



**Kah Motor Co. Sdn. Bhd.**

(A Member of Oriental Holdings Berhad)

15 Ubi Road 4

Singapore 408610

Tel : +65 6841 3838

Fax : +65 6748 0770

www.honda.com.sg

M/s Lonpac Insurance Bhd  
C/O LKK Auto Consultants Pte Ltd  
300 Beach Road  
#17-04/07 The Concourse  
Singapore 199555

Date:

18/05/2021

Your ref: Pls Provide

Attn: Motor Claims Department / Jasper Chua

Our ref: SMK5791E

Dear Sir / Madam,

**THIRD PARTY DIRECT SETTLEMENT**

**ACCIDENT INVOLVING SMK5791E AND GBC7006Z ON 09.02.21.**

We refer to the items(s) marked ( ✓ ) below:

- ( ✓ ) We refer to Your email dated 18.02.21.
- ( ✓ ) We enclosed herewith the repair invoice / Third Party Direct Settlement Agreement.
- ( ✓ ) Kindly forward the discharge voucher for our client's signature within 2 weeks via email to [cslim@honda.com.sg](mailto:cslim@honda.com.sg) or [faeaz@honda.com.sg](mailto:faeaz@honda.com.sg)
- ( ) We return your discharge voucher duly completed.
- ( ✓ ) Kindly expedite settlement the following:-

Repair Cost	<b>S\$6,932.86 Payable To Kah Motor Co Sdn Bhd</b>
Loss of Use	NIL
Rental	<b>S\$535.00 Payable To Kah Motor Co Sdn Bhd</b>
LTA Search Fee	NIL
GIA Search Fee	<b>S\$2.00 Payable To Kah Motor Co Sdn Bhd</b>
Other	NIL
- ( ✓ ) Kindly let us have your cheque made in favour of the above mentioned names(s) for our transmission as soon as possible.
- ( ✓ ) Letter of Authority, Rental Invoice & GIA Search Invoice

Thank you.

Yours faithfully,

You Po Soon

## LETTER OF AUTHORITY

TO WHOM IT MAY CONCERN

ACCIDENT INVOLVING (OWNER'S VEHICLE NO.) SMK5791E

& (THIRD PARTY'S VEHICLE NO.) GBC7006Z

ON 9/2/2021 ALONG Ajunied Road

- I hereby authorize Kah Motor Co Sdn Bhd and its agents or any person authorized by Kah Motor to do all or any of the following.
- To submit, resolve and make any claims(s) which I may have against the 3<sup>rd</sup> party insurers.
- To execute, sign discharge voucher / indemnity forms and all necessary documents in connection with and arising out of the above claim

Any payment should be made in favour of my name / Kah Motor Co Sdn Bhd



Owner Signature

(Co stamp & authorized signature if it's Co. registered vehicle)

Name : Goh Seow Seng

NRIC No : 81852662Z

Vehicle No : SMK5791E

Date : 9/2/2021

WITHOUT PREJUDICE to:



Any Personal Injury Claims

**LONPAC INSURANCE BHD**

CLAIM NO : 20/21/21/VC00/024227  
DATE : 31 MAY 2021

DISCHARGE VOUCHER

I/We, GOH SEOW SIANG confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GBC 7006Z the sum of Singapore Dollar Seven Thousand Four Hundred Sixty Nine and Eighty Six Cents Only (**\$7,469.86**) in full and final satisfaction, liquidation and discharge of all property/injury losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMK 5791E on 09 February 2021 along 611 Aljunied Road.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ JESTAC PTE LTD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **KAH MOTOR CO SDN BHD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



31/05/2021

Signature of vehicle owner/Date

Goh Seow Siang 31/05/2021

Name of vehicle owner /Date



# Service Tax Invoice

## Kah Motor Co. Sdn. Bhd.

(A Member of Oriental Holdings Berhad)

