Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent: Thursday, 25 February, 2021 4:47 PM

To: 'GERALD POH WEE BIN'

Cc: MT_Claim_SG; Jasper Chua (LKK Auto); Admin A

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SMK5791E AGAINST GBC7006Z *** LKK

REF: CC4/LPC21002057/Uba3 [External General]

Attachments: TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf; LKK SURVEY PHOTO.pdf

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 11 February, 2021 11:32 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SMK5791E AGAINST GBC7006Z *** LKK REF: CC4/LPC21002057/ba3

[External General]

Lonpac External - General

Our Ref: 20/21/21/VC00/024227

Dear Mei Kwan,

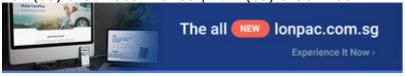
Attached copy of GIA report for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Thursday, 11 February 2021 10:56 am

To: GERALD POH WEE BIN geraldpoh@lonpac.com

Cc: MT_Claim_SG \(\text{mt claim@lonpac.com} \); Admin A \(\lambda \) dmin-a@lkkauto.com \(\rangle \); Jasper Chua (LKK Auto)

⟨jasperchua@lkkauto.com⟩

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SMK5791E AGAINST GBC7006Z [External General] *** LKK REF:

CC4/LPC21002057/ba3

Dear Gerald,

We refer to the above matter.

Kindly let us have a copy of insured's accident report and claim ref for our necessary action.

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 10 February, 2021 4:21 PM

To: 'GERALD POH WEE BIN' geraldpoh@lonpac.com); assignments assignments@lkkauto.com)

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SMK5791E AGAINST GBC7006Z [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: GERALD POH WEE BIN < geraldpoh@lonpac.com
Sent: Wednesday, 10 February 2021 12:56 PM

To: 'psyou@honda.com.sg' <psyou@honda.com.sg>

Cc: MT_Claim_SG <mt claim@lonpac.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com' <assignments@lkkauto.com' <assignments@lkkauto.com> Subject: FW: DIRECT SETTLEMENT OF VEHICLE NO. SMK5791E AGAINST GBC7006Z [External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear You,

Our insured has not lodged the GIA report yet and we are unable establish liability at this juncture.

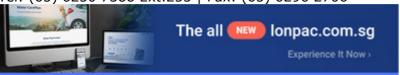
Aside to LKK - Attn : Nivitha/Summer,

FYA

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: You Po Soon [mailto:psyou@honda.com.sg]
Sent: Wednesday, 10 February 2021 12:24 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: DIRECT SETTLEMENT OF VEHICLE NO. SMK5791E AGAINST GBC7006Z

To The Officer In Charge,

Please Refer The Above Attachment For Your Reference.

Kindly Arrange for survey for vehicle SMK5791E,

Kindly Advice on Liability,

Your Insured vehicle number is GBC7006Z, Accident Date 9/2/2021.

Thank You.

Best Regards,

You Po Soon

Bodyshop Service Advisor Kah motor Co. Sdn Bhd 15, Ubi Road 4 Singapore 408610

E-mail: psyou@honda.com.sg

TEL: 9678 6493



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