

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Monday, 15 February 2021 2:59 PM
To: Claims Dept; Admin-D (LKKAUTO); Admin A; SUR
Subject: RE: OD CLAIM FOR SE 2222 L, DOA: 5/2/2021

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SE2222L (Excess \$0/-)**. Before paint photos for all NEW Panels and Parts required after repair

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Wednesday, 10 February 2021 10:50 AM
To: claims@premiumauto.com.sg; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SE 2222 L, DOA: 5/2/2021

Dear all,

Kindly assist follow up repair approval and the survey has carried out by Adrian on this morning.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

· **PREMIUM AUTOMOBILES**
(Reg No 199902271W)
55 Ubi Road 1 Singapore 408699
p. +65 6366 2323, d. +65 67689828

e.<mailto:claims@premiumauto.com.sg> **w.** www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 9 February 2021 9:27 AM

To: 'Admin-D (LKKAUTO)'; 'Admin A'; 'SUR'

Cc: 'Claims'

Subject: RE: OD CLAIM FOR SE 2222 L, DOA: 5/2/2021

Dear All

Attached Estimate for your kind reference.

Thank you.

Best Regards,

Eryx Tan

Claims Advisor

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From: Claims Dept <claims@premiumauto.com.sg>

Sent: Monday, 8 February 2021 8:40 AM

To: 'Admin-D (LKKAUTO)' <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: 'Claims Dept' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SE 2222 L, DOA: 5/2/2021

Dear Summer,

Survey at Ubi and owner waiting.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

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From: Admin-D (LKKAUTO) [<mailto:admin-d@lkkauto.com>]
Sent: Monday, 8 February 2021 8:09 AM
To: Claims; Admin A; SUR
Subject: Re: OD CLAIM FOR SE 2222 L, DOA: 5/2/2021

Dear Nadia,

Noted with thanks.

By the way survey at where and owner waiting?

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Saturday, 6 February 2021 11:32 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIM FOR SE 2222 L, DOA: 5/2/2021

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 10/2/2021 @ 10AM.

Thank you.

Best Regards,

Nadia Hani

Claims Administrator

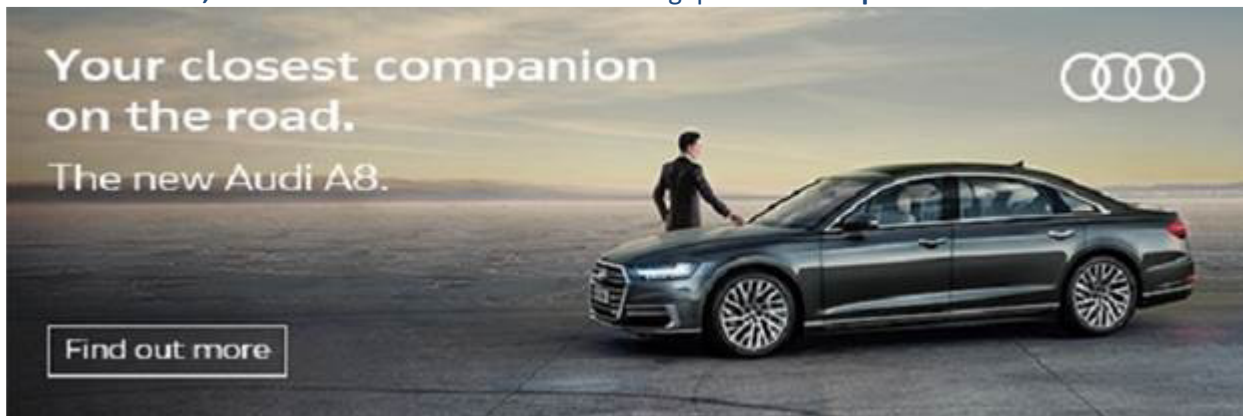
Premium Automobiles Pte Ltd (Reg No 199902271W)

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