

Our Ref : CT0221/ SHA3763L /CK(st)
Your Ref :
Date : 1-Mar-2021



CHINA TAIPING INSURANCE CO LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHA3763L YOUR INSURED SGP5137P
AND OTHER _____ ON 4-Feb-2021

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHA3763L which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SGP5137P we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

| | | |
|-------------|---|-------------|
| 1 | Cost of Repair | \$ 2,898.72 |
| 6 | 2 days Loss of Rental @ \$ 125.19 per day | \$ 250.38 |
| 3 | Survey Report Fees (Surveyed by M/s LKK) | \$ - |
| 4 | LTA Search Fees | \$ - |
| 5 | GIA / Police Report Fees | \$ 7.49 |
| 6 | Towing Fees | \$ - |
| Sub Total : | | \$ 3,156.59 |

HIRER'S CLAIM

| | | |
|----------------|---|-------------|
| 7 | 2 days Loss of Income @ \$ 80.00 per days | \$ 160.00 |
| Total Claims : | | \$ 3,316.59 |

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SGP5137P
- c) GIA / Police report/s of : SHA3763L
- d) Letter of authority from owner / hirer / operator
 - () Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
 - () PIR (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
Catherine Koh
CDGE Claims Department
Tel : 6214 8733 Fax : 6214 1843 Email : catherinekoh@cdge.com.sg

This is a computer generated letter. No signature is required.

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 729791

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHA3763L , SGP5137P
PLAZA SINGAPURA TAXI STAND****ON 04-Feb-21 21:30**

I / We

FOO CHEE NING(Hirer) NRIC No.: **SXXXX105H**

and/or

(Relief) NRIC No.: **SXXXX105H**

Taxi Number

SHA3763L

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

06-Feb-2021

Name of Hirer

FOO CHEE NING

Hirer NRIC

SXXXX105H

Signature :



Address

**64 SENGKANG SQUARE #05-33
544702**

Contact No.

96628410

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNA00002692000 Claim No : SNM21D200860/C02/SGP5137P/LEWLC

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$3,250.00
SINGAPORE DOLLARS THREE THOUSAND TWO HUNDRED AND FIFTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA 3763L
Insured Vehicle No. : SGP 5137P

Date of Loss : 04/02/2021
Place of Accident : PLAZA SINGAPURA TAXI STAND

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TODDS PARTNERS PTE LTD
Driver Name : J DIMANSAH BIN KASMUNI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

| | |
|-----------------|--------------|
| (1) Global Sum | S\$ 3,250.00 |
| | ===== |
| TOTAL | S\$ 3,250.00 |
| | ===== |

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 1XXXXX821R

Signature : _____

Date : _____


CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508968

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHA3763L

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
11.03.2020

CHASSIS CODE
KMHCH851CVLU189568

INV. NO/DATE
91547470 24.02.2021

JOB NO.
305452744

ODOMETER READING

DATE/TIME IN
08.02.2021 10:00

Description : 3P 04.02.2021

| S/No | Part No. | | Qty | Unit Price | %Disc | Net |
|------------------|-----------------|--------------------------|-----|------------|-------|----------|
| PART REQUISITION | | | | | | |
| 0001 | 04-01-0104-0578 | COVER-FR BUMPER# | 1 | 418.30 | 20.00 | 334.64 |
| 0002 | 04-01-0104-2685 | MOULDING-FRONT BUMPER LH | 1 | 186.90 | 20.00 | 149.52 |
| 0003 | 04-01-0104-2835 | LAMP ASSY-HEAD LH# | 1 | 1,993.65 | 20.00 | 1,594.92 |
| SUB-TOTAL | | | | : | | 2,079.08 |

JOB NATURE

| | | | | | | |
|-----------|-------|--------------------|--|--------|--|--------|
| 0001 | PB | PANEL BEATING | | 350.00 | | 350.00 |
| 0002 | SP | SPRAYPAINT CHARGE | | 250.00 | | 250.00 |
| 0003 | 17-01 | CHECK ALL LIGHTING | | 30.00 | | 30.00 |
| SUB-TOTAL | | | | : | | 630.00 |

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARDS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TOWED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OF NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE), FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

| ACCOUNT No. | INVOICE No. | AMOUNT | BANK/CHQ No. |
|-------------|-------------|----------|--------------|
| 8010012 | 91547470 | 2,898.72 | |

