

A T AUTO CONSULTANT

BLK 113 Teck Whye Lane #05-650 Singapore 680113

TEL: 8386 8989

Co. Regn. No. 53368526E

05th January 2022

Our Ref: AT202001/SML1629M

Your Ref: SMU387U

Motor Claims Department

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 Chartis Building

Singapore 079120

Dear Sirs,

ACCIDENT INVOLVING YOUR INSURED SMU387U & OUR CLIENT'S VEHICLE SML1629M ON 05.02.2021

We are the representative for **LIM HOCK BOO**, whose vehicle registration number **SML1629M** was damaged in the above accident.

We are instructed to claim for damages against your insured in connection with the above-captioned road traffic accident driven by your insured.

We are instructed that the accident was caused by your insured's negligence and/or management of motor vehicle registration **SMU387U**. As a result of the accident, our client's vehicle was damaged and our client had been put to loss and expense, particulars of which are as follows:-

Cost of repairs	\$ 3500.00(as agreed with your Single Joint Expert)
Loss of use 05 days @\$120.00	\$ 600.00 (including 1 day of PRI)
Number plate seal replacement	\$ 21.40
LTA seach fee	\$ 7.45
	<u>\$ 4128.85</u>

Enclosed are the supporting documents for your perusal:-

GIA

LTA search

Repair bill

Kindly let us have your payment of **\$4128.85** in our workshop's name within the next 14 days.

Please do not hesitate to contact our Mr Tan at 8386 8989 or email atautoconsultant@gmail.com should you have any queries on your matter. We thank you for your kind attention and appreciate your quick remittance.

Yours faithfully,

Encl.



LETTER OF AUTHORITY

We/I, Aim Hock Boo ("the third party claimant") of UEN/NRIC No. S1368803F, owner of vehicle Reg.No SML1629M hereby authorize M/s AT Auto Consultant ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use and/or survey fee ("claim") for my vehicle no. SML1629M that was damaged pursuant to the accident which occurred on 05/02/2021 along Jurong Town Hall involving vehicle no/s SMU387U ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this

06 of Feb 20 21



Signed by the third party claimant

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **A T AUTO CONSULTANT** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,700.00** (Global Sum) for vehicle no. **SML1629M** that was damaged pursuant to the accident which occurred on **05/02/2021** (date) along **JURONG TOWN HALL TOWARDS BUKIT BATOK ROAD** (location) involving vehicle no/s **SMU387U**. This is pursuant to the inspection conducted on **16/02/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **LIM HOCK BOO** (the third party claimant”) of vehicle no. **SML1629M** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SML1629M** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14 (day) of Dec (month) 20 22 (year)



Signed by appointed surveyor

Signed by “the workshop” (with chop)

A T AUTO CONSULTANT

Reg No: 53368526E .

Block 113 Teck Whye Lane #05-650 Singapore 680113 Tel: 8386 8989 Email:atautoconsultant@gmail.com

M/S : LIM HOCK BOO

Date : 05/01.2022

Tax Invoice No.: AT202001

Vehicle Nos : SML1629M

Accident Date : 06.02.2021

PARTS & LABOUR

Lump Sum Repair	\$3500.00
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TOTAL	\$3500.00
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Thank you for your support. Kindly arrange for payment as soon as possible. All cheque must be crossed and marked A/C Payee Only and made payable to **A T AUTO CONSULTANT**.

For A T AUTO CONSULTANT

A handwritten signature in blue ink, appearing to be "A. T. Lim".



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 07 Feb 2021 / 23:39:35

Receipt Date/Time : 07 Feb 2021 / 23:39:35

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210207-001406

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMU387U				
As at 05 Feb 2021/19:50:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SMU387U Enquiry Fee 20210207233858126764	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
421808XXXXXX2327		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Monday, 23 August 2021 9:39 PM
To: norazman.abdul_aziz@daimler.com
Subject: ACCIDENT INVOLVING SML 1629M AND SMU 387U ON THE 05/02/2021

DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD (BY EMAIL ONLY)

Driver : ARVIND RAJA

Dear Sir/Madam,

ACCIDENT INVOLVING SML 1629M AND SMU 387U ON THE 05/02/2021

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	10 Feb 2021 16:01	Clm Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	10 Feb 2021 16:01	Clm Veh Model Changed	(204808) HONDA VEZEL 1.5 (A).	[A] HOW MEI KWAN
3	10 Feb 2021 16:01	Clm Created	Reg No: SML1629M. Acct Date: 2021/02/05. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: A T Auto Consultant (HQ)	[A] HOW MEI KWAN
4	10 Feb 2021 16:01	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	10 Feb 2021 16:01	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/02/22	[A] HOW MEI KWAN
6	10 Feb 2021 16:01	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	10 Feb 2021 16:01	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	10 Feb 2021 16:01	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	10 Feb 2021 16:01	Adj Adjuster Assigned	[None] -> OI SUN PIN	[A] HOW MEI KWAN
10	17 Feb 2021 11:44	Adj Adjuster Assigned	OI SUN PIN -> KENNETH KONG	[A] HOW MEI KWAN
11	17 Feb 2021 11:47	Clm Registration Modified	Init.Est.:8,000 - 9,000->7,000 - 8,000.	[A] HOW MEI KWAN
12	17 Feb 2021 11:47	Clm Veh Model Changed	(204808) -> (202779) MITSUBISHI OUTLANDER 2.0 (A).	[A] HOW MEI KWAN
13	24 Feb 2021 16:42	Clm Registration Modified	Pol No:0999993862->0999993661.	[I] Subramaniam, Divyashni
14	07 Dec 2022 14:09	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	07 Dec 2022 14:09	Clm Dtl Modified	JPJ Reg. Date: -> 2019/05/08.	[A] JOANNE LEE KHANG MIN
16	07 Dec 2022 14:09	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	07 Dec 2022 14:41	Adj Mandate Request	Cur.Req:4028.85:Liability: 100% (BOLA 27) *Quantum: \$4,028.85 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
18	13 Dec 2022 16:09	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/02/22. Mandate Remarks: mandate approved. LOU for 4 days. please justify the number plate seal replacement and the reason why it was not done by the workshop	[I] Goh, Jeremy-CX
19	13 Dec 2022 16:09	Adj Mandate Set	Approved:3907.45:mandate approved. LOU for 4 days. please justify the number plate seal replacement and the reason why it was not done by the workshop	[I] Goh, Jeremy-CX

Date From    Date To    Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2669359	10 Feb 2021 16:06:03	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SML1629M	SMU387U	11.00
2880318	07 Dec 2022 14:09:42	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SML1629M	SMU387U	11.00

