

## Jasper Chua (LKK Auto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** May 31, 2021 10:06 AM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** MT\_Claim\_SG  
**Subject:** FW: DIRECT SETTLEMENT OF VEHICLE NO. SMK5791E AGAINST GBC7006Z / LKK REF: CC4/LPC21002057/Uba3 [External Confidential]

### Lonpac External - Confidential

Dear Jasper,

The letter of demand specified 3 cheques to be issued.

Please highlight to them that we would only issue a single cheque.

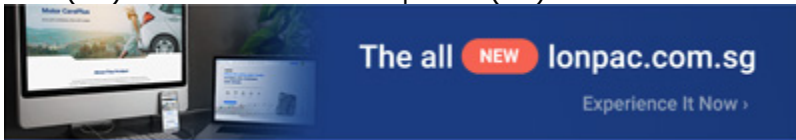
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



***In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.***

*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** GERALD POH WEE BIN  
**Sent:** Monday, 31 May 2021 9:51 am  
**To:** 'Jasper Chua (LKK Auto)' <jasperchua@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: DIRECT SETTLEMENT OF VEHICLE NO. SMK5791E AGAINST GBC7006Z / LKK REF: CC4/LPC21002057/Uba3 [External Confidential]

### Lonpac External - Confidential

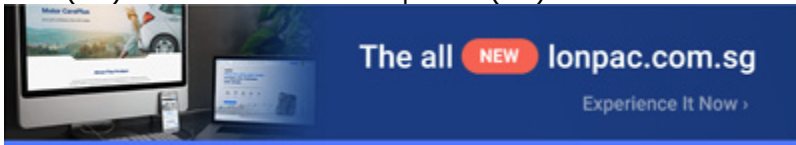
Our Ref : 20/21/21/VC00/024227

Dear Jasper,

Please proceed as proposed.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



***In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.***

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**From:** Jasper Chua (LKK Auto) [<mailto:jasperchua@lkkauto.com>]  
**Sent:** Friday, 28 May 2021 11:18 am  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** DIRECT SETTLEMENT OF VEHICLE NO. SMK5791E AGAINST GBC7006Z / LKK REF: CC4/LPC21002057/Uba3  
[External General]

Dear Gerald,

We refer to the subject matter.

It was reported that Insured driver rear-ended TP.

Summary to offer to repairer **KAH MOTOR CO SDN BERHAD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 14,910.18	\$ 6,932.86
Loss of Rental (5 days x \$100.00) (w/gst)	\$ 535.00	\$ 535.00
GIA Search	\$ 2.00	\$ 2.00
<b>Proposed Total</b>	<b>\$ 15,447.18</b>	<b>\$ 7,469.86</b>

Breakdown of days is as follows:

Recommended repair days	5
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For your approval and/or further instruction please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Mei Kwan (LKKAuto)

**Sent:** February 25, 2021 4:47 PM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: DIRECT SETTLEMENT OF VEHICLE NO. SMK5791E AGAINST GBC7006Z \*\*\* LKK REF: CC4/LPC21002057/Uba3 [External General]

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Jasper.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Thursday, 11 February, 2021 11:32 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: DIRECT SETTLEMENT OF VEHICLE NO. SMK5791E AGAINST GBC7006Z \*\*\* LKK REF: CC4/LPC21002057/ba3 [External General]

**Lonpac External - General**

Our Ref: 20/21/21/VC00/024227

Dear Mei Kwan,

Attached copy of GIA report for your attention.

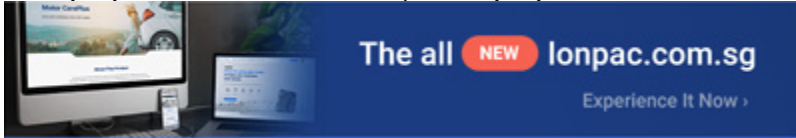
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Thursday, 11 February 2021 10:56 am

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Subject:** RE: DIRECT SETTLEMENT OF VEHICLE NO. SMK5791E AGAINST GBC7006Z [External General] \*\*\* LKK REF: CC4/LPC21002057/ba3

Dear Gerald,

We refer to the above matter.

Kindly let us have a copy of insured' s accident report and claim ref for our necessary action.

Please take note that the case handler in-charge is Jasper.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Wednesday, 10 February, 2021 4:21 PM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: DIRECT SETTLEMENT OF VEHICLE NO. SMK5791E AGAINST GBC7006Z [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Wednesday, 10 February 2021 12:56 PM

**To:** 'psy@honda.com.sg' <[psy@honda.com.sg](mailto:psy@honda.com.sg)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** FW: DIRECT SETTLEMENT OF VEHICLE NO. SMK5791E AGAINST GBC7006Z [External General]

## **Lonpac External - General**

WITHOUT PREJUDICE

Our Ref: TBA

Dear You,

Our insured has not lodged the GIA report yet and we are unable establish liability at this juncture.

Aside to LKK – Attn : Nivitha/Summer,

FYA

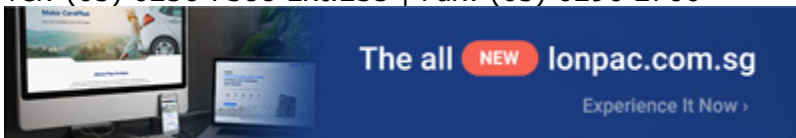
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** You Po Soon [<mailto:psyou@honda.com.sg>]  
**Sent:** Wednesday, 10 February 2021 12:24 pm  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** DIRECT SETTLEMENT OF VEHICLE NO. SMK5791E AGAINST GBC7006Z

To The Officer In Charge,

Please Refer The Above Attachment For Your Reference.

Kindly Arrange for survey for vehicle SMK5791E,

Kindly Advice on Liability,

Your Insured vehicle number is GBC7006Z, Accident Date 9/2/2021.

Thank You.

Best Regards,

You Po Soon  
Bodyshop Service Advisor  
Kah motor Co. Sdn Bhd  
15, Ubi Road 4  
Singapore 408610  
E-mail : [psyou@honda.com.sg](mailto:psyou@honda.com.sg)  
TEL : 9678 6493



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