

## Hsiao Tong (LKKAuto)

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**From:** KENNY LIM CHING GHEE <kennylim@lonpac.com>  
**Sent:** Tuesday, 23 February 2021 12:48 PM  
**To:** 'Susan Low'  
**Cc:** MT\_Claim\_SG; Hsiao Tong (LKKAuto); 'Elaine Lee Hwee Ling'  
**Subject:** RE: Request for 3rd party claims survey GBE7595D Claims against YN6097L  
[External Confidential]

**Importance:** High

### Lonpac External - Confidential

Dear Susan

Our telcon pertaining to the above matter refers.

From your client's GIA report, the appended photo shows that the vehicle involved is YM6097S from Jaberson Technology whereas our insured vehicle is YN6097L from Goodwork Trading. Your client has reported the wrong vehicle.

Therefore, we appreciate if you can assist on the following:-

1. To officially withdraw your claim
2. To let us have your confirmation of the error
3. And to advise your client to amend their GIA report immediately

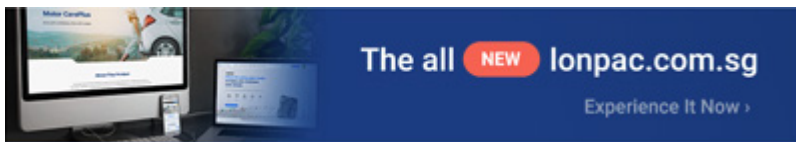
We trust the above explains and to let us have your reply on an urgent basis.



Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Susan Low <liusbro@ymail.com>  
**Sent:** Tuesday, 23 February 2021 12:24 pm  
**To:** KENNY LIM CHING GHEE <kennylim@lonpac.com>  
**Subject:** Re: Request for 3rd party claims survey GBE7595D Claims against YN6097L [External Confidential]

We will appreciate that you could let us have a email to show "Ergo" that the vehicle should be "YM6097S" involved with our client van and not your insured vehicle YN6097L

Your approval will be greatly appreciated.

Thank.

Best Regards,

Susan Low  
M/s Liu's Brother Auto Engineering Workshop  
No. 1 Kaki Bukit Avenue 6 #01-01  
AutoBay @ Kaki Bukit  
Singapore 417883  
Tel: 67411730 Fax: 67445746

On Tuesday, 23 February 2021, 9:44:05 am SGT, KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)> wrote:

## **Lonpac External - Confidential**

Dear Susan

Appreciate if you can give me a call at 6279 9256 as soon as you're available.

Thank you.

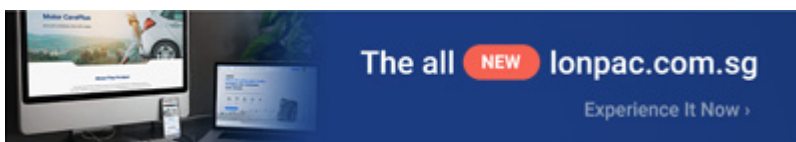
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** Susan Low <[liusbro@ymail.com](mailto:liusbro@ymail.com)>  
**Sent:** Tuesday, 9 February 2021 3:07 pm  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>  
**Subject:** Request for 3rd party claims survey GBE7595D Claims against YN6097L

Accident on 28/01/2021 Along 51 Serangoon North Avenue 4

Involving GBE7595D and YN6097L

We refer to the above accident and 3rd party claims.

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop at No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883 as soon as possible.

Kindly arrange.

Thank you.

Best Regard!

Susan Low  
M/s Liu's Brother Auto Engineering Workshop  
No. 1 Kaki Bukit Avenue 6 #01-01  
AutoBay @ Kaki Bukit  
Singapore 417883  
Tel: 6741 1730  
Fax: 6744 5746

Date of Survey:- \_\_\_\_\_

Name of Authorise Surveyor:- \_\_\_\_\_

Surveyor Email: \_\_\_\_\_

Remark :- \_\_\_\_\_