GST REG. NO. M2-8921817-3**TAX INVOICE****COMPANY REG. NO.: 199506048W**
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER**3 ANSON ROAD #16-00**
SINGAPORE SG 079909**CONTACT NO: 62222366****VEHICLE NO**
SHA3763L**MAKE**
HYUNDAI**MODEL**
IONIQ(G3)**DATE OF REG**
11.03.2020**CHASSIS CODE**
KMHC851CVLU189568**INV. NO/DATE**
91547470 24.02.2021**JOB NO.**
305452744**ODOMETER READING****DATE/TIME IN**
08.02.2021 10:00

| | | |
|----------------|---------|----------|
| Items total | | 2,709.08 |
| Add GST @ | 7.000 % | 189.64 |
| Invoice amount | | 2,898.72 |

Issued by : KATHERINETAN 24.02.2021 13:26:33
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY, IF NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE, AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte LtdA member of **COMFORTDELGRO****Head Office:**
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

| ACCOUNT No. | INVOICE No. | AMOUNT | BANK/CHQ No. |
|-------------|-------------|----------|--------------|
| 8010012 | 91547470 | 2,898.72 | |
| | | | |
| | | | |

Our Ref: CT21020094

Date: 24 February 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 04/02/2021 @ 21:30 hrs
ALONG PLAZA SINGAPURA TAXI STAND
INVOLVING SGP5137P

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA3763L** (the "Taxi"). The Taxi was hired to **FOO CHEE NING IC NO SXXXX105H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

| EAGE READING | MILEAGE TRAVELLED (KM) | HOURS OPERATED (TIME) | | DATE | NAME OF DRIVER | MILEAGE READING | MILEAGE TRAVELLED (KM) | HOURS OPERATED (TIME) | |
|--------------|------------------------|-----------------------|------|----------|----------------|-----------------|------------------------|-----------------------|----|
| | | FROM | TO | | | | | FROM | TO |
| 15808 | 180 | 1715 | 0803 | 08/02/21 | ? | 3413762 | 10.00 | - | |
| 16023 | 217 | 1720 | 1620 | 09/02/21 | Frederick | Repairs | - | 1620 | |
| 6198 | 175 | 1715 | 0555 | | | | | | |
| 6376 | 178 | 0710 | 1615 | | | | | | |
| 6546 | 171 | 1715 | 0545 | | | | | | |
| 6768 | 222 | 0720 | 1659 | | | | | | |
| 7029 | 261 | 1715 | 0539 | | | | | | |
| 7216 | 187 | 0720 | 1724 | | | | | | |
| 7449 | 233 | 1845 | 0559 | | | | | | |
| 7658 | 209 | 1720 | 1620 | | | | | | |
| 7841 | 183 | 1820 | 0605 | | | | | | |

Enquire Vehicle-Related Transaction History

Transaction History Details

| | | | |
|-------------------|--|--|----------------------|
| Log Date/Time: | 06 Feb 2021 / 09:08:05 | Transaction Amount: | \$7.49 |
| Asset Type: | Vehicle | | |
| Asset ID: | SGP5137P | | |
| Transaction Type: | 18.32 Insurance Enquiry (GIRO Payment) | Channel: | External Agency |
| User ID: | ECENGCC0 - GOH CHENG CHUAN ANDREW CORNELIUS | Business Transaction Reference No.: | 20210206090805365715 |

Search Date / Time: 04 Feb 2021 21:30:00

Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

SHA 3763L

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 6 April 2021 4:30 PM
To: TODDSPARTNERS@GMAIL.COM
Subject: ACCIDENT INVOLVING SGP 5137P AND SHA 3763L ON 04/02/2021

Our Ref: CC3/CTI21001993/T1es3

06 APR 2021

TODDS PARTNERS PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SGP 5137P AND SHA 3763L ON 04/02/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 31 May 2021 4:01 PM
To: Asher Sng (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM21D200860/C02/SGP5137P/LEWLC / FW: Direct Settlement - Accident Involving SGP 5137P (OI : CTI - TBA) and SHA 3763L (TP : LKK REF - CC3/CTI21001993/T1es3) on 04/02/2021

Follow Up Flag: Flag for follow up
Flag Status: Completed

Dear Asher,

Please proceed as follows:

| | Amount Revised |
|--------------------------------------|------------------------------|
| 1. Cost of Repairs (with GST) | \$ 2,898.72 |
| 2. Loss of Rental (2days x \$125.19) | \$ 250.38 (2days x \$125.19) |
| 3. Loss of Income (2days x \$80) | \$ 100.00 (2days x \$50) |
| 4. LTA Search Fee | \$ 7.49 |
| Total | \$ 3,256.59 |

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Monday, May 24, 2021 12:53 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [MANDATE REQUEST] RE: SNM21D200860/C02/SGP5137P/LEWLC / FW: Direct Settlement - Accident Involving SGP 5137P (OI : CTI - TBA) and SHA 3763L (TP : LKK REF - CC3/CTI21001993/T1es3) on 04/02/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Sir,

We refer to our email dated 04/05/2021.

