

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 1 June 2022 2:46 PM  
**To:** iShare Auto  
**Cc:** Admin A  
**Subject:** RE: Accident involving SME9935M and SBT11P on 06.02.21 \*\*\* LKK REF: CC4/AIG21001890/pa3  
**Attachments:** DV\_SME9935M.pdf

### Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** iShare Auto <ishareauto@gmail.com>  
**Sent:** Wednesday, 1 June 2022 2:31 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** Re: Accident involving SME9935M and SBT11P on 06.02.21 \*\*\* LKK REF: CC4/AIG21001890/pa3

Dear Hsiao Tong,

Thanks for reply.

Offer accept global sum of **\$3,100.00(all-in for property claim)**

Please proceed payment / DV.

Thank You

Yours Sincerely,  
Michelle  
Hp: 9856 4815

iShare Auto Pte. Ltd.  
8 Kaki Bukit Avenue 4  
#08-09 Premier @ Kaki Bukit  
Singapore 415875  
Fax: 6341 6778

On Wed, Jun 1, 2022 at 8:25 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to revise our offer at a global sum of **\$3,100.00(all-in)** – *Max mandate from AIG.*

Please confirm acceptance.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)>  
**Sent:** Monday, 30 May 2022 9:17 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: Accident involving SME9935M and SBT11P on 06.02.21 \*\*\* LKK REF: CC4/AIG21001890/pa3

Dear Hsiao Tong,

Please follow up with AIG Insurance for my counter proposed global sum of **\$3,500.00(all-in for property claim)**.

Hope can receive your offer soonest.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Thu, May 26, 2022 at 2:04 PM iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)> wrote:

Dear Hsiao Tong,

Please reconsider my counter proposed global sum of **\$3,500.00(all-in for property claim)**.

Hope can receive your offer soonest.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Thu, May 26, 2022 at 12:54 PM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

Dear Michelle,

We refer to your below email.

We are prepared to revise our offer at a global sum of **\$3,000.00(all-in)**.

Please confirm acceptance.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

---

**From:** iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)>  
**Sent:** Thursday, 26 May 2022 8:55 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Accident involving SME9935M and SBT11P on 06.02.21 \*\*\* LKK REF: CC4/AIG21001890/pa3

Dear Hsiao Tong,

Sorry for late reply.

Please reconsider my counter proposed global sum of **\$3,800.00(all-in for property claim)**.

Hope can receive your offer soonest.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Tue, May 24, 2022 at 5:19 PM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

Dear Sirs/Mdm,

Apologised for late response.

We propose settlement at a global sum of **\$2,600.00(all-in)**.

Please confirm acceptance.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

---

**From:** iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)>

**Sent:** Tuesday, 17 May 2022 11:27 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Accident involving SME9935M and SBT11P on 06.02.21 \*\*\* LKK REF: CC4/AIG21001890/pa3

Dear Hsiao Tong,

Please help me follow with AIG Insurance and update me once got new status.

Yours Sincerely,

Michelle

HP : 9856 4815

8 Kaki Bukit Avenue 4

#08-09Premier @ Kaki Bukit

Singapore (415875)

Tel : 6341 6789

Fax : 6341 6778

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Tue, May 10, 2022 at 8:38 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Dear Sirs/Mdm,



We are currently pending mandate approval from AIG.

We will follow up and get back to you asap.

Kindly hold hands for time being.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”**

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Best Regards,

**Hsiao Tong, Chew (Ms) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

---

**From:** iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)>

**Sent:** Monday, 25 April 2022 10:57 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Accident involving SME9935M and SBT11P on 06.02.21 \*\*\* LKK REF: CC4/AIG21001890/pa3

Dear Hsiao Tong,

We refer to the above matter.

LOD e-mail on 21.06.21.

Already 10 month plus still haven't receive any offer from your side.

Please review the case and let me have your offer before 05.05.22

If not we shall withdraw the above case from Direct Settlement and have no alternative handover to legal department for further action.

Please let us have your reply soon.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Mon, Apr 18, 2022 at 11:01 AM iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)> wrote:

Dear Hsiao Tong,

Any update for the above case?  
Hope we can do Direct Settlement.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Mon, Apr 11, 2022 at 11:57 AM iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)> wrote:

Dear Hsiao Tong,

Any update for the above case?  
Hope we can do Direct Settlement.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Mon, Apr 4, 2022 at 11:47 AM iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)> wrote:

Dear Hsiao Tong,

Any update for the above case?

Hope we can do Direct Settlement.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Mon, Mar 28, 2022 at 11:40 AM iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)> wrote:

Dear Hsiao Tong,

Any update for the above case?

Hope we can do Direct Settlement.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Mon, Mar 21, 2022 at 1:42 PM iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)> wrote:

Dear Hsiao Tong,

Any update for the above case?

Hope we can do Direct Settlement.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Mon, Mar 14, 2022 at 12:02 PM iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)> wrote:

Dear Hsiao Tong,

Any update for the above case?

Hope we can do Direct Settlement.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Mon, Mar 7, 2022 at 11:49 AM iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)> wrote:

Dear Hsiao Tong,

Any update for the above case?

Hope we can do Direct Settlement.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Mon, Feb 28, 2022 at 1:22 PM iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)> wrote:

Dear Hsiao Tong,

Any update for the above case?

