

## Nivitha (LKK Auto)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Tuesday, 9 February 2021 10:08 AM  
**To:** SUR; assignments; Irene Tan  
**Cc:** candy  
**Subject:** RE: Fwd: RE: OUR REF: SNM20D203585/C02/SMH5260L/LEWLC & YOUR REF: CL20085-YP6525H -TPP-LOD ACKNOWLEDGEMENT

Dear Sir / Madam,

Please arrange for re-inspection of the vehicle no. YP6525H, the vehicle will be available for resurvey as follow:-

Date : 9 February 2021 (February)

Time : after 12pm

Place : Blk 5 Defu Lane 10  
#01-574  
Singapore 539186

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Irene Tan <motor@iaconsultingsg.com>  
**Sent:** Tuesday, February 9, 2021 9:59 AM  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Cc:** candy <candy@iaconsultingsg.com>  
**Subject:** Re: Fwd: RE: OUR REF: SNM20D203585/C02/SMH5260L/LEWLC & YOUR REF: CL20085-YP6525H -TPP-LOD ACKNOWLEDGEMENT

Dear Jenny,

We refer to your email dated 04.02 2021.

We wish to inform you that our client's vehicle no. YP6525H will be available for resurvey as follow:-

Date : 9 February 2021 (February)

Time : after 12pm

Place : Blk 5 Defu Lane 10  
#01-574  
Singapore 539186

Thank you.

Regards,  
Irene Tan

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From: Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
To: "[sile@iaconsultingsg.com](mailto:sile@iaconsultingsg.com)" <[sile@iaconsultingsg.com](mailto:sile@iaconsultingsg.com)>  
Date: Thu, 04 Feb 2021 16:54:54 +0800  
Subject: RE: OUR REF: SNM20D203585/C02/SMH5260L/LEWLC & YOUR REF: CL20085-YP6525H -TPP-LOD ACKNOWLEDGEMENT  
===== Forwarded message =====

WITHOUT PREJUDICE

Dear Sile,

We refer to the letter of demand dated 19.01.2021.

We would like to arrange for reinspection of your client's vehicle, YP6525H, please advise us with the date and timing.

We look forward for your reply.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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**From:** Claims Dept of CTI  
**Sent:** Monday, February 1, 2021 6:46 PM  
**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>; [sile@iaconsultingsg.com](mailto:sile@iaconsultingsg.com)  
**Subject:** OUR REF: SNM20D203585/C02/SMH5260L/LEWLC & YOUR REF: CL20085-YP6525H -TPP-LOD ACKNOWLEDGEMENT

via EMAIL ONLY

Dear Sir / Madam

We acknowledge receiving your letter of demand dated 19<sup>th</sup> January 2021 with enclosures on 19<sup>th</sup> January 2021.

Please be assured that your claim is receiving our attention. We will contact you should we require additional information or other documents relating to the claim.

Kindly take note that this acknowledgement should not be construed as an admission of liability.

Please contact our claims department **Jenny Lew 6389 6172** the officer in charge or **6389 6116** should you require our assistance or clarification.

\*Kindly quote our claim reference number when replying.\*

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Thank you

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Loo Sile <[sile@iaconsultingsg.com](mailto:sile@iaconsultingsg.com)>  
**Sent:** Tuesday, 19 January 2021 4:07 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** motor <[motor@iaconsultingsg.com](mailto:motor@iaconsultingsg.com)>; Tan Ling Ling (Candy)  
<[candy@iaconsultingsg.com](mailto:candy@iaconsultingsg.com)>

**Subject:** ACCIDENT INVOLVING YP6525H AND SMH5260L ALONG CROSS  
JUNCTION OF BRAS BASAH ROAD & QUEEN STREET ON 26.09.2020

Dear Sir,

Attached is the LOD and enclosures for your perusal.

Please let us have your settlement terms a.s.a.p.

Thank you.

Best regards,  
Loo Si Le  
Triple-T Automobile  
+65 6385 1171

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Thank you.

Best regards,  
Loo Si Le  
+65 6385 1171