

Nivitha (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, 10 February 2021 10:32 AM
To: Nancy Lam; Henry, Irene James; 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'; SUR
Cc: Corene Chong; Celeste Ng; Tang Hui Ting
Subject: PRI/LKK \ CMTD2100451/IJH - Our Client's vehicle no. SME7807M (1G) - YOUR INSURED -SJA76H (SOMPO)- DOA 08/02/2021 TO ISSUE PRI
Attachments: WinZip Compressed Attachments.zip

Without Prejudice

Our Reference: CMTD2100451/IJH
Your Reference: AJ.tk. 1G (SME7807M)

Hi Nancy,

We refer to your email reply of today.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to **LKK AUTO**,

Please arrangement **Mr. Kenneth or Mr. Marcus** to survey for **SME7807M** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Irene.**

Thank you.

Business Closure during Chinese New Year 2021

Our office will be closed on 11 February, 2021 (Thursday) and 12 February, 2021 (Friday) for Chinese New Year. Business will resume on 15 February, 2021 (Monday).

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Nancy Lam <nancy@crossbordersllc.com>

Sent: Wednesday, February 10, 2021 10:23 AM

To: Teo, Grace <grace.teo@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

Cc: Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Tang Hui Ting <huieting@crossbordersllc.com>

Subject: RE: PRI \ CMTD2100451/IJH - Our Client's vehicle no. SME7807M (1G) - YOUR INSURED -SJA76H (SOMPO)- DOA 08/02/2021 TO ISSUE PRI

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WITHOUT PREJUDICE

Due to the current COVID 19 situation, we seek your understanding that your requests/ our replies to you, might be delayed as we and/or external parties that we liaise with are operating on reduced manpower.

Dear Grace

We refer to your email as below:

Our client objects appointing your surveyors as a single joint expert.

We propose one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:-

- | | | |
|----|------------------|---|
| a) | Yap Teck Chye | MC-Coy Appraiser Pte Ltd |
| b) | Marc Ananda | United Appraisal and Management Pte Ltd |
| c) | Yap Teck Lee | LCW Appraiser Pte Ltd |
| e) | Dixon Yeo | Treasure Appraiser Pte Ltd |
| f) | Andrew How | Prominent Appraiser Services |
| g) | Alan Cheong K.H. | C L Appraiser Pte Ltd |
| h) | T.T. Rajan | ST Appraisal Services |
| i) | Sebastian Lim | Constanct Appraiser Services |
| j) | Aeon Auto | Consultants LLP |

Please let us know within two (2) working days whether you are agreeable to the appointment of any of the above motor surveyors as a single joint expert

Thank You.

Regards
Nancy
TEL: 6438 1323 (ext 2020)

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, 10 February 2021 10:13 am
To: Nancy Lam <nancy@crossbordersllc.com>; Henry, Irene James <irene.henry@sompo.com.sg>
Cc: Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Tang Hui Ting <huiting@crossbordersllc.com>
Subject: PRI \ CMTD2100451/IJH - Our Client's vehicle no. SME7807M (1G) - YOUR INSURED -SJA76H (SOMPO)- DOA 08/02/2021 TO ISSUE PRI

Our Reference: CMTD2100451/IJH
Your Reference: AJ.tk. 1G (SME7807M)

Without Prejudice
EMAIL ONLY

Date: 10/02/2021

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S CROSSBORDERS LLC

Dear Nancy,

ACCIDENT INVOLVING SJA76H & SME7807M ON 08.02.2021

We refer to your Notice of Accident dated 10/02/2021.

Please be informed that **Ms. Irene Henry** is the handler of this case who can be contacted at 63224 618/
irene.henry@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

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Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

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From: Nancy Lam <nancy@crossbordersllc.com>

Sent: Wednesday, February 10, 2021 9:31 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Tang Hui Ting <huiting@crossbordersllc.com>

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Dear Sir

Please find attached our PRI notice dated 10 February 2021 for your kind attention.

Thank You.

Regards

Nancy Lam

TEL: 6438 1323 ext 2006

CrossBorders LLC

133 New Bridge Road

#23-03/04/05 Chinatown Point

Singapore 059413

Tel: (65) 6438 1323

Fax: (65) 6438 2313

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