

## Mei Kwan (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Tuesday, 9 February, 2021 8:34 AM  
**To:** 'Subramaniam, Divyashni'; Admin A; assignments  
**Cc:** 'Lim, Kok-Chong'; 'Abu Kassim, Noor Mariesa'; 'Hor, Yinrul'; 'Teo, Ericweihong'  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – FBK8861Y vs SMC7198Y (OI) on D.O.A.: 05/02/2021

**Categories:** HMK

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer arrange on 16/02/2021.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>  
**Sent:** Monday, 8 February 2021 4:25 PM  
**To:** admin-a@lkkauto.com; assignments@lkkauto.com  
**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>  
**Subject:** aigencrypt PRE-REPAIR INSPECTION REQUEST – FBK8861Y vs SMC7198Y (OI) on D.O.A.: 05/02/2021

Hi,

Please refer to the enclosed request from **M/s Roy & Partners**.

Claim no : 0544205316SG005  
Case Owner :Norsiah Bte Md Noor

If you have any queries/concerns, please let us know.  
*Kindly assist to assign **Marcus Chua** as Single Joint Expert as requested.*

Thanks & Regards,

**Divyashni Subramaniam**  
**AIG**

FNOL Adjuster I  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

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**From:** [xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg) <[xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg)>  
**Sent:** Monday, February 8, 2021 3:45 PM  
**To:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>  
**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; [xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg)  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMC7198Y AND FBK8861Y ON 05/02/2021

**Without Prejudice**

**Save as to cost**

Dear Sir,

Our client selects Marcus Chua of LKK Auto Consultants Pte Ltd for the above Pre-Repair Inspection.

Thanks & regards,

***Xin Yu***

M/s Roy & Partners

133 New Bridge Road

#08-09 Chinatown Point

Singapore 059413

Tel : 6536 8466 Fax : 6536 1963

Email : [xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg)

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**From:** Subramaniam, Divyashni

**Sent:** Mon, 8 Feb 2021 07:38:49 +0000

To: [xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg)

Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMC7198Y AND FBK8861Y ON 05/02/2021

Without Prejudice

-

Your Reference: MKR/103/9864/2021/jr.xy

Our Reference : 0544205316SG005

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

**Name of Surveyor**

**Company Name**

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** [xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg) <[xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg)>

**Sent:** Monday, February 8, 2021 2:28 PM

**To:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>; Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>

**Subject:** [EXTERNAL] PRE-REPAIR INSPECTION

This message is from an external sender; be cautious with links and attachments.

**Without Prejudice**

**Save as to cost**

Dear Sir,

Our Ref: MKR/103/9864/2021/jr.xy

Your Ref: Your insured vehicle SMC 7198Y

Dear Sirs,

**CLAIMANT: KANNAN SERKKALAI (OWNER OF FBK 8861Y)**

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. FBK 8861Y AND SMC 7198Y ALONG LOYANG AVENUE TOWARDS PASIR RIS ON 05.02.2021 AT ABOUT 1145 HOURS.**

We refer to the above matter.

We act for Kannan Serkkalai, the owner of the motorcycle no. **FBK 8861Y**.

We are instructed by our client to notify you of a road traffic accident on **05.02.2021** at about **1145 hours** along **LOYANG AVENUE TOWARDS PASIR RIS** involving our client's motorcycle registration number **FBK 8861Y** and motor car registration number **SMC 7198Y** driven by your insured at the material time. A copy of the Singapore Police report and Accident report is enclosed.

As a result of the accident, our client's motorcycle **FBK 8861Y** has been damaged. Before our client proceed to repair the damaged motorcycle, please let us know within **two (2) working days** of your receipt of this notice whether you would like to conduct a pre-repair survey of our client's motorcycle **FBK 8861Y** at our client's repairer workshop, **M/s EROFIA MOTOR TRADING PTE LTD NO.1 KAKI BUKIT AVENUE 6 #02-62 AUTOBAY@Kaki Bukit Singapore 417883**, Your said surveyor may contact **Lee Lee at 6752 7740** to arrange the said inspection. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the motorcycle without further reference to you.

Thanks & regards,

***Xin Yu***

M/s Roy & Partners

133 New Bridge Road

#08-09 Chinatown Point

Singapore 059413

Tel : 6536 8466 Fax : 6536 1963

Email : [xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg)

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