



ADVANCE AUTO GARAGE

10 Kaki Bukit Road 2 #03-01, First East Centre, S(417868)

Tel: 9007 9247

Email: advanceag@hotmail.com

UEN: 53395571L

Date : 10 May 2021
Your Ref : SMP3565D
To: : CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD
Attn : Motor Claims Department

Dear Sir/Mdm,

RE: Accident on 8/2/2021 between SGB9023G & SMP3565D at/along Upper Changi Road East

We refer to the above matter and would like to settle it directly in an amicable manner.

Please find attached copies of the below mentioned for your kind perusal:

- 1) Invoice No. AAGCL-094 @ **S\$4,700.00**
- 2) Rental Receipt Invoice No. E2102189
- 3) Rental Agreement
- 4) Authorization to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issued upon amount finalization.

Thank you.

Yours faithfully,



Xavier Lim
Advance Auto Garage

LETTER OF AUTHORITY

Name : Lee Ming Sun John

Address : Blk 67 Bedok South Avenue 3

: #16-502 Singapore 460067

Contact No : _____

TO: China Taiping Insurance (Singapore) Pte. Ltd

Dear Sirs,

ACCIDENT INVOLVING SAB 9023 G AND SMP 3565D ON 8/2/2021

AT/ALONG Upper Changi Road East

I/We, Lee Ming Sun John, am/are the registered owner of
motor car no. SAB 9023 G

Please note that I have assigned all compensation monies due to me/us in the above stated accident to **ADVANCE AUTO GARAGE**.

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned accident to **ADVANCE AUTO GARAGE** and forward your settlement cheque to **ADVANCE AUTO GARAGE** whom I had authorized to collect the said compensation monies.

Thank You



Signature of Claimant



Witness By

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00193892000 Claim No : SNM21D200855/C02/SMP3565D/LEWLC
Claimant : LEE MING SUN JOHN
Amount : S\$4,956.80
DOLLARS FOUR THOUSAND NINE HUNDRED FIFTY SIX AND CENTS
EIGHTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SGB 9023G
Insured Vehicle No. : SMP 3565D

Date of Loss : 08/02/2021
Place of Accident : UPPER CHANGI RD E, SINGAPORE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : AL AQEED PTE LTD
Driver Name : SHANISE LOZZI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

| | | |
|--|-----|----------|
| (1) General Damages | S\$ | |
| (2) Cost of Repair/ Excess | S\$ | 4,700.00 |
| (3) Loss of Use/Rental/ Earning | S\$ | 256.80 |
| (4) GIA/Police Reports/ Investigation Results/Search Fees | S\$ | |
| (5) Medical Reports/Expenses | S\$ | |
| (6) Survey Fees /Towing Fee | S\$ | |
| (7) Cost including Disbursement | S\$ | |
| TOTAL | S\$ | 4,956.80 |

Claimant Name : LEE MING SUN JOHN

NRIC No : SXXXX213J

Signature :



Date :

18/6/2021

Sales Invoice

Advance Auto Garage

10 Kaki Bukit Road 2
#03-01 First East Centre
Singapore 417868
Reg No: 53395571L
(+65) 9007 9247

DATE: 10/May/2021
INVOICE NO.: AAGCL-094
VRN: SGB9023G

Bill To:
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD
3 ANSON ROAD, #16-00 SPRINGLEAF TOWER
SINGAPORE 079909

ATTN: MOTOR CLAIMS DEPARTMENT

| Description | AMOUNT |
|--|------------|
| ACCIDENT REPAIRS CARRIED OUT AS PER YOUR SURVEYOR RECOMMENDATION | \$4,700.00 |
| LUMP SUM | |
| | |
| | |
| | |
| Total: | \$4,700.00 |

- * All prices stated are in SGD
* Please make all cheques payable to Advance Auto Garage
* Car handed over in satisfactory post repair condition



THANK YOU FOR YOUR BUSINESS

CARS FOR RENT (2016) PTE LTD

Mailing Address:

10 Kaki Bukit Ave 4 #09-60 Premier@Kaki Bukit, Singapore 415874

Tel Nos.: +65 6970 9119 / 6789 5155

Co. Reg'n No.: 201609732N

GST Reg'n No.: 201609732N

Tax Invoice #: E2102189

Date: 26-02-21

Bill To:

Ship To:

1

Advance Auto Garage

For the account of:

Lee Ming Sun, John

S0045213J

Advance Auto Garage

For the account of:

Lee Ming Sun, John

S0045213J

Description

Amount

Job No.

