

Lonpac Insurance Bhd
300 Beach Road
#17-04/07
The Concourse

6/10/2022

Attn: HSIAO TONG
Motor Claims Dept

LETTER OF DEMAND

Our Ref : SLH2578C (883) Your Ref : -

Dear Sir,

VEHICLE # : SLH2578C
ACCIDENT INVOLVING : SLH2578C & GZ8052C ALONG KJE TOWARDS PIE TUAS ON 10/2/21

COST OF REPAIR	\$8,900.00	(As agreed)
RENTAL	\$1,080.00	
LTA & GIA SEARCH	\$36.45	
TOWING	\$120.00	

COST OF REPAIR ADD GST 7% \$623.00

TOTAL \$10,759.45

Ten Thousand Seven Hundred Fifty-Nine Singapore Dollars and
Forty-Five Cents Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)



LETTER OF AUTHORISATION

To: Ryder Auto Pte Ltd

Re: ACCIDENT ON 10/2/2021 INVOLVING SLH2578C GZ8052C

ALONG / AT

KJE TOWARDS PIE TUAS

I/We LEOW BING QIAN (NRIC No. S8930332Z)

of APT BLK 313A SUMANG LINK #03-101 S(821313)

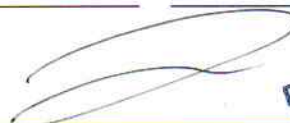
1. The owner of motor vehicle no. SLH2578C hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**
2. If the 3rd party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS _____ DAY OF 10/2/2021



Signature of owner

(Company's stamp – if any)



Signature of Witness

Name of Witness

Ryder Auto Pte Ltd



LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VC00/024223
DATE : 02 FEB 2023

DISCHARGE VOUCHER

I/We, LEOW BING QIAN confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GZ8052C the sum of Singapore Dollar Ten Thousand Five Hundred Seventy Nine and Cents Forty Five Only **(\$10,579.45)** in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLH2578C and GZ8052C on 10/02/2021 along/at YEW TEE FLYOVER TOWARDS TUAS (NEAR LAMP POST 81)..

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ VISIONTECH ENGINEERING SERVICES AND/OR NGIAM MENG TOON**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **“RYDER AUTO PTE LTD”**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


.....

Signature of vehicle owner/Date

LEOW BING QIAN 6/2/22
.....

Name of vehicle owner /Date

Lonpac Insurance Bhd
300 Beach Road
#17-04/07
The Concourse

6/10/2022

Attn: HSIAO TONG
Motor Claims Dept

TAX INVOICE

Our Ref : SLH2578C (883) Your Ref : -

Dear Sir,

VEHICLE # : SLH2578C
ACCIDENT INVOLVING : SLH2578C & GZ8052C ALONG KJE TOWARDS PIE TUAS ON 10/2/21

COST OF REPAIR \$8,900.00 (As agreed)

COST OF REPAIR ADD GST 7% \$623.00

TOTAL \$9,523.00

Nine Thousand Five Hundred Twenty-Three Singapore Dollars
Only

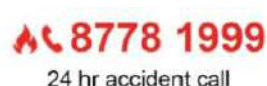
Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)



Invoice

SLH2578C
LEOW BING QIAN

Invoice No : WPLIN0004955
Invoice Date : 19/2/2021
Due Date : 19/2/2021
VHA No : 5543
Referral ID : R016

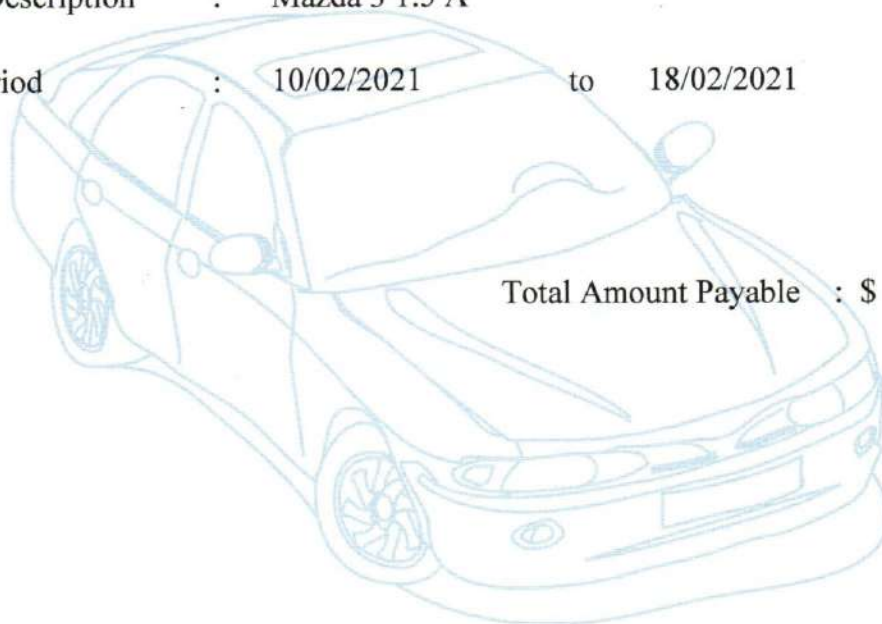
Description :	Amount
Rental for 9 Day/s @ \$120 per Day \$	1,080.00

Vehicle No : SLC4644H

Vehicle Description : Mazda 3 1.5 A

Rental Period : 10/02/2021 to 18/02/2021

Total Amount Payable : \$ 1,080.00




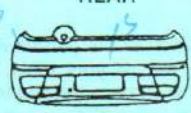

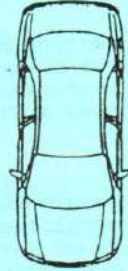


WIN WIN RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875
Tel: 6315 8479 H/P: 9833 0807

VHA No: **5543**
Invoice No: **WPLIN 4955**
Hirer's Vehicle No: **SLH257RC**

UEN: 201505115E

VEHICLE RENTAL AGREEMENT


HIRER'S PARTICULARS		Vehicle No: SLK 4644H Replace Veh No:	
Name: (as in I/C) LEOW BING QIAN		Mileage Out: 83123	Mileage Out:
NRIC / FIN No: S9930332 Z		Make & Model: MAZDA 3	Auto / Manual
Address (Res): BCK 313A SUMANG LINK		Out : Date 10/2/21	Time: 0840
# 03 - 101 5 (821313)		HIRE / PERIOD EXPIRY	Time:
Name & Address of Employer:		NON-WAIVER EXCESS=\$ 2000/-	
Occupation:	Driving Exp:	CHARGES	
Singapore Driving Licence No:		Daily 9 @ \$ 120 per day	\$1080 -
Issue Date: 16/9/17	Date of Birth: 1/9/89	Weekly @ \$ per week	
Tel: (O) (R) HP :		Monthly @ \$ per month	
ADDITIONAL DRIVER'S PARTICULARS		Hours @ \$ per hour	
Name: (as in I/C)		Extension @ \$	
NRIC / FIN No:		Delivery/Collection Service	
Address (Res):		SUB-TOTAL \$	
Occupation:	Driving Exp:	PETROL LEVEL	
Singapore Driving Licence No:		Out E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F	
Issue Date:	Date of Birth:	In E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F	
Tel: (O) (R): H/P:		Fuel	
VEHICLE CHECK LIST		Traffic / Parking Fines	
<div style="display: flex; justify-content: space-around;"><div style="text-align: center;"><p>INDICATE:</p><p>D - DENTS</p><p>A - ACCIDENTS</p><p>S - SCRATCHES</p></div><div style="text-align: center;"><p>RIGHT</p></div><div style="text-align: center;"><p>REAR</p></div><div style="text-align: center;"><p>FRONT</p></div><div style="text-align: center;"><p>TOP</p></div><div style="text-align: center;"><p>LEFT</p></div></div>		TOTAL CHARGES \$	
MISSING / FAULTY ACCESSORIES / PARTS		Hirer's Signature 	
REMARKS :		Additional Driver's Signature	

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given WIN WIN RENT-A-CAR PTE LTD in connection with this agreement is true.

*IMPORTANT

1. VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
2. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
3. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
4. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
5. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
6. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY WIN WIN RENT-A-CAR PTE LTD.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN " SIGNATURE OF HIRER / DRIVER " FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO WIN WIN RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
18/2	1930	83461			

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 10 Feb 2021 / 09:35:18

Receipt Date/Time : 10 Feb 2021 / 09:35:07

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210210-000617

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - GZ8052C As at 10 Feb 2021/08:05:00 Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - GZ8052C Enquiry Fee 20210210093334346688	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	430092XXXXXX2716	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



TAX INVOICE

RYDER AUTO PTE LTD - LEOW BING
QIAN

Invoice Number
GR_2021_000504

Invoice Issue Date
11 Feb 2021

Invoice Due Date
18 Feb 2021

Total Amount (\$\$)	27.10
Total GST 7.00%(\$\$)	1.90
Total Amount Incl. of GST (\$\$)	29.00

