

RE: 3481055247SG Your Ref: CC4/AIG21001963/KRS3 * LKK REF: CC4/AIG21001963/Krs3**

Yong, Joanne-LF <Joanne-LF.yong@aig.com>

Mon 28/11/2022 11:56 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Dear Hsiao,

Since no response, we will be closing the file.

Thank you.

Best regards,

Joanne Yong

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1953

Joanne-LF.yong@aig.com | www.AIG.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, August 30, 2022 1:23 PM

To: Yong, Joanne-LF <Joanne-LF.yong@aig.com>

Subject: [EXTERNAL] RE: 3481055247SG Your Ref: CC4/AIG21001963/KRS3 *** LKK REF: CC4/AIG21001963/Krs3

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Dear Joanne,

We have send reminder to third party on 01/06/2022. However, there is no response from third party till date.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Yong, Joanne-LF <Joanne-LF.yong@aig.com>

Sent: Tuesday, 30 August 2022 11:31 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: 3481055247SG Your Ref: CC4/AIG21001963/KRS3 *** LKK REF: CC4/AIG21001963/Krs3

Dear Hsiao,

Follow up my email below.

Pls kindly finalisation with TP and close up this matter.

Thank you.

Best regards,

Joanne Yong

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1953
Joanne-LF.yong@aig.com | www.AIG.sg

From: Yong, Joanne-LF

Sent: Friday, May 27, 2022 9:54 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: 3481055247SG Your Ref: CC4/AIG21001963/KRS3 *** LKK REF: CC4/AIG21001963/Krs3

Dear Hsiao,

Refer to the above matter.

Pls finalisation with Third party and expediate the matter.

Thank you.

Best regards,

Joanne Yong

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1953
Joanne-LF.yong@aig.com | www.AIG.sg

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Monday, March 28, 2022 4:48 PM

To: Yong, Joanne-LF <Joanne-LF.yong@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] RE: 3481055247SG Your Ref: CC4/AIG21001963/KRS3 *** LKK REF: CC4/AIG21001963/Krs3

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Dear Joanne,

We are pending for COR finalisation with third party.

We will expedite the matter.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 28 March 2022 11:15 AM

To: Yong, Joanne-LF <Joanne-LF.yong@aig.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: 3481055247SG Your Ref: CC4/AIG21001963/KRS3 *** LKK REF: CC4/AIG21001963/Krs3

Dear Sir / Madam,

Thank you for your email.

This case has been reassigned to Hsiao Tong.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong.,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Yong, Joanne-LF <Joanne-LF.yong@aig.com>

Sent: Monday, 28 March, 2022 10:36 AM

To: Admin A <admin-a@lkkauto.com>

Subject: 3481055247SG Your Ref: CC4/AIG21001963/KRS3

Dear Sir,

Refer to the above matter.

Pls kindly update the claim status.

Thank you.

Best regards,

Joanne Yong

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

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78 Shenton Way, Level 10
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Tel +(65) 6419 1953
Joanne-LF.yong@aig.com | www.AIG.sg

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