Third party is chasing for offer / settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Tuesday, 4 May 2021 11:30 AM

To: 'Jenny Lew' <jenny.lew@sg.cntaiping.com>

Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [MANDATE REQUEST] RE: SNM21D200860/C02/SGP5137P/LEWLC / FW: Direct Settlement - Accident Involving SGP 5137P (OI : CTI - TBA) and SHA 3763L (TP : LKK REF - CC3/CTI21001993/T1es3) on 04/02/2021

Your ref : SNM21D200860

Our ref : CC3/CTI21001993/T1es3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured reversed and hit third party stationary vehicle. We are of the opinion that the liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,256.59 (all-in)**.

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|--------------------------------------|----------------|------------------------------|
| 1. Cost of Repairs (with GST) | \$ 5,460.38 | \$ 2,898.72 |
| 2. Loss of Rental (2days x \$125.19) | \$ 250.38 | \$ 250.38 (2days x \$125.19) |
| 3. Loss of Income (2days x \$80) | \$ 160.00 | \$ 100.00 (2days x \$50) |
| 4. LTA Search Fee | \$ 7.49 | \$ 7.49 |
| Total | \$ 5,878.25 | \$ 3,256.59 |

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Tuesday, 6 April 2021 4:32 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D200860/C02/SGP5137P/LEWLC / FW: Direct Settlement - Accident Involving SGP 5137P (OI : CTI - TBA) and SHA 3763L (TP : LKK REF - CC3/CTI21001993/T1es3) on 04/02/2021

Hi Jenny,

We refer to the above matter.

Enclosed a copy of the third party video for your easy reference.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Wednesday, 24 March 2021 11:59 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D200860/C02/SGP5137P/LEWLC / FW: Direct Settlement - Accident Involving SGP 5137P (OI : CTI - TBA) and SHA 3763L (TP : LKK REF - CC3/CTI21001993/T1es3) on 04/02/2021

Dear Suli,

As requested, please refer to attached.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jenny Lew

Sent: Thursday, March 18, 2021 2:31 PM

To: 'Su Li (LKK Auto)' <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D200860/C02/SGP5137P/LEWLC / FW: Direct Settlement - Accident Involving SGP 5137P (OI : CTI - TBA) and SHA 3763L (TP : LKK REF - CC3/CTI21001993/T1es3) on 04/02/2021

Dear Suli,

We are pending for the hirer agreement from the insured.

We will forward to you after we received the hirer agreement from insured.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, March 18, 2021 12:56 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM21D200860/C02/SGP5137P/LEWLC / FW: Direct Settlement - Accident Involving SGP 5137P (OI : CTI - TBA) and SHA 3763L (TP : LKK REF - CC3/CTI21001993/T1es3) on 04/02/2021

Dear Jenny,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, February 15, 2021 9:18 AM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D200860/C02/SGP5137P/LEWLC / FW: Direct Settlement - Accident Involving SGP 5137P (OI : CTI - TBA) and SHA 3763L (TP : LKK REF - CC3/CTI21001993/T1es3) on 04/02/2021

Dear Suli,

Our insured yet to lodge the accident report.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, February 15, 2021 9:13 AM

To: suli@lkkauto.com; admin-a@lkkauto.com; AsherSng@lkkauto.com; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D200860/C02/SGP5137P/LEWLC / FW: Direct Settlement - Accident Involving SGP 5137P (OI : CTI - TBA) and SHA 3763L (TP : LKK REF - CC3/CTI21001993/T1es3) on 04/02/2021

Dear Sir,

Please note that officer in charge for this case is Jenny Lew.

Claim no. SNM21D200860/C02/SGP5137P/LEWLC.

Dear Jenny,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, 11 February 2021 12:43 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SGP 5137P (OI : CTI - TBA) and SHA 3763L (TP : LKK REF - CC3/CTI21001993/T1es3) on 04/02/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHA 3763L at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd