Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)

Sent: Friday, 19 February 2021 4:17 PM **To:** 'Teo, Grace'; Choo, Thelma

Cc: SUR

Subject: RE: LKK(nr) \ CMTD2100484/THE - 50113154/SHC0611B/SLA9090H/13022021-

ARRANGE SURVEY

Attachments: SHC611B IA.pdf

Dear Thelma,

Enclosed herewith preliminary advice of SHC 611B.

Best Regards,

Shiau Chan (Ms) | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 15 February 2021 10:13 AM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Choo, Thelma' <thelma.choo@sompo.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: LKK(nr) \ CMTD2100484/THE - 50113154/SHC0611B/SLA9090H/13022021-ARRANGE SURVEY

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Teo, Grace <grace.teo@sompo.com.sg> Sent: Monday, 15 February 2021 9:48 AM

 $\textbf{To:} \ \ Taxis \ \ Customer \ \ Service < \underline{taxiscs@stengg.com} >; \ \ 'admin-d@lkkauto.com' < \underline{admin-d@lkkauto.com} >; \ 'assignments@lkkauto.com' < \underline{assignments@lkkauto.com} >; \ \ Choo, \ \ Thelma$

<thelma.choo@sompo.com.sg>

Cc: kelly.ding@dingauto.sg; dd.hashim@dingauto.sg

Subject: LKK(nr) \ CMTD2100484/THE - 50113154/SHC0611B/SLA9090H/13022021-ARRANGE SURVEY

Without Prejudice

Our Reference: CMTD2100484/THE

Your Reference: SHC611B

Hi Hashim,

We acknowledged receipt of your claim documents and have appointed **LKK Auto** to conduct the survey.

Please be informed that Ms. Thelma Choo is the handler of this case who can be contacted at 63224 681/ thelma.choo@sompo.com.sg

Please be informed that we have yet to receive our insured's accident report.

Hi LKK AUTO,

Please arrange Mr. Kenneth or Mr. Marcus to survey SHC611B on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, Ms. Thelma.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623 **Website:** www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Taxis Customer Service < taxiscs@stengg.com>

Sent: Monday, February 15, 2021 9:28 AM

To: Claims - Motor Survey < MotorSurvey@sompo.com.sg>

 $\textbf{Cc:} \ \underline{kelly.ding@dingauto.sg}; \underline{dd.hashim@dingauto.sg}$

Subject: 50113154/SHC0611B/SLA9090H/13022021-ARRANGE SURVEY

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Hi Sir/Madam,

Kindly assist to arrange survey for vehicle **SHC0611B** (**Grounded in workshop**) at 31 Corporation Road. Attachment GIA and search fee for your reference.

Do avoid visiting during our lunch time, 12PM – 1PM.

Thanks!

Best Regards, DD HASHIM **Ding Automotive Pte Ltd** 31 Corporation Rd, Singapore 649806 Tel: 9689 1857 / 6265 7130

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