIN	Model	Mileage
SMD3800M	7N24MY	16-08-2018	WVWZZZ7NZJV026788	SHARAN HLBMT 162 TSID6F	50,044

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SMT7682B

Date of Accident

09/02/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG**

Period of Insurance **17/07/2020 - 16/07/2021**

Requested By **Meiy Wong (Volkswagen Grou...**

Requested Date **10/02/2021 14:09**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Tuesday, 16 March 2021 12:03 PM
To: noemail@aig.com
Subject: ACCIDENT INVOLVING SMT 7682B AND SMD 3800M ON 09/02/2021

Our Ref: CC3/AIG21002094/R1bs3

TEO SIEW LI (ZHANG XIULI) (BY EMAIL ONLY)

Dear Sir/Madam,

ACCIDENT INVOLVING SMT 7682B AND SMD 3800M ON 09/02/2021

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

***SMD3800M (2269897760SG)**
[SMT7682B]
TP
TERENCE TAN HWA MIN
Feb 9 2021 5:00PM
[TEO SIEW LI (ZHANG XIULI)]
Volkswagen Group Singapore Pte Ltd

ReplyReply AllMark as UnreadPrint MessageDelete MessageForward

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 09/04/2021 13:35 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$7113.25) - SMD3800M - Claim Handler: Loh, Chee-Heng

Approved:7113.25.

DOCUMENTS SUMMARY
There are no documents.