Vehicle Rental for Period 09.02.2021 to 11.02.2021

(Billing for days 2 X \$200.00/per day)

(Vehicle No.: SGB9023G)

\$400.00

SMV2294K

SR

Your Order #: E17674

Terms: Net 30th after

GST:

\$26.17

COMMENT

CODE

RATE

GST

SALE AMOUNT

Total Inv Amt:

\$400.00

SR

/%

\$26.17

\$373.83

Amount Applied:

\$0.00

Balance Due:

\$400.00



CARS FOR RENT (2016) PTE LTD

10 Kaki Bukit Ave 4 #09-60 Premier @ Kaki Bukit Singapore 415874

Tel: 6970 9119 Fax: 6970 9961

Website: www.carsforrent2016.com

No: E 17674

E2102189

ROC/GST No: 201609732N

VEHICLE RENTAL AGREEMENT

Advance

| | | | | | | | | | | | | | | | |
|---|---|---|-----|-----|---|------------|-----|-----|---|----|---|-----|-----|-----|---|
| HIRER'S PARTICULAR Name: (as in I/C) <u>Lee Ming Sun John</u> NRIC/PASSPORT No: <u>50045213J</u> Date of Birth: _____ Address (Res): <u>Blk 67 Bedok South Avenue 3</u> <u>#11-512 (S) 1695</u> Driving Licence No: _____ D/L Type: Local / International Issue Date: _____ Tel: (O) _____ HP _____ Company Name: _____ Company UEN: _____ Company Address: _____ | | Vehicle No: <u>SMV 2294K</u> Replace Veh No: <u>SGB 9023G</u> Mileage out: _____ Make & Model: <u>Toyota Estima</u> Auto / Manual OUT : Date <u>09 Feb 21</u> Time : <u>1230</u> HIRE PERIOD OWN DAMAGE CLAIM Excess S\$ <u>200</u> THIRD PARTY CLAIM Excess S\$ <u>150</u> CHARGES Daily <u>2</u> @\$ <u>200</u> per day <u>400</u> <u>00</u> Weekly @\$ per week Monthly @\$ per month Others @\$ Delivery Service GST SUB-TOTAL \$ PETROL LEVEL <table border="1"> <tr> <td>Out</td> <td>E</td> <td><u>1/4</u></td> <td>1/2</td> <td>3/4</td> <td>F</td> </tr> <tr> <td>In</td> <td>E</td> <td>1/4</td> <td>1/2</td> <td>3/4</td> <td>F</td> </tr> </table> EXTENSION Misc. GST TOTAL CHARGES <u>400</u> <u>00</u> <i>included</i> Rented out by : _____ Hirer's Signature <u>[Signature]</u> Addition Driver's Signature _____ | | Out | E | <u>1/4</u> | 1/2 | 3/4 | F | In | E | 1/4 | 1/2 | 3/4 | F |
| Out | E | <u>1/4</u> | 1/2 | 3/4 | F | | | | | | | | | | |
| In | E | 1/4 | 1/2 | 3/4 | F | | | | | | | | | | |

INDICATE :
D - DENTS
S - SCRATCHES
A - ACCIDENTS

VEHICLE CHECK LIST



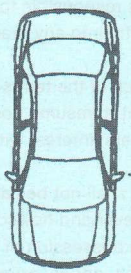
RIGHT



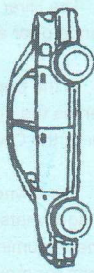
BACK



FRONT



TOP



LEFT

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/ credit card for payment, I agree that all amount payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CARS FOR RENT (2016) PTE LTD in connection with this agreement is true.

