

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Thursday, 18 February 2021 4:40 PM
To: Edwin Abcede Caina
Cc: Andre Chow En De; Coco Lu Ting; Don Bong Kiong Hua; SUR
Subject: RE: aigencrypt SMG3041X-OD CLAIM DOA;05.02.2021

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SMG 3041X (Excess \$600/-)**. Before paint photos for all NEW Panels and Parts required after repair

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Sent: Tuesday, 16 February 2021 5:26 PM

To: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>

Subject: RE: aigencrypt SMG3041X-OD CLAIM DOA;05.02.2021

Hi Denise,

Please see attached undertaking letter.

Best Regards,

Edwin Caina
Advisor- Customer Service



Exceptional Journeys

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Wednesday, February 10, 2021 9:37 AM

To: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>

Subject: RE: aigencrypt SMG3041X-OD CLAIM DOA;05.02.2021

This email was sent from outside of your organisation

Hi Edwin,

Please provide undertaking and interview form

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

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