

## Shiau Chan (LKKAUTO)

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**From:** Denise Tay (LKKAUTO)  
**Sent:** Wednesday, 17 February 2021 5:50 PM  
**To:** 'Nora Khai PA'  
**Cc:** 'Claims'; Shiau Chan (LKKAUTO)  
**Subject:** RE: OD CLAIM FOR SKN 2975 U, DOA 10/2/2021

Dear Nora,

As instructed by our client, please proceed to repair the insured vehicle **SKN 2975U** (Excess \$1600/-). **Repair Limit \$22,000**

**Before paint photos for all NEW Panels and Parts required after repair**

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Denise Tay (LKKAUTO)  
**Sent:** Wednesday, 17 February 2021 5:23 PM  
**To:** Nora Khai PA <nora.khai@premiumauto.com.sg>  
**Cc:** 'Claims' <claims@premiumauto.com.sg>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>  
**Subject:** RE: OD CLAIM FOR SKN 2975 U, DOA 10/2/2021

Dear Nora,

Noted, keep me updated

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

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**From:** Nora Khai PA <nora.khai@premiumauto.com.sg>  
**Sent:** Wednesday, 17 February 2021 5:22 PM  
**To:** Denise Tay (LKKAUTO) <denisetay@lkkauto.com>  
**Cc:** 'Claims' <claims@premiumauto.com.sg>  
**Subject:** RE: OD CLAIM FOR SKN 2975 U, DOA 10/2/2021

Hi Denise,

Kindly hold hands. I will speak to Kok Cheong on the repair limit.

Kind Regards,  
Norah Khai  
Claims Manager

· **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6366 2323 d. +65 6768 9827 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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**From:** Denise Tay (LKKAUTO) [mailto:[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)]

**Sent:** Tuesday, February 16, 2021 5:17 PM

**To:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; Shiau Chan (LKKAUTO) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Mithoosingh, Aashweenjeetkaur' <[Aashweenjeetkaur.Mithoosingh@aig.com](mailto:Aashweenjeetkaur.Mithoosingh@aig.com)>

**Subject:** RE: OD CLAIM FOR SKN 2975 U, DOA 10/2/2021

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SKN 2975U** (Excess \$1600/-). **Repair Limit \$19,000**

**Before paint photos for all NEW Panels and Parts required after repair**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Tuesday, 16 February 2021 4:01 PM

**To:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>; Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Mithoosingh, Aashweenjeetkaur' <[Aashweenjeetkaur.Mithoosingh@aig.com](mailto:Aashweenjeetkaur.Mithoosingh@aig.com)>

**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; 'Nadaraja, Deeban' <[Deeban.Nadaraja@aig.com](mailto:Deeban.Nadaraja@aig.com)>; 'Parthiban, Theerthan' <[Theerthan.Parthiban@aig.com](mailto:Theerthan.Parthiban@aig.com)>

**Subject:** RE: OD CLAIM FOR SKN 2975 U, DOA 10/2/2021

Dear All,

My apologies on the typo error, Our client driving licence is valid.

We will get the addendum sort soonest possible.

A Singapore Government Agency Website

SINGAPORE POLICE FORCE

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HOME > E-SERVICES > ENQUIRY > STATUS OF DRIVING LICENCE

## STATUS OF DRIVING LICENCE

Qualified Driving Licence	
Qualified Driving Licence Number	50257389Z
Status of Qualified Driving Licence	Valid
Class(es) of Qualified Driving Licence	3
Expiry Date	Lifetime unless revoked, suspended or disqualified

Provisional Driving Licence	
You are not a valid Provisional Driving Licence Holder.	