15 Ubi Road 4, SINGAPORE 408610

Ubi Parts Centre

Phone No. : +65 6841 3838 Fax No. :

GST Reg No. M200050223  
Company Ref. No. S60FC1380G

LONPAC INSURANCE BHD  
MOTOR CLAIMS DEPT  
300 BEACH ROAD #17-04/07  
THE CONCOURSE  
SINGAPORE, 199555

Customer Code : CU0129752

Payment Term : 30 Days

Invoice No. : SINV-BS21000749  
Invoice Date : 14/05/21  
Order No. : SVO21010252  
Reference :  
Job Card No. : 75768  
Date/Time Received : 10/02/21 / 8:53:43 AM  
Licence No. : SMK5791E  
Model : HRV LX-SIN CVT YM 2018  
Car Chassis No. : JHMRU1830JX201528  
Car Engine No. : L15B5671533  
Mileage : 42337  
Service Advisor : YOU PO SOON 1884  
Served By : PSYOU  
Page : 1

								7% GST Amount incld	
No.	Description	Qty.	UoM	U. Price	Disc %	Amount	Amount	GST	
	TP DIRECT SETTLEMENT (J/NO: 75768 )								
	OWNER: GOH SEOW SIANG								
	OWNER INSURER:								
	ACC DATE: 9/2/2021								
	SURVEYED BY: MARCUS CHUA								
	DATE: 22/2/2021								
	REF NO:								
	TP INSURER: LONPAC								
	TP VEH: GBC7006Z								
BOSUN	0760 SUNDRIES	1	Hours	20.00		20.00	1.40	21.40	
BML02I	EXT- INSPECT RR LIGHTING MECHANISMS.	1	Hours	120.00		120.00	8.40	128.40	
	YJ PERFORM WATER TEST.(N)								
BA02R	EXT- REMOVE & REFIX REVERSE SENSORS-4	1	Hours	150.00		150.00	10.50	160.50	
	YJ PCS (N)								
BMI03D	EXT- REMOVE & INSTALL REAR COMPARTMENT	1	Hours	200.00		200.00	14.00	214.00	
	YJ LININGS								
BC012R	0760 RESET VEHICLE SMART ENTRY SYSTEM	1	Hours	350.00		350.00	24.50	374.50	
BC011R	0760 REMOVE INSTALL & CALIBRATE REAR VIEW	1	Hours	350.00		350.00	24.50	374.50	
BG02D	EXT- REMOVE & INSTALL RR. WINDSCREEN.(N)	1	Hours	650.00		650.00	45.50	695.50	
	YJ								
BKTG02R	EXT- REMOVE & TRANSFER ITEMS TO NEW	1	Hours	550.00		550.00	38.50	588.50	
	YJ TAILGATE. ADJUST & ALIGN TAILGATE.(N)								
BKRP02M	EXT- REPAIR RR PANEL. STRAIGHTEN ALIGN	1	Hours	1,300.00		1,300.00	91.00	1,391.00	
	YJ								
	FLOOR PANEL INCLUDING FITTINGS ON ATTACHMENT								
	ITEM								
BP06R	EXT- SPRAY PAINTING ON REPAIRED OR	1	Hours	1,300.00		1,300.00	91.00	1,391.00	
	YBH REPLACED AREAS. (3P)								
73214-T7J-H01	RUBBER CR.WINDSHIELD DAMPER	1	Each	19.30	25	14.47	1.01	15.48	
73226-SZW-000	DAMPERSTD 5X5	1	Each	8.70	25	6.52	0.46	6.98	
73254-T7J-H01	RUBBER CL.WINDSHIELD DAMPER	1	Each	19.30	25	14.47	1.01	15.48	
76711-T6A-003	CAPPIVOT	1	Each	5.00	25	3.75	0.26	4.01	
91501-S70-003	FASTENER BW/SHIELD	4	Each	5.30	25	15.90	1.11	17.01	
91502-S70-003	FASTENER B	2	Each	5.30	25	7.95	0.56	8.51	
91536-SS0-J01	FASTENER AW/SHIELD	2	Each	3.80	25	5.70	0.40	6.10	
BO-WS-SEALANT	WINDSCREEN SEALANT (N)	1	Each	60.00		60.00	4.20	64.20	
68100-T8P-U10ZZ	TAILGATE COMP	1	Each	855.70	25	641.77	44.92	686.69	

