

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 1 April 2021 10:35 AM
To: 'Goh, Jeremy'
Cc: SUR
Subject: RE: <Evaluation Report>Your Ref : 0538307605SG *Our Ref: CS3/AIG20011996/Eqd3e2-1
Attachments: XD4475G Adjustment.pdf; XD4475G Inspection.pdf

Dear Jeremy,

We have checked with Agent. Attached with amendment report.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Goh, Jeremy <Jeremy.Goh@aig.com>
Sent: Thursday, 18 March 2021 1:40 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: <Evaluation Report>Your Ref : 0538307605SG *Our Ref: CS3/AIG20011996/Eqd3e2-1

Hi Shiau,

My in house surveyor recommendations for your reference.

Appreciate your opinion on this matter.

Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1767
Jeremy.goh@aig.com | www.AIG.com.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Thursday, March 18, 2021 12:57 PM
To: Goh, Jeremy <Jeremy.Goh@aig.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: [EXTERNAL] RE: <Evaluation Report>Your Ref : 0538307605SG *Our Ref: CS3/AIG20011996/Eqd3e2-1

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Dear Jeremy,

Kindly provide us your parts prices as below.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Friday, 12 March 2021 3:56 PM

To: Goh, Jeremy <Jeremy.Goh@aig.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: <Evaluation Report>Your Ref : 0538307605SG *Our Ref: CS3/AIG20011996/Eqd3e2-1

Dear Jeremy,

Thank you for the email.

We will check and revert to you.

Dear Steve,

FYNA. Vehicle no. XD 4475G

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Goh, Jeremy <Jeremy.Goh@aig.com>

Sent: Friday, 12 March 2021 3:45 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: <Evaluation Report>Your Ref : 0538307605SG *Our Ref: CS3/AIG20011996/Eqd3e2-1

Hi Shiau,

Thank you for the reply. What about the price?

Is it inflated?

Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1767

Jeremy.goh@aig.com | www.AIG.com.sg

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Friday, March 12, 2021 3:27 PM
To: Goh, Jeremy <Jeremy.Goh@aig.com>
Cc: SUR <sur@lkkauto.com>
Subject: [EXTERNAL] RE: <Evaluation Report>Your Ref : 0538307605SG *Our Ref: CS3/AIG20011996/Eqd3e2-1

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Dear Jeremy,

According to our surveyor, the both parts come in as separate in 2 items.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 10 March 2021 1:51 PM
To: Goh, Jeremy <Jeremy.Goh@aig.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: <Evaluation Report>Your Ref : 0538307605SG *Our Ref: CS3/AIG20011996/Eqd3e2-1

Dear Jeremy,

Thank you for the email.

We will check and revert to you.

Dear Steve,

Please refer to the below email.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Goh, Jeremy <Jeremy.Goh@aig.com>
Sent: Wednesday, 10 March 2021 12:56 PM
To: Reports (LKKAuto) <report@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Subject: RE: <Evaluation Report>Your Ref : 0538307605SG *Our Ref: CS3/AIG20011996/Eqd3e2-1

Hi Elaine,

Thanks for the report. Can I check with you on the survey report parts.

I make reference to this below.

1	HEADLAMP ASSEMBLY-N/S	CASING BROKEN	971.00	971.00
1	FRONT SIDE & SIGNAL LAMP-N/S	CRACKED / BROKEN	674.00	574.00

I checked with my In house surveyor. They shared that this item is supposed to be 1 item instead of 2. And also it has been inflated by the TPWS. Can confirm?

Hope to hear from you soon.

Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1767
Jeremy.goh@aig.com | www.AIG.com.sg

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From: Elaine (LKK Auto) <report@lkkauto.com>

Sent: Thursday, March 4, 2021 5:02 PM

To: Goh, Jeremy <Jeremy.Goh@aig.com>

Cc: 'SUR' <sur@lkkauto.com>; 'Huey Yon (LKKAuto)' <hueyyon@lkkauto.com>

Subject: [EXTERNAL] <Evaluation Report>Your Ref : 0538307605SG *Our Ref: CS3/AIG20011996/Eqd3e2-1

This message is from an external sender; be cautious with links and attachments.

Your Ref : 0538307605SG

Our Ref : CS3/AIG20011996/Eqd3e2-1

Dear Jeremy,

We refer to the above matter.

Enclosed herewith the evaluation report and our note of charge for your necessary action.

Thank you.

Best Regards,

ELAINE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933

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