Best Regards,  
Kee Siang Lim  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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**From:** Denise Tay (LKKAUTO) [<mailto:denisetay@lkkauto.com>]

**Sent:** Tuesday, 16 February 2021 2:26 PM

**To:** Shiau Chan (LKKAUTO); Claims; SUR

**Subject:** RE: OD CLAIM FOR SKN 2975 U, DOA 10/2/2021

Dear Kee Siang

Any update on the enquire by AIG(as attached)

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

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**From:** Shiau Chan (LKKAUTO) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Sent:** Monday, 15 February 2021 4:09 PM

**To:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD CLAIM FOR SKN 2975 U, DOA 10/2/2021

Dear Kee Siang,

Please be informed that we are pending for insurance's approval. Once approve, we will send you an email.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Monday, 15 February 2021 4:00 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** RE: OD CLAIM FOR SKN 2975 U, DOA 10/2/2021

Dear All,

Kindly advice has the claim been approved ?

**Best Regards,  
Kee Siang Lim  
Claims Advisor**

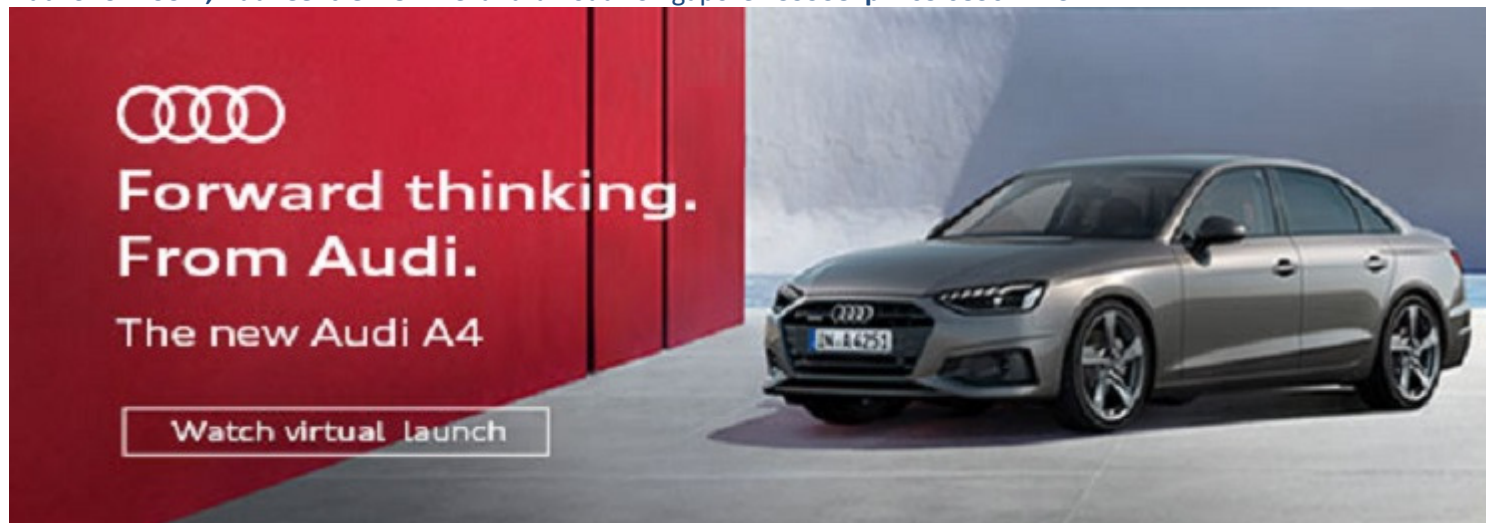
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55 Ubi Road 1 Road Singapore 408699

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Wednesday, 10 February 2021 5:03 PM

**To:** 'Admin A'; 'Summer Lee (LKK Auto)'; [sur@lkkauto.com](mailto:sur@lkkauto.com); 'CS A Team'

**Cc:** 'Claims'

**Subject:** OD CLAIM FOR SKN 2975 U, DOA 10/2/2021

Dear all,

Kindly register OD claims for this vehicle.

Attached is GIA report for your reference. We will forward you the estimate when it is ready.

Kindly arrange survey on 11/2/2021 @ 11am.

Thank you.

**Best Regards,  
Nadia Hani  
Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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