

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 5 April 2021 2:49 PM
To: Goh, Jeremy
Cc: SUR
Subject: RE: <Evaluation Report>Your Ref : #0538307605SG003#027# *Our Ref: CS3/AIG20011996/Eqd3e2-1
Attachments: SCANIA.pdf

Dear Jeremy,

We have checked with Scania, the item come as a complete assembly. (see attached email)

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Goh, Jeremy <Jeremy.Goh@aig.com>
Sent: Thursday, 1 April 2021 5:58 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: <Evaluation Report>Your Ref : #0538307605SG003#027# *Our Ref: CS3/AIG20011996/Eqd3e2-1

Hi Shiau,

As spoken over the phone earlier. Could you help me get confirmation from the Scania supplier that the below parts

1 HEADLAMP ASSEMBLY-N/S }	CASING BROKEN	971.00	429.1
1 FRONT SIDE & SIGNAL LAMP-N/S }	CRACKED / BROKEN	674.00	

Is 1 item instead of 2 items. I would need to get a response by **next Monday 5th Apr latest**.

As the case is being challenged by the Third Party lawyers, time is of the essence.

We are intending to challenge on the COR with the lawyers. Your kind cooperation is appreciated.

Moving forward, please ensure that the initial report is a proper reflection of the parts.

Sincerely with thanks

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1767

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Thursday, April 1, 2021 10:35 AM
To: Goh, Jeremy <Jeremy.Goh@aig.com>
Cc: SUR <sur@lkkauto.com>
Subject: [EXTERNAL] RE: <Evaluation Report>Your Ref : 0538307605SG *Our Ref: CS3/AIG20011996/Eqd3e2-1

This message is from an external sender; be cautious with links and attachments.

Dear Jeremy,

We have checked with Agent. Attached with amendment report.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Goh, Jeremy <Jeremy.Goh@aig.com>
Sent: Thursday, 18 March 2021 1:40 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: <Evaluation Report>Your Ref : 0538307605SG *Our Ref: CS3/AIG20011996/Eqd3e2-1

Hi Shiau,

My in house surveyor recommendations for your reference.

Appreciate your opinion on this matter.

Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1767
Jeremy.goh@aig.com | www.AIG.com.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Thursday, March 18, 2021 12:57 PM
To: Goh, Jeremy <Jeremy.Goh@aig.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: [EXTERNAL] RE: <Evaluation Report>Your Ref : 0538307605SG *Our Ref: CS3/AIG20011996/Eqd3e2-1

This message is from an external sender; be cautious with links and attachments.

Dear Jeremy,

Kindly provide us your parts prices as below.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Friday, 12 March 2021 3:56 PM

To: Goh, Jeremy <Jeremy.Goh@aig.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: <Evaluation Report>Your Ref : 0538307605SG *Our Ref: CS3/AIG20011996/Eqd3e2-1

Dear Jeremy,

Thank you for the email.

We will check and revert to you.

Dear Steve,

FYNA. Vehicle no. XD 4475G

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Goh, Jeremy <Jeremy.Goh@aig.com>

Sent: Friday, 12 March 2021 3:45 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: <Evaluation Report>Your Ref : 0538307605SG *Our Ref: CS3/AIG20011996/Eqd3e2-1

Hi Shiau,

Thank you for the reply. What about the price?

Is it inflated?

Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10

Singapore 079120
Tel +(65) 6419 1767
Jeremy.goh@aig.com | www.AIG.com.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Friday, March 12, 2021 3:27 PM
To: Goh, Jeremy <Jeremy.Goh@aig.com>
Cc: SUR <sur@lkkauto.com>
Subject: [EXTERNAL] RE: <Evaluation Report>Your Ref : 0538307605SG *Our Ref: CS3/AIG20011996/Eqd3e2-1

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Dear Jeremy,

According to our surveyor, the both parts come in as separate in 2 items.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 10 March 2021 1:51 PM
To: Goh, Jeremy <Jeremy.Goh@aig.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: <Evaluation Report>Your Ref : 0538307605SG *Our Ref: CS3/AIG20011996/Eqd3e2-1

Dear Jeremy,

Thank you for the email.

We will check and revert to you.

Dear Steve,

Please refer to the below email.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Goh, Jeremy <Jeremy.Goh@aig.com>
Sent: Wednesday, 10 March 2021 12:56 PM
To: Reports (LKKAuto) <report@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Subject: RE: <Evaluation Report>Your Ref : 0538307605SG *Our Ref: CS3/AIG20011996/Eqd3e2-1

Hi Elaine,

Thanks for the report. Can I check with you on the survey report parts.

I make reference to this below.

1 HEADLAMP ASSEMBLY-N/S	CASING BROKEN	971.00	971.00
1 FRONT SIDE & SIGNAL LAMP-N/S	CRACKED / BROKEN	674.00	574.00

I checked with my In house surveyor. They shared that this item is supposed to be 1 item instead of 2. And also it has been inflated by the TPWS. Can confirm?

Hope to hear from you soon.

Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1767
Jeremy.goh@aig.com | www.AIG.com.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Elaine (LKK Auto) <report@lkkauto.com>

Sent: Thursday, March 4, 2021 5:02 PM

To: Goh, Jeremy <Jeremy.Goh@aig.com>

Cc: 'SUR' <sur@lkkauto.com>; 'Huey Yon (LKKAuto)' <hueyyon@lkkauto.com>

Subject: [EXTERNAL] <Evaluation Report>Your Ref : 0538307605SG *Our Ref: CS3/AIG20011996/Eqd3e2-1

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Your Ref : 0538307605SG

Our Ref : CS3/AIG20011996/Eqd3e2-1

Dear Jeremy,

We refer to the above matter.

Enclosed herewith the evaluation report and our note of charge for your necessary action.

Thank you.

Best Regards,

ELAINE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933

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