

Veron Chen (LKKAUTO)

From: Pauline Soh <pauline.soh@ergo.com.sg>
Sent: Monday, 22 February 2021 11:49 AM
To: Veron Chen (LKKAUTO); Admin A; Mei Kwan (LKKAUTO); Admin-D (LKKAUTO)
Subject: Claims ref no. CDMPG21000289 REQUEST FOR PRE-REPAIR INSPECTION FOR GBB 8348K DOA: 10.02.2021

Hi Veron

Please refer to subject heading for claims ref no.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Tuesday, 16 February 2021 11:08 am
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Pauline Soh <pauline.soh@ergo.com.sg>
Cc: Phoebe Xie <phoebe.xie@ergo.com.sg>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR GBB 8348K DOA: 10.02.2021

Dear Veron,

Awaiting TP GIA report to register claim.

Aside to Pauline,

Please follow up with TP.

Thank you

Data Classification: Confidential, C3

Warmest Regards,

Ivy Yong
Senior Executive, Claims

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower 3
Singapore 038988
DID.: +65 6829 9197

ivy.yong@ergo.com.sg | www.ergo.com.sg



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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Tuesday, 16 February 2021 8:57 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR GBB 8348K DOA: 10.02.2021

Dear Pauline,

Please be informed that we have inspected the vehicle GBB 8348K on 15.2.21.

We are pending estimate from repairer.

Kindly provides us claim number

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Monday, 15 February 2021 12:13 PM

To: Ong Shiyong <shiyong.ong@fastechauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR GBB 8348K DOA: 10.02.2021

Dear Shiyong,

Please provide us TP accident report ASAP for case registration.

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Ong Shiyong <shiyong.ong@fastechauto.com.sg>
Sent: Monday, 15 February 2021 11:38 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR GBB 8348K DOA: 10.02.2021

Without Prejudice

Dear Sir / Madam,

Please arrange (**LKK Auto Consultants Pte Ltd**) to conduct the pre- repair survey.

Thank You

Best Regards,
Shiyong
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.



From: ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]
Sent: Monday, February 15, 2021 11:08 AM
To: Ong Shiyong <shiyong.ong@fastechauto.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR GBB 8348K DOA: 10.02.2021

Dear Shiyong,

*** Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	AJAX	AJAX Inspection Services Pte Ltd

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

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From: Ong Shiyong <shiyong.ong@fastechauto.com.sg>
Sent: Monday, 15 February 2021 10:46 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>
Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR GBB 8348K DOA: 10.02.2021

Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: SMF 3077Z.

Date of accident: 10/02/2021

Please arrange Pre-repair Inspection for my client' s vehicle no: GBB 8348K.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,
Shiyong
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.



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