

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Wednesday, 29 September 2021 2:19 PM
To: kentaro.fujihashi@p66.com
Subject: ACCIDENT INVOLVING GBF 4077Y / SKC 2063J/ OTHERS ON 06/02/2021

CC4/AIG21001963/Kbs3

29 SEPTEMBER 2021

Fujihashi Kentaro

Dear Sir/Madam,

ACCIDENT INVOLVING GBF 4077Y / SKC 2063J/ OTHERS ON 06/02/2021

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a Property Damage Claim from Body Repairer/Workshop acting on behalf of the owner of GBF 4077Y against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.


RE: Your Ref: GBF4077Y //LKK Ref: CC4/AIG21001963/Kps3 [ACCIDENT INVOLVING SKC 2063J(AIG) / GBF 4077Y/ OTHERS ON 06/02/2021]

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Wed 1/6/2022 5:17 PM

To: mengwheebros@yahoo.com.sg <mengwheebros@yahoo.com.sg>

Cc: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>

 1 attachments (544 KB)

TP ESTIMATE_MARKED.pdf;

REMINDER

Your Ref: **GBF4077Y**

Without Prejudice

LKK Ref: CC4/AIG21001963/Kps3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKC 2063J(AIG) / GBF 4077Y/ OTHERS ON 06/02/2021

We refer to the above matter.

Kindly advise if your client is still pursuing third party claim against our insured / M/s AIG Asia Pacific Insurance Pte Ltd. If so, kindly finalise repair cost with our surveyor and forward all supporting documents to us for our further action.

Please respond and let us know within 10 days from the date of this e-mail.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 28 March 2022 4:55 PM

To: mengwheebros@yahoo.com.sg

Cc: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>

Subject: Your Ref: GBF4077Y //LKK Ref: CC4/AIG21001963/Kps3 [ACCIDENT INVOLVING SKC 2063J(AIG) / GBF 4077Y/ OTHERS ON 06/02/2021]

Your Ref: **GBF4077Y**

Without Prejudice

LKK Ref: CC4/AIG21001963/Kps3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKC 2063J(AIG) / GBF 4077Y/ OTHERS ON 06/02/2021

We refer to the above matter.

Kindly advise if your client is still pursuing third party claim against our insured / M/s AIG Asia Pacific Insurance Pte Ltd. If so, kindly finalise repair cost with our surveyor and forward all supporting documents to us for our further action.

Please respond and let us know within 10 days from the date of this e-mail.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

RE: 3481055247SG Your Ref: CC4/AIG21001963/KRS3 * LKK REF: CC4/AIG21001963/Krs3**

Yong, Joanne-LF <Joanne-LF.yong@aig.com>

Mon 28/11/2022 11:56 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Dear Hsiao,

Since no response, we will be closing the file.

Thank you.

Best regards,

Joanne Yong

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1953

Joanne-LF.yong@aig.com | www.AIG.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, August 30, 2022 1:23 PM

To: Yong, Joanne-LF <Joanne-LF.yong@aig.com>

Subject: [EXTERNAL] RE: 3481055247SG Your Ref: CC4/AIG21001963/KRS3 *** LKK REF: CC4/AIG21001963/Krs3

This message is from an external sender; be cautious with links and attachments.

Dear Joanne,

We have send reminder to third party on 01/06/2022. However, there is no response from third party till date.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Yong, Joanne-LF <Joanne-LF.yong@aig.com>

Sent: Tuesday, 30 August 2022 11:31 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: 3481055247SG Your Ref: CC4/AIG21001963/KRS3 *** LKK REF: CC4/AIG21001963/Krs3

Dear Hsiao,

Follow up my email below.

Pls kindly finalisation with TP and close up this matter.

Thank you.

Best regards,

Joanne Yong

Senior Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1953

Joanne-LF.yong@aig.com | www.AIG.sg

From: Yong, Joanne-LF

Sent: Friday, May 27, 2022 9:54 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: 3481055247SG Your Ref: CC4/AIG21001963/KRS3 *** LKK REF: CC4/AIG21001963/Krs3

Dear Hsiao,

Refer to the above matter.

Pls finalisation with Third party and expediate the matter.

Thank you.

Best regards,

Joanne Yong

Senior Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1953

Joanne-LF.yong@aig.com | www.AIG.sg

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Monday, March 28, 2022 4:48 PM

To: Yong, Joanne-LF <Joanne-LF.yong@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] RE: 3481055247SG Your Ref: CC4/AIG21001963/KRS3 *** LKK REF: CC4/AIG21001963/Krs3

This message is from an external sender; be cautious with links and attachments.

Dear Joanne,

We are pending for COR finalisation with third party.

We will expedite the matter.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 28 March 2022 11:15 AM

To: Yong, Joanne-LF <Joanne-LF.yong@aig.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: 3481055247SG Your Ref: CC4/AIG21001963/KRS3 *** LKK REF: CC4/AIG21001963/Krs3

Dear Sir / Madam,

Thank you for your email.

This case has been reassigned to Hsiao Tong.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong.,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Yong, Joanne-LF <Joanne-LF.yong@aig.com>

Sent: Monday, 28 March, 2022 10:36 AM

To: Admin A <admin-a@lkkauto.com>

Subject: 3481055247SG Your Ref: CC4/AIG21001963/KRS3

Dear Sir,

Refer to the above matter.

Pls kindly update the claim status.

Thank you.

Best regards,

Joanne Yong

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1953
Joanne-LF.yong@aig.com | www.AIG.sg

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