Printed by PSYOU on 14 May 2021 at 6:10:08 PM

This is a computer generated invoice. No signature is required. Please review your bill and advise us of any errors or omissions.  
Kah Motor reserves the right to deliver a subsequent bill for any charge omitted. GST Amount is calculated from individual line(s).

Payment due upon Payment Terms as stated above. Please make payment strictly in accordance with payment terms.  
Interest will be charged at 2% per month on overdue amounts.



# Service Tax Invoice

**Kah Motor Co. Sdn. Bhd.**

(A Member of Oriental Holdings Berhad)

15 Ubi Road 4, SINGAPORE 408610

Ubi Parts Centre

Phone No. : +65 6841 3838 Fax No. :

GST Reg No. M200050223  
Company Ref. No. S60FC1380G

LONPAC INSURANCE BHD  
MOTOR CLAIMS DEPT  
300 BEACH ROAD #17-04/07  
THE CONCOURSE  
SINGAPORE, 199555

Customer Code : CU0129752

Payment Term : 30 Days

Invoice No. : SINV-BS21000749  
Invoice Date : 14/05/21  
Order No. : SVO21010252  
Reference :  
Job Card No. : 75768  
Date/Time Received : 10/02/21 / 8:53:43 AM  
Licence No. : SMK5791E  
Model : HRV LX-SIN CVT YM 2018  
Car Chassis No. : JHMRU1830JX201528  
Car Engine No. : L15B5671533  
Mileage : 42337  
Service Advisor : YOU PO SOON 1884  
Served By : PSYOU  
Page : 2

No.	Description	Qty.	UoM	U. Price	Disc %	7% GST Amount Incl		
						Amount	Amount	GST
04715-T7A-900ZZ	FACE,RR.BUMPER	1	Each	483.70	25	347.77	24.34	372.11
91505-TM8-003	CLIP,BUMPER	8	Each	2.30	25	13.80	0.97	14.77
33502-T7A-J31	LAMP UNIT,R.	1	Each	412.00	25	309.00	21.63	330.63
75725-T8N-T00	EMBLEM,RR. I-VTEC	1	Each	15.90	25	11.92	0.83	12.75
75722-T7W-A01	EMBLEMRR.	1	Each	14.60	25	10.95	0.77	11.72
75701-T4G-000	EMBLEM	1	Each	24.80	25	18.60	1.30	19.90
90301-ST0-003	NUTPUSH 3MM	2	Each	2.10	25	3.15	0.22	3.37
90676-SA7-003	GROMMET.SCREW.5	2	Each	2.40	25	3.60	0.25	3.85
Sum Labor						4,990.00	349.30	5,339.30
Sum Item						1,489.32	104.24	1,593.56
Total SGD						6,479.32	453.54	6,932.86
Total Payable (SGD)								6,932.86

Printed by PSYOU on 14 May 2021 at 6:10:08 PM

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## Tax Invoice

### LONPAC INSURANCE BHD

100 BEACH ROAD  
#19-00 SHAW TOWER  
SINGAPORE 189702

**Invoice No.** : CRINV/21/00304  
**Invoice Date** : 01 Mar 2021  
**Customer No.** : \*\*Z001  
**Ref** : UNDERTAKING  
**Currency** : SGD  
**Terms** : 30 Days  
**RA No.** : 09060

### Customer Information

Customer Name : GOH SEOW SIANG  
Customer Ref No. : SMK5791E

### Car Information

Registration No. : SKK7637D  
Car Model : CR-V 2.4L 5AT  
SWD SUNROOF  
Car Color : CRYSTAL BLACK

