

RE: SNM21D200855/C02/SMP3565D/LEWLC / FW: Direct Settlement - Accident Involving SMP 3565D (OI : CTI - TBA) and SGB 9023G (TP : LKK REF - CC6/CTI21002044/Aes3) on 08/02/2021

Jenny Lew <jenny.lew@sg.cntaiping.com>

Tue 2/23/2021 2:56 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

 1 attachments (2 MB)

SMP3565D.pdf;

[Confidential]

Dear Suli,

Please refer to attached accident report.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jenny Lew

Sent: Monday, February 15, 2021 9:49 AM

To: suli@lkkauto.com; admin-a@lkkauto.com; AsherSng@lkkauto.com

Subject: RE: SNM21D200855/C02/SMP3565D/LEWLC / FW: Direct Settlement - Accident Involving SMP 3565D (OI : CTI - TBA) and SGB 9023G (TP : LKK REF - CC6/CTI21002044/Aes3) on 08/02/2021

Dear Suli,

Our insured yet to lodge the accident report.

Thank you.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, February 15, 2021 8:51 AM

To: suli@lkkauto.com; admin-a@lkkauto.com; AsherSng@lkkauto.com; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D200855/C02/SMP3565D/LEWLC / FW: Direct Settlement - Accident Involving SMP 3565D (OI : CTI - TBA) and SGB 9023G (TP : LKK REF - CC6/CTI21002044/Aes3) on 08/02/2021

Dear Sir,

Please note that officer in charge for this case is Jenny Lew.

Claim no. SNM21D200855/C02/SMP3565D/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, 11 February 2021 12:47 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMP 3565D (OI : CTI - TBA) and SGB 9023G (TP : LKK REF - CC6/CTI21002044/Aes3) on 08/02/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SGB 9023G at M/s ADVANCE AUTO GARAGE on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd