



iShare Auto Pte. Ltd.
Co. Reg No: 201939376R
8 Kaki Bukit Avenue 4
#08-09 Premier @ Kaki Bukit
Singapore 415875
Tel: 6341 6789 Fax: 6341 6778
Email: ishareauto@gmail.com

LETTER OF DEMAND

Accident involving my vehicle number SME 9935M and vehicle number SBT 11P on 06/02/2021 at 13:15 HOURS at/along Waterloo Street towards Albert Street (Before Junction of Middle Road)

We refer to the above matter.

Attached please find copies of the following for your kind perusal:

Vehicle Repair Cost / Excess	\$ 4 600.00
Rental for <u>-</u> days x \$ <u>-</u> /day	\$ -
Loss of Use for <u>5</u> days x \$ <u>180.00</u> /day	\$ 900.00
LTA Search Fee / 3 rd Party GIA Report	\$ 36.45
Others	\$ -
Total:	\$ 5 536.45

Yours faithfully,

Michelle



Michelle

HP: 9856 4815



"My execution of this Discharge
Voucher is only for my claim
for property damage and not
prejudicial to any other claims"

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

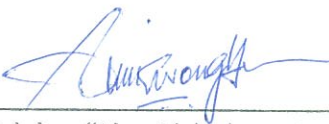
I, QSA Resources Pte. Ltd. ("the third party claimant")
of 190, Middle Road, #13-03, Fortune Centre, S(188979) (address),
owner of SME 9935 M (vehicle no.) hereby authorize
iShare Auto Pte. Ltd.

("the workshop") to act for me with respect to my claim for
repair costs and/or rental and/or loss of use ("claim") for my
vehicle no. SME 9935 M that was damaged pursuant to the
accident which occurred on 06/02/2021 (date) along Waterloo Street
towards Albert Street (Before Junction of Middle Road) (location)
involving vehicle no/s SBT 11 P
("the accident").


I further authorize the workshop to settle my above mentioned
claim in a manner that they deem fit and the workshop is further
authorized to receive payment further to settlement of my claim
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach
on my behalf is on a without prejudice and without admission of
liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 08 day of 02 (month) 20 21 (year)


Signed by "the third party claimant"




Signed by "the workshop"
(with chop)



"My execution of this Discharge
Voucher is only for my claim
for property damage and not
prejudicial to any other claims"

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **ISHARE AUTO PTE. LTD.** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,100.00** (Global Sum) for vehicle no. **SME 9935M** that was damaged pursuant to the accident which occurred on **06/02/2021** (date) along **WATERLOO STREET TOWARDS ALBERT STREET (B/F JUNCTION OF MIDDLE ROAD)** (location) involving vehicle no/s **SBT 11P**.

This is pursuant to the inspection conducted on **08/03/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **QSA RESOURCES PTE LTD** (the third party claimant") of vehicle no. **SME 9935M** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SME 9935M** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 01 (day) of 06 (month) 2022 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

TAX INVOICE

iShare Auto Pte. Ltd.

Co. Reg No: 201939376R

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Tel: 6341 6789 Fax: 6341 6778

Email: ishareauto@gmail.com



Date	Invoice Number	Vehicle Number
21.06.2021	ISA202106-00111	SME9935M

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY

#07-12 AIG BUILDING

SINGAPORE 079120

Description	Amount (SGD)
Carry out Lump-sum repair on accident vehicle corresponding to supply of spare parts, labour and spray painting charges	\$ 4,600.00
Total	\$ 4,600.00

Cross cheques and pay: iShare Auto Pte. Ltd.

Please indicate the invoice number on the reverse side.

iShare Auto Pte. Ltd.

AUTO Generated - Signature Not Required

Land Transport Authority
Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No.: M4-0006529-2

Print Date/Time : 08 Feb 2021 / 10:33:04

Receipt Date/Time : 08 Feb 2021 / 10:33:04

Tax Invoice/Receipt

Receipt No.: JTNET-00000-210208-000794

Previous Receipt No.:

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SBT11P				
As at 06 Feb 2021/13:15:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SBT11P Enquiry Fee 20210208103224633374	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
526471XXXXX1359		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



TAX INVOICE

iShare Auto Pte. Ltd. - QSA Resources
Pte. Ltd.

Invoice Number
GR_2021_000481

Invoice Issue Date
10 Feb 2021

Invoice Due Date
17 Feb 2021

Total Amount (S\$)	27.10
Total GST 7.00%(S\$)	1.90
Total Amount Incl. of GST (S\$)	29.00

Bill Type	Reference
Sale of Accident Report - Publ	09/02/2021,06/02/2021,SME9935M,SBT11P

Amount (S\$)	GST 7.00% (S\$)	Amount Incl. of GST (S\$)
27.10	1.90	29.00
Total Amount (S\$)		27.10
Total GST 7.00 % (S\$)		1.90
Total Amount Incl. of GST (S\$)		<u>29.00</u>

*This is a computer generated document.
No signature is required.*

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 26 April 2022 5:46 PM
To: ONGAIGIN@GMAIL.COM
Subject: ACCIDENT INVOLVING SBT 11P(AIG) AND SME 9935M AT/ALONG WATERLOO STREET ON 06/02/2021

Mr Kuntoro Tanoko

[By Email Only]

Dear Sirs/Mdm,

You Ref: SBT11P

Our Ref: CC4/AIG21001890/Apa3

ACCIDENT INVOLVING SBT 11P(AIG) AND SME 9935M AT/ALONG WATERLOO STREET ON 06/02/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SME9935M against your insurance policy.

We have reviewed the matter. Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	08 Feb 2021 19:59	Clim Dtl Modified	Claimant's Name: -> QSA RESOURCES PTE LTD.	[A] HOW MEI KWAN
2	08 Feb 2021 19:59	Clim Veh Model Changed	(205918) TOYOTA PRIUS PLUS 1.8 (A).	[A] HOW MEI KWAN
3	08 Feb 2021 19:59	Clim Created	Reg No: SME9935M. Acct Date: 2021/02/06. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Ishare Auto Pte. Ltd. (HQ)	[A] HOW MEI KWAN
4	08 Feb 2021 19:59	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	08 Feb 2021 19:59	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/02/18	[A] HOW MEI KWAN
6	08 Feb 2021 19:59	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	08 Feb 2021 19:59	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	08 Feb 2021 19:59	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	08 Feb 2021 19:59	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
10	05 May 2022 12:33	Adj Rpt Initiated		[A] CHEW HSIAO TONG
11	05 May 2022 12:33	Insured Phone No Updated	[None] -> [+6597560438]	[A] CHEW HSIAO TONG
12	05 May 2022 12:33	Clim Dtl Modified	Insured ID: -> S2564019E. Driver Name: -> Kuntoro Tanoko @Tan Hong Kiem. Claim Conclusion: -> 3.	[A] CHEW HSIAO TONG
13	05 May 2022 12:33	Clim Dtl Modified	JPJ Reg. Date: -> 2018/10/25.	[A] CHEW HSIAO TONG
14	05 May 2022 12:33	Clim Details Notified		[A] CHEW HSIAO TONG
15	05 May 2022 14:28	Claim Offer Type Changed	Offer Type: Cost of Repairs->Contract Repair	[A] CHEW HSIAO TONG
16	05 May 2022 14:32	Adj Mandate Request	Cur.Req:3200.00:Liability: Proposed 50/50- conflicting version. Seek mandate on quantum up to g/s \$3,200.00(all-in).	[A] CHEW HSIAO TONG
17	05 May 2022 14:34	Adj Mandate Request Cancelled		[A] CHEW HSIAO TONG
18	05 May 2022 14:34	Adj Mandate Request	Cur.Req:2600.00:Liability: Proposed 50/50- conflicting version. Seek mandate on quantum up to g/s \$2,600.00(all-in).	[A] CHEW HSIAO TONG
19	23 May 2022 08:43	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/02/18. Mandate Remarks: May offer up to 60% in global sum, ~\$3100	[I] Lee, Ming-Yao
20	23 May 2022 08:43	Adj Mandate Set	Approved:3100.00:May offer up to 60% in global sum, ~\$3100	[I] Lee, Ming-Yao

Date From



Date To



Audit Type

None

Go

ACTIVITY

[05/05/2022 14:29] CHEW HSIAO TONG:

Spoken to OI's wife, informed TP claim and advised her that her husband car was turning out from minor road need to exercise more caution. She said that her husband ald came out and stopped while suddenly TP cut in front and caused collision. Advised her that no concrete evidence to proof. We will try to offer 50/50 and she agreed on proposal.

[28/04/2022 16:17] CHEW HSIAO TONG:

9756 0438 (Mrs Tan)

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2668731	08 Feb 2021 20:06:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific	SME9935M	SBT11P	11.00

					Insurance Pte. Ltd. (Express)			
2789381	05 May 2022 12:33:59	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SME9935M	SBT11P	11.00