Bill Type	Reference	Amount (\$\$)	GST 7.00% (\$\$)	Amount Incl. of GST (\$\$)
Sale of Accident Report - Publ	10/02/2021,10/02/2021,SLH2578C,GZ8052C	27.10	1.90	29.00
		Total Amount (\$\$)		27.10
		Total GST 7.00 % (\$\$)		1.90
		Total Amount Incl. of GST (\$\$)		29.00

*This is a computer generated document.
No signature is required.*

AUTOBAY TOWING

1 Kaki Bukit Avenue 6
#01-55 AutoBay @ Kaki Bukit
Singapore 417883
Tel: 9616 8988 (Ah Boon)

CASH SALE

No. _____

Date: 10/2/21

Sold to: _____

SLH 2578C

Item	Quantity	Description	Unit Price	Amount
		Auto Hub to U6: JAC		\$120
		Reporting TWO Trips		
E. & O. E.			Sub Total :	
			GST Tax :	
			Total :	\$120

Issued by: _____

AUTOBAY TOWING

1 Kaki Bukit Avenue 6
#01-55 AutoBay @ Kaki Bukit
Singapore 417883
Tel: 9616 8988 (Ah Boon)

CASH SALE

No. _____

Date: 10/2/21Sold to: SLH 2578C

Item	Quantity	Description	Unit Price	Amount
		RTE to Auto Hub		\$60
E. & O. E.			Sub Total :	
Add \$100			GST Tax :	
Total \$160			Total :	\$160

Issued by: _____

CROWN

Hsiao Tong (LKKAUTO)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Thursday, 12 January 2023 2:29 PM
To: Hsiao Tong (LKKAUTO); KENNY LIM CHING GHEE
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] - Urgent: PRE-REPAIR INSPECTION: Your Vehicle GZ8052C; Our Vehicle SLH2578C Accident involving SLH2578C & GZ8052C On 10 Feb2021
*** LKK REF: CC4/LPC21002019/Aba3 - LPI Ref: 20/21/21/VC00/024223 [External Confidential]

Lonpac External - General

Hi Hsiao Tong,

Please proceed as proposed.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, 11 January 2023 10:44 am
To: KENNY LIM CHING GHEE <kennylin@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - Urgent: PRE-REPAIR INSPECTION: Your Vehicle GZ8052C; Our Vehicle SLH2578C Accident involving SLH2578C & GZ8052C On 10 Feb2021 *** LKK REF: CC4/LPC21002019/Aba3 - LPI Ref: 20/21/21/VC00/024223 [External Confidential]

Your ref: **20/21/21/VC00/024223**

Our ref : CC4/LPC21002019/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GZ8052C(LONPAC) AND SLH2578C(TP) ON 10/02/2021

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not on our driver favour.

We seek your approval to offer repairer **"RYDER AUTO PTE LTD"** at **\$10,579.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (WITH GST)	\$ 14,863.79	\$ 9,523.00 (\$8,900.00 + 7%GST)
2. Loss of Rental (9days x \$120.00)	\$ 1,080.00	\$ 900.00 (9days x \$100.00)
3. LTA/GIA Search Fee	\$ 36.45	\$ 36.45

4. TOWING FEE	\$ 120.00	\$ 120.00
Total	\$ 16,100.24	\$ 10,579.45

Surveyor recommended 9days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Thursday, 13 January 2022 2:03 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GZ8052C; Our Vehicle SLH2578C Accident involving SLH2578C & GZ8052C On 10 Feb2021 *** LKK REF: CC4/LPC21002019/Aba3 - LPI Ref: 20/21/21/VC00/024223 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

Alright, noted with thanks.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 13 January 2022 2:00 pm

To: KENNY LIM CHING GHEE <kennylin@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GZ8052C; Our Vehicle SLH2578C Accident involving SLH2578C & GZ8052C On 10 Feb2021 *** LKK REF: CC4/LPC21002019/Aba3 - LPI Ref: 20/21/21/VC00/024223 [External Confidential]

Dear Kenny,

Case has been reassigned to HT and currently pending for COR finalization.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: KENNY LIM CHING GHEE [<mailto:kennylin@lonpac.com>]

Sent: Thursday, January 13, 2022 12:48 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GZ8052C; Our Vehicle SLH2578C Accident involving SLH2578C & GZ8052C On 10 Feb2021 *** LKK REF: CC4/LPC21002019/Aba3 - LPI Ref: 20/21/21/VC00/024223 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

We refer to the above matter and would appreciate if you can update us the latest developments.

Thank you.

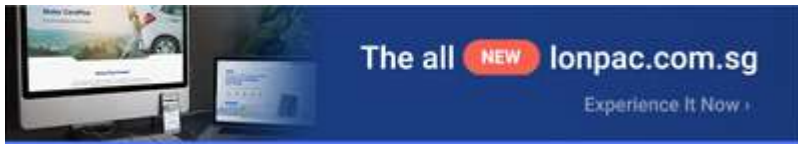
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: KENNY LIM CHING GHEE

Sent: Wednesday, 10 February 2021 5:06 pm

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GZ8052C; Our Vehicle SLH2578C
Accident involving SLH2578C & GZ8052C On 10 Feb2021 *** LKK REF: CC4/LPC21002019/Aba3 -
LPI Ref: 20/21/21/VC00/024223 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

Please see attachment for insd's GIA report for your action.

FYI, I am the OIC for this cae.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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Lonpac External - Confidential data is for use by authorised external parties only.

From: Mei Kwan (LKKAUTO)
Sent: Wednesday, 10 February 2021 3:45 pm
To: GERALD POH WEE BIN ; Jasper Chua (LKK Auto)
Cc: MT_Claim_SG ; Admin A
Subject: RE: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GZ8052C; Our Vehicle SLH2578C
Accident involving SLH2578C & GZ8052C On 10 Feb2021 [External General] *** LKK REF:
CC4/LPC21002019/Aba3

Dear Gerald,

We refer to the above matter.

Kindly let us have a copy of insured's accident report and claim ref for our necessary action.

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Wednesday, 10 February, 2021 10:14 AM
To: GERALD POH WEE BIN ; assignments ; Admin A ; SUR
Cc: MT_Claim_SG
Subject: Re: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GZ8052C; Our Vehicle SLH2578C
Accident involving SLH2578C & GZ8052C On 10 Feb2021 [External General]

Dear Sir/Madam,

Thank you for your assignment.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 10 February 2021 10:05 AM

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GZ8052C; Our Vehicle SLH2578C
Accident involving SLH2578C & GZ8052C On 10 Feb2021 [External General]

Lonpac External - General

Our Ref: TBA

Dear Nivitha/Summer,

FYA

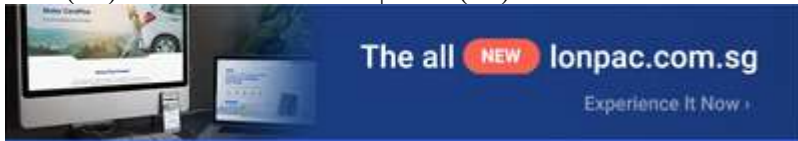
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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Lonpac External - General data is for internal / external use.

From: Ryder Auto workshop [<mailto:ryderautoworkshop@gmail.com>]

Sent: Wednesday, 10 February 2021 10:03 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GZ8052C; Our Vehicle SLH2578C
Accident involving SLH2578C & GZ8052C On 10 Feb2021 [External General]

Dear Gerald,

Kindly assign Adrian Ling - LKK.

Thank you.

Best regards

June



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277



On Wed, Feb 10, 2021 at 10:01 AM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

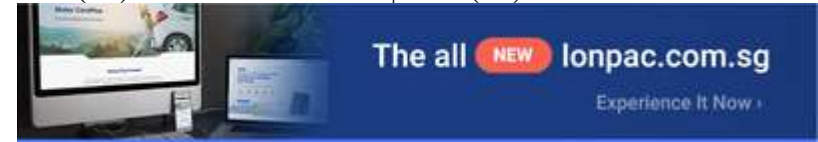
Dear June,

We intend to conduct a pre-repair survey of your client’s vehicle and append below our list of Motor surveyors for your attention:-

1	Nicholas Tey–Appraisal
2	Jackson Quek – Appraisal
3	Joshua Ong - Appraisal
4	Steve Chen- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Qing Quo Xiang- LKK
8	Oi Sun Pin - LKK
9	Mohd Rasul –LKK
10	Marcus Chua - LKK

Please let us hear from you within the next 2 working days.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Ryder Auto workshop [mailto:ryderautoworkshop@gmail.com]

Sent: Wednesday, 10 February 2021 9:55 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GZ8052C; Our Vehicle SLH2578C
Accident involving SLH2578C & GZ8052C On 10 Feb2021

Dear Sir,

We refer to the above matter.

Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use in-house surveyor. Kindly arrange your in-house surveyor.

Thank you.

Best regards

June



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277

