

## Hsiao Tong (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Monday, 29 March 2021 3:56 PM  
**To:** Lee, Ming-Yao; Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: Our Ref : 6453092537SG-003 | Accident Involving SLV197H & SHB8065E on 08/02/2021 \*\*\* LKK REF: CC4/AIG21002033/Gpa3  
**Attachments:** Traffic accident -SLV 197H.pdf

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi HT,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lee, Ming-Yao <MingYao.Lee@aig.com>

**Sent:** Monday, 29 March, 2021 3:50 PM

**To:** Admin A <admin-a@lkkauto.com>

**Subject:** Our Ref : 6453092537SG-003 | Accident Involving SLV197H & SHB8065E on 08/02/2021

Hi Team,

Understand you are handling the case.

Received PIR from OI which is against driver of TPV. As such, please proceed to reject claim.

Regards,

**Lee Ming Yao, George**

Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1769

[Ming-Yao.Lee@AIG.com](mailto:Ming-Yao.Lee@AIG.com) | [www.AIG.sg](http://www.AIG.sg)

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## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 30 March 2021 10:47 AM  
**To:** Shafawati  
**Cc:** AccReport; Admin A  
**Subject:** RE: Your Ref: SHB8065E // Our Ref: CC4/AIG21002033/Gpa3 [ACCIDENT INVOLVING SLV 197H(AIG) AND SHB 8065E ON 08/02/2021]  
**Attachments:** Police Investigation Result(SLV197H).pdf

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Attached is a copy of police investigation result submitted by our insured to show that traffic police take action against your driver.

In view of this, we regret to inform you that we are unable to look into your client's claim.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Shafawati <shafawati.rabu@premierauto.com.sg>  
**Sent:** Friday, 26 March 2021 5:06 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Your Ref: SHB8065E // Our Ref: CC4/AIG21002033/Gpa3 [ACCIDENT INVOLVING SLV 197H(AIG) AND SHB 8065E ON 08/02/2021]

WITHOUT PREJUDICE

Dear Sirs,

Your Ref: SLV197H  
Our Ref: SHB8065E/SR  
Date of accident: 08/02/2021

We refer to the above mentioned accident.

Hereby we would like to append our losses from AIG Asia Pacific Insurance Pte Ltd, as insurers of vehicle number SLV197H which their insured driver's negligence driving in the above accident.

Enclosed herewith our letter of demand and supporting documents for your kind perusal.

Kindly look into the matter and let us have your favourable reply as soon as possible.

To expedite this claim settlement, please reply to us by email.

Thank you

Regards

Shafawati Md Rabu  
Claims Settlement Officer  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Saturday, 27 February 2021 2:50 pm  
**To:** Shafawati <[shafawati.rabu@premierauto.com.sg](mailto:shafawati.rabu@premierauto.com.sg)>  
**Subject:** Your Ref: SHB8065E // Our Ref: CC4/AIG21002033/Gpa3 [ACCIDENT INVOLVING SLV 197H(AIG) AND SHB 8065E ON 08/02/2021]

Your Ref: **SHB8065E** Without Prejudice  
Our Ref: CC4/AIG21002033/Gpa3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SLV 197H(AIG) AND SHB 8065E ON 08/02/2021**

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

We would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

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