

Nivitha (LKK Auto)

From: LEE KATIE <katielee@uoi.com.sg>
Sent: Wednesday, 10 February 2021 8:53 AM
To: Claims
Cc: WONG JOSEPHINE; Nivitha (LKK Auto); SUR
Subject: RE: OD CLAIM FOR SLR 7811 T, DOA: 08/02/2021
Attachments: SLR 7811 T - 08022021.zip

Importance: High

Dear Nadia,

We will appoint surveyor from LKK Auto Consultants to contact you.

Aside to LKK, please assist to inform your surveyor to contact the workshop this morning and acknowledge of this new assignment.

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Regards,

Katie Lee

Manager
Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

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From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 9 February 2021 9:30 AM
To: LEE KATIE <katielee@uoi.com.sg>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SLR 7811 T, DOA: 08/02/2021

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Dear all,

My apologies.

Survey on 10/2 @ 11am. Owner waiting.

Thank you.

**Best Regards,
Nadia Hani
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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Sent: Tuesday, 9 February 2021 9:29 AM
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Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SLR 7811 T, DOA: 08/02/2021

Dear Claims Team,

As per previous email, kindly arrange survey today 9/2/21 @ 11am. Owner waiting.

Thank you.

**Best Regards,
Nadia Hani
Claims Administrator**

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From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 9 February 2021 9:26 AM

To: 'claim@uoi.com.sg' <claim@uoi.com.sg>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: OD CLAIM FOR SLR 7811 T, DOA: 08/02/2021

Dear All,

Kindly register OD claim for this vehicle. Attached are the GIA report for your reference.

We will send you the estimate once it is ready.

Thank you.

Best Regards,

Nadia Hani

Claims Administrator

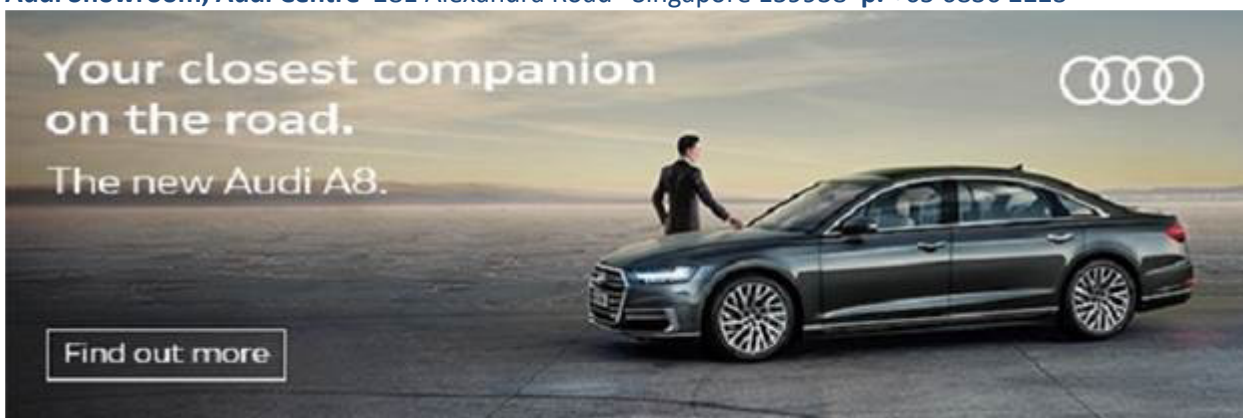
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