

Hsiao Tong (LKKAUTO)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Thursday, 12 January 2023 2:29 PM
To: Hsiao Tong (LKKAUTO); KENNY LIM CHING GHEE
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] - Urgent: PRE-REPAIR INSPECTION: Your Vehicle GZ8052C; Our Vehicle SLH2578C Accident involving SLH2578C & GZ8052C On 10 Feb2021
*** LKK REF: CC4/LPC21002019/Aba3 - LPI Ref: 20/21/21/VC00/024223 [External Confidential]

Lonpac External - General

Hi Hsiao Tong,

Please proceed as proposed.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, 11 January 2023 10:44 am
To: KENNY LIM CHING GHEE <kennylin@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - Urgent: PRE-REPAIR INSPECTION: Your Vehicle GZ8052C; Our Vehicle SLH2578C Accident involving SLH2578C & GZ8052C On 10 Feb2021 *** LKK REF: CC4/LPC21002019/Aba3 - LPI Ref: 20/21/21/VC00/024223 [External Confidential]

Your ref: **20/21/21/VC00/024223**

Our ref : CC4/LPC21002019/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GZ8052C(LONPAC) AND SLH2578C(TP) ON 10/02/2021

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not on our driver favour.

We seek your approval to offer repairer **"RYDER AUTO PTE LTD"** at **\$10,579.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (WITH GST)	\$ 14,863.79	\$ 9,523.00 (\$8,900.00 + 7%GST)
2. Loss of Rental (9days x \$120.00)	\$ 1,080.00	\$ 900.00 (9days x \$100.00)
3. LTA/GIA Search Fee	\$ 36.45	\$ 36.45

4. TOWING FEE	\$ 120.00	\$ 120.00
Total	\$ 16,100.24	\$ 10,579.45

Surveyor recommended 9days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Thursday, 13 January 2022 2:03 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GZ8052C; Our Vehicle SLH2578C Accident involving SLH2578C & GZ8052C On 10 Feb2021 *** LKK REF: CC4/LPC21002019/Aba3 - LPI Ref: 20/21/21/VC00/024223 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

Alright, noted with thanks.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 13 January 2022 2:00 pm

To: KENNY LIM CHING GHEE <kennylin@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GZ8052C; Our Vehicle SLH2578C Accident involving SLH2578C & GZ8052C On 10 Feb2021 *** LKK REF: CC4/LPC21002019/Aba3 - LPI Ref: 20/21/21/VC00/024223 [External Confidential]

Dear Kenny,

Case has been reassigned to HT and currently pending for COR finalization.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: KENNY LIM CHING GHEE [<mailto:kennylin@lonpac.com>]

Sent: Thursday, January 13, 2022 12:48 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GZ8052C; Our Vehicle SLH2578C Accident involving SLH2578C & GZ8052C On 10 Feb2021 *** LKK REF: CC4/LPC21002019/Aba3 - LPI Ref: 20/21/21/VC00/024223 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

We refer to the above matter and would appreciate if you can update us the latest developments.

Thank you.

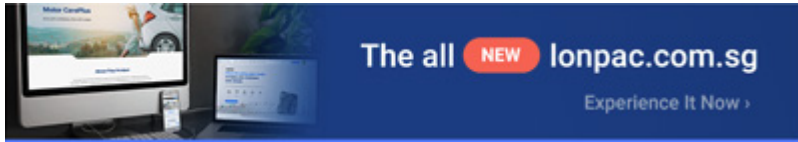
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: KENNY LIM CHING GHEE

Sent: Wednesday, 10 February 2021 5:06 pm

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GZ8052C; Our Vehicle SLH2578C
Accident involving SLH2578C & GZ8052C On 10 Feb2021 *** LKK REF: CC4/LPC21002019/Aba3 -
LPI Ref: 20/21/21/VC00/024223 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

Please see attachment for insd's GIA report for your action.

FYI, I am the OIC for this cae.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Mei Kwan (LKKAuto)
Sent: Wednesday, 10 February 2021 3:45 pm
To: GERALD POH WEE BIN ; Jasper Chua (LKK Auto)
Cc: MT_Claim_SG ; Admin A
Subject: RE: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GZ8052C; Our Vehicle SLH2578C
Accident involving SLH2578C & GZ8052C On 10 Feb2021 [External General] *** LKK REF:
CC4/LPC21002019/Aba3

Dear Gerald,

We refer to the above matter.

Kindly let us have a copy of insured's accident report and claim ref for our necessary action.

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Wednesday, 10 February, 2021 10:14 AM
To: GERALD POH WEE BIN ; assignments ; Admin A ; SUR
Cc: MT_Claim_SG
Subject: Re: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GZ8052C; Our Vehicle SLH2578C
Accident involving SLH2578C & GZ8052C On 10 Feb2021 [External General]

Dear Sir/Madam,

Thank you for your assignment.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 10 February 2021 10:05 AM

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GZ8052C; Our Vehicle SLH2578C
Accident involving SLH2578C & GZ8052C On 10 Feb2021 [External General]

Lonpac External - General

Our Ref: TBA

Dear Nivitha/Summer,

FYA

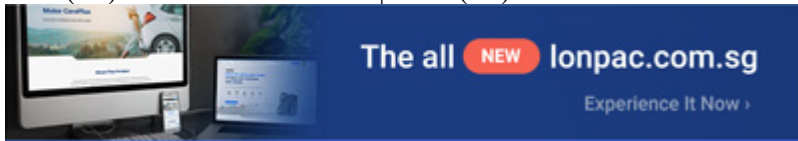
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Ryder Auto workshop [<mailto:ryderautoworkshop@gmail.com>]

Sent: Wednesday, 10 February 2021 10:03 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GZ8052C; Our Vehicle SLH2578C
Accident involving SLH2578C & GZ8052C On 10 Feb2021 [External General]

Dear Gerald,

Kindly assign Adrian Ling - LKK.

Thank you.

Best regards

June



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277



On Wed, Feb 10, 2021 at 10:01 AM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

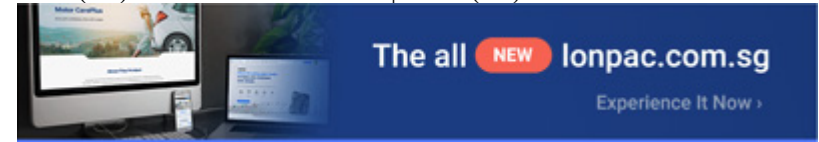
Dear June,

We intend to conduct a pre-repair survey of your client’s vehicle and append below our list of Motor surveyors for your attention:-

1	Nicholas Tey–Appraisal
2	Jackson Quek – Appraisal
3	Joshua Ong - Appraisal
4	Steve Chen- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Qing Quo Xiang- LKK
8	Oi Sun Pin - LKK
9	Mohd Rasul –LKK
10	Marcus Chua - LKK

Please let us hear from you within the next 2 working days.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Ryder Auto workshop [mailto:ryderautoworkshop@gmail.com]

Sent: Wednesday, 10 February 2021 9:55 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GZ8052C; Our Vehicle SLH2578C
Accident involving SLH2578C & GZ8052C On 10 Feb2021

Dear Sir,

We refer to the above matter.

Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use in-house surveyor. Kindly arrange your in-house surveyor.

Thank you.

Best regards

June



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277