* IMPORTANT

1. ONLY PERSON ABOVE 22 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
2. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
3. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN ABOVE.
4. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
5. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CARS FOR RENT (2016) PTE LTD

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVE" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CARS FOR RENT (2016) PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

| DATE IN | TIME IN | MILEAGE | CHECKED BY | REMARKS | HIRER'S SIGNATURE |
|----------------|---------------|---------|------------|---------|--------------------|
| <u>11/2/21</u> | <u>9.30pm</u> | | | | <u>[Signature]</u> |

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 14 April 2021 4:14 PM
To: SHAREFTRRAH@GMAIL.COM
Subject: ACCIDENT INVOLVING SMP 3565D AND SGB 9023G ON 08/02/2021

Our Ref: CC6/CTI21002044/Aes3

14 APR 2021

AL AQEED PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SMP 3565D AND SGB 9023G ON 08/02/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 17 June 2021 1:43 PM
To: Asher Sng (LKKAUTO); Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM21D200855/C02/SMP3565D/LEWLC / FW: Direct Settlement - Accident Involving SMP 3565D (OI : CTI - TBA) and SGB 9023G (TP : LKK REF - CC6/CTI21002044/Aes3) on 08/02/2021

Hi Asher,

Please proceed:

| | Amount Revised |
|--|---------------------------|
| 1. Cost of Repairs (with GST) | \$ 4,700.00 |
| 2. Loss of Rental (2days x \$186.92) w/GST | \$ 256.80 (2days x \$120) |
| Total | \$ 4,956.80 |

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Wednesday, June 9, 2021 1:44 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SNM21D200855/C02/SMP3565D/LEWLC / FW: Direct Settlement - Accident Involving SMP 3565D (OI : CTI - TBA) and SGB 9023G (TP : LKK REF - CC6/CTI21002044/Aes3) on 08/02/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : SNM21D200855/C02/SMP3565D/LEWLC
Our ref : CC6/CTI21002044/Aes3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **ADVANCE AUTO GARAGE** " at **\$4,956.80 (all-in)**.

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|--|----------------|---------------------------|
| 1. Cost of Repairs (with GST) | \$ 10,882.17 | \$ 4,700.00 |
| 2. Loss of Rental (2days x \$186.92) w/GST | \$ 400.00 | \$ 256.80 (2days x \$120) |
| Total | \$ 11,282.17 | \$ 3,449.15 |

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Thursday, 15 April 2021 5:14 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D200855/C02/SMP3565D/LEWLC / FW: Direct Settlement - Accident Involving SMP 3565D (OI : CTI - TBA) and SGB 9023G (TP : LKK REF - CC6/CTI21002044/Aes3) on 08/02/2021

Hi Jenny,

We refer to the above matter.

Enclosed a copy of third party estimate and preliminary advice for your necessary action.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Tuesday, 23 February 2021 2:56 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM21D200855/C02/SMP3565D/LEWLC / FW: Direct Settlement - Accident Involving SMP 3565D (OI : CTI - TBA) and SGB 9023G (TP : LKK REF - CC6/CTI21002044/Aes3) on 08/02/2021

[Confidential]

Dear Suli,

Please refer to attached accident report.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Jenny Lew

Sent: Monday, February 15, 2021 9:49 AM

To: suli@lkkauto.com; admin-a@lkkauto.com; AsherSng@lkkauto.com

Subject: RE: SNM21D200855/C02/SMP3565D/LEWLC / FW: Direct Settlement - Accident Involving SMP 3565D (OI : CTI - TBA) and SGB 9023G (TP : LKK REF - CC6/CTI21002044/Aes3) on 08/02/2021

Dear Suli,

Our insured yet to lodge the accident report.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, February 15, 2021 8:51 AM

To: suli@lkkauto.com; admin-a@lkkauto.com; AsherSng@lkkauto.com; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D200855/C02/SMP3565D/LEWLC / FW: Direct Settlement - Accident Involving SMP 3565D (OI : CTI - TBA) and SGB 9023G (TP : LKK REF - CC6/CTI21002044/Aes3) on 08/02/2021

Dear Sir,

Please note that officer in charge for this case is Jenny Lew.

Claim no. SNM21D200855/C02/SMP3565D/LEWLC.

Dear Jenny,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 11 February 2021 12:47 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMP 3565D (OI : CTI - TBA) and SGB 9023G (TP : LKK REF - CC6/CTI21002044/Aes3) on 08/02/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SGB 9023G at M/s ADVANCE AUTO GARAGE on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd