

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Wednesday, 10 February 2021 3:22 PM
To: Edwin Abcede Caina
Cc: Coco Lu Ting; Andre Chow En De; Don Bong Kiong Hua; SUR
Subject: RE: SMU5621K OD CLAIM DOA:09.02.2021

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SMU5621K (Excess \$600/-)**. **(Front LH Rim to polish first) Before paint photos for all NEW Panels and Parts required after repair**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Sent: Wednesday, 10 February 2021 2:22 PM
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>
Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>
Subject: RE: SMU5621K OD CLAIM DOA:09.02.2021

Hi,

Any update ? Client is chasing for the replacement vehicle

Best Regards,

Edwin Caina
Advisor- Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91819978 •

 A member of the Jardine Cycle & Carriage Group

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Wednesday, February 10, 2021 11:27 AM

To: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>

Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>

Subject: RE: SMU5621K OD CLAIM DOA:09.02.2021

This email was sent from outside of your organisation

Dear Sir/Madam,

Please assist on the coverage and approval

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Sent: Wednesday, 10 February 2021 11:25 AM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: SMU5621K OD CLAIM DOA:09.02.2021

Officer in Charge,

Follow for the authorization to repair.

Best Regards,

Edwin Caina
Advisor- Customer Service



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From: Edwin Abcede Caina

Sent: Tuesday, February 9, 2021 1:23 PM

To: 'AIG SGP, Claims-Survey' <AIGSGP_ClaimsSurvey@aig.com>

Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: SMU5621K OD CLAIM DOA:09.02.2021

Motor Claims,

Please help us to arrange surveyor vehicle is already In.

Best Regards,

Edwin Caina
Advisor- Customer Service



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From: PGLJ06 <PGLJ06@cyclecarriage.com.sg>

Sent: Tuesday, February 9, 2021 1:26 PM

To: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Subject: scan to email

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