### Rental Information

Date/Time Out : 22/02/2021 09:56  
Date/Time Return : 26/02/2021 14:35

Starting Mileage : 71141  
Ending Mileage : 71551  
Mileage Travelled : 410

### Billing Detail

#	Description	Amt
1	5 DAYS @ 100.00	500.00

### Remarks:

UBI/BS- SA: YOU PO SOON

Payment due upon Payment Terms as stated above. Please make payment strictly in accordance with payment terms. Interest will be charged at 2% per month on overdue amounts.

Subtotal : S\$ 500.00  
GST 7.0% : S\$ 35.00  
**Total : S\$ 535.00**

Printed by Po Soon You at 14/05/2021 18:10

## RENTAL AGREEMENT

**No. 09060**

Date: 22 Feb 2021

### VEHICLE PARTICULAR

Vehicle No. : SKK7637D  
Make : HONDA  
Model : CR-V 2.4L 5AT SWD  
SUNROOF  
Out (Date & Time) : 22 Feb 2021 | 0956  
In (Date & Time) : 26 Feb 2021 | 1435

### HIRER PARTICULAR

Name : GOH SEOW SIANG  
Address (Res) : 29 SPRINGSIDE DRIVE  
S(786952)  
Tel :  
Name on Credit Card :  
Credit Card No. :  
Payment Mode : Cash

### MAIN DRIVER PARTICULAR

Name : GOH SEOW SIANG  
Address (Res) : 29 SPRINGSIDE DRIVE  
S(786952)  
Driving License No. : S1852662Z  
Passing Date : 23/07/1966  
Date of Birth : 09/06/1947  
NRIC/FIN/Passport No : S1852662Z

### ADDITIONAL DRIVER PARTICULAR

Name : GOH BOON YONG,  
MATTHIAS  
Address (Res) : 29 SPRINGSIDE DRIVE  
S(786952)  
Driving License No. : S9202588H  
Passing Date : 16/06/2011  
Date of Birth : 22/01/1992  
NRIC/FIN/Passport No : S9202588H

### PAYMENT

Day: 8 days x 100.00 800.00  
Week 0.00  
Month 0.00  
Add HRS 0.00  
**Extend / Early Return:**  
-Days @: -3 x 100.00 -300.00  
SUB TOTAL 500.00  
GST 35.00  
**NETT AMOUNT 535.00**  
SECURITY DEPOSIT 0.00

### REMARKS

SA SOON  
TPDS LONPAC

### TERMS & CONDITIONS

- **Malaysia Drive Surcharge**
  - Normal days \$20/day + 7% GST
  - Blackout dates, Eve of PH & PH \$40/day + 7% GST
- **Insurance Excess**
  - S'pore Drive Excess - \$1500 + 7% GST
  - Malaysia Drive Excess - \$2500 + 7% GST (Excluding towing & customs fees)
- Vehicle is rented to hirer upon terms and conditions on the front and back of this agreement.
- Vehicle is to be driven only by hirer and any additional hirer listed above.
- Hirer is responsible for all parking, fines and ERP charges.
- Hirer must report all accidents to Kah Motor within 24 hours of occurrence.
- Violation of the terms of this agreement makes the hirer responsible for the full loss or damage to the vehicle whether insurance is accepted or not.
- Vehicle is strictly for Singapore use, unless covered by Insurance for Malaysia use.
- Return of rental car beyond the stated duration will incur the following charges:
  1. Less than or equal to 5 hours, a **0.5 day** charge will apply
  2. More than 5 hours, a **FULL DAY** charge will apply
- Unpaid rental bookings will not be confirmed, and will subsequently be released after 10 mins.
- **Rental Deposit**
  - A rental deposit will be collected upon confirmation of rental booking.
  - Rental deposit & rental fees will be forfeited if cancellation of rental booking is made less than 7 working days from intended start date of rental.
  - Rental deposit will be refunded after the end of the rental period.
  - Refund process will take approx 2-3 weeks via respective payment mode used at point of initial payment.

**\*\*Kindly top up the petrol before you return us the rental car. Otherwise, there will be charges added to your final bill. \*\***

Hirer's Signature

Main Driver's Signature  
(if not hirer)

Credit Card Holder's  
Signature (if not hirer)

Rented out by


## INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

GBC7006Z

Date of Accident

09/02/2021 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **Lonpac**Period of Insurance ..... **03/07/2020 - 02/07/2021**Requested By ..... **YOU PO SOON (KAH MOTOR C...**Requested Date ..... **09/02/2021 15:31****Payment details**Request Amount: **\$S\$1.87**GST Amount: **\$S\$0.13**Total Amount Due (GST Inclusive): **\$S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**



## Jasper Chua (LKK Auto)

---

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** May 31, 2021 10:06 AM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** MT\_Claim\_SG  
**Subject:** FW: DIRECT SETTLEMENT OF VEHICLE NO. SMK5791E AGAINST GBC7006Z / LKK REF: CC4/LPC21002057/Uba3 [External Confidential]

### Lonpac External - Confidential

Dear Jasper,

The letter of demand specified 3 cheques to be issued.

Please highlight to them that we would only issue a single cheque.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



***In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.***

*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** GERALD POH WEE BIN  
**Sent:** Monday, 31 May 2021 9:51 am  
**To:** 'Jasper Chua (LKK Auto)' <jasperchua@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: DIRECT SETTLEMENT OF VEHICLE NO. SMK5791E AGAINST GBC7006Z / LKK REF: CC4/LPC21002057/Uba3 [External Confidential]

### Lonpac External - Confidential

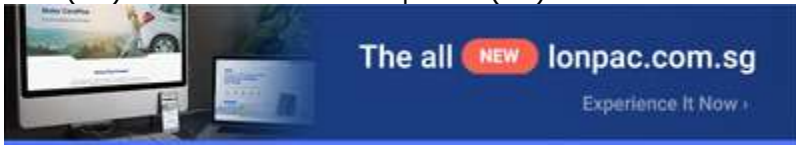
Our Ref : 20/21/21/VC00/024227

Dear Jasper,

Please proceed as proposed.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



***In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.***

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**From:** Jasper Chua (LKK Auto) [<mailto:jasperchua@lkkauto.com>]  
**Sent:** Friday, 28 May 2021 11:18 am  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** DIRECT SETTLEMENT OF VEHICLE NO. SMK5791E AGAINST GBC7006Z / LKK REF: CC4/LPC21002057/Uba3  
[External General]

Dear Gerald,

We refer to the subject matter.

It was reported that Insured driver rear-ended TP.

Summary to offer to repairer **KAH MOTOR CO SDN BERHAD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 14,910.18	\$ 6,932.86
Loss of Rental (5 days x \$100.00) (w/gst)	\$ 535.00	\$ 535.00
GIA Search	\$ 2.00	\$ 2.00
<b>Proposed Total</b>	<b>\$ 15,447.18</b>	<b>\$ 7,469.86</b>

Breakdown of days is as follows:

Recommended repair days	5
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For your approval and/or further instruction please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Mei Kwan (LKKAuto)

**Sent:** February 25, 2021 4:47 PM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: DIRECT SETTLEMENT OF VEHICLE NO. SMK5791E AGAINST GBC7006Z \*\*\* LKK REF: CC4/LPC21002057/Uba3 [External General]

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Jasper.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Thursday, 11 February, 2021 11:32 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: DIRECT SETTLEMENT OF VEHICLE NO. SMK5791E AGAINST GBC7006Z \*\*\* LKK REF: CC4/LPC21002057/ba3 [External General]

**Lonpac External - General**

Our Ref: 20/21/21/VC00/024227