Hope we can do Direct Settlement.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Fri, Feb 18, 2022 at 5:01 PM iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)> wrote:

Dear Hsiao Tong,

Any update for the above case?

Hope we can do Direct Settlement.



Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Mon, Jan 17, 2022 at 11:49 AM iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)> wrote:

Dear Hsiao Tong,

Any update for the above case?

Hope we can do Direct Settlement.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Mon, Jan 10, 2022 at 10:32 AM iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)> wrote:

Dear Hsiao Tong,

Any update for the above case?

Hope we can do Direct Settlement.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Mon, Jan 3, 2022 at 12:22 PM iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)> wrote:

Dear Hsiao Tong,

Any update for the above case?

Hope we can do Direct Settlement.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Mon, Dec 27, 2021 at 11:46 AM iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)> wrote:

Dear Hsiao Tong,

Any update for the above case?

Hope we can do Direct Settlement.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Mon, Dec 20, 2021 at 10:54 AM iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)> wrote:

Dear Hsiao Tong,

Any update for the above case?

Hope we can do Direct Settlement.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Mon, Dec 13, 2021 at 10:22 AM iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)> wrote:

Dear Hsiao Tong,

Any update for the above case?

Hope we can do Direct Settlement.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Mon, Dec 6, 2021 at 11:07 AM iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)> wrote:

Dear Hsiao Tong,

Any update for the above case?

Hope we can do Direct Settlement.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Mon, Nov 29, 2021 at 3:59 PM Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Dear Sirs/Mdm,

We are in the midst of clearing our insured on this matter.

We will expedite and get back to you.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)>

**Sent:** Monday, 29 November 2021 10:45 am

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Accident involving SME9935M and SBT11P on 06.02.21 \*\*\* LKK REF: CC4/AIG21001890/pa3

Dear Hsiao Tong,

Any update for the above case?

Hope we can do Direct Settlement.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Mon, Nov 22, 2021 at 11:22 AM iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)> wrote:

Dear Hsiao Tong,

Any update for the above case?

Hope we can do Direct Settlement.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4



#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Mon, Nov 15, 2021 at 1:08 PM iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)> wrote:

Dear Hsiao Tong,

Any update for the above case?

Hope we can do Direct Settlement.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Mon, Nov 8, 2021 at 12:06 PM iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)> wrote:

Dear Hsiao Tong,

Any update for the above case?

Hope we can do Direct Settlement.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Mon, Nov 1, 2021 at 10:47 AM iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)> wrote:

Dear Hsiao Tong,

Any update for the above case?

Hope we can do Direct Settlement.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Mon, Oct 25, 2021 at 11:14 AM iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)> wrote:

Dear Hsiao Tong,

Any update for the above case?

Hope we can do Direct Settlement.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Mon, Oct 18, 2021 at 10:48 AM iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)> wrote:

Dear Hsiao Tong,

Any update for the above case?

Hope we can do Direct Settlement.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Mon, Oct 11, 2021 at 10:53 AM iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)> wrote:

Dear Hsiao Tong,

Any update for the above case?

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Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Mon, Oct 4, 2021 at 10:42 AM iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)> wrote:

Dear Hsiao Tong,

Any update for the above case?

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Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Tue, Sep 21, 2021 at 9:12 AM Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Hi,

We are reviewing the matter and will get back to you asap.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

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***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)>

**Sent:** Monday, 20 September 2021 11:05 am

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** Re: Accident involving SME9935M and SBT11P on 06.02.21 \*\*\* LKK REF: CC4/AIG21001890/pa3

Dear Hsiao Tong,

We refer to the above matter, LOD emailed on 21/06/2021.

Till date, we have yet to receive any reply or offer from your side.

Kindly update the status and your prompt response is highly appreciated.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

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Dear Hsiao Tong,

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Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778



On Mon, Sep 6, 2021 at 10:55 AM iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)> wrote:

Dear Hsiao Tong,

We refer to the above matter, LOD emailed on 21/06/2021.

Till date, we have yet to receive any reply or offer from your side.

Kindly update the status and your prompt response is highly appreciated.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Mon, Aug 30, 2021 at 10:38 AM iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)> wrote:

Dear Hsiao Tong,

We refer to the above matter, LOD emailed on 21/06/2021.

Till date, we have yet to receive any reply or offer from your side.

Kindly update the status and your prompt response is highly appreciated.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Mon, Aug 23, 2021 at 10:39 AM iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)>  
wrote:

Dear Hsiao Tong,

We refer to the above matter, LOD emailed on 21/06/2021.

Till date, we have yet to receive any reply or offer from your side.

Kindly update the status and your prompt response is highly appreciated.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Mon, Aug 16, 2021 at 12:23 PM iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)> wrote:

Dear Hsiao Tong,

We refer to the above matter, LOD emailed on 21/06/2021.

Till date, we have yet to receive any reply or offer from your side.

Kindly update the status and your prompt response is highly appreciated.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Tue, Aug 10, 2021 at 10:55 AM iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)> wrote:

Dear Hsiao Tong,

We refer to the above matter, LOD emailed on 21/06/2021.

Till date, we have yet to receive any reply or offer from your side.

Kindly update the status and your prompt response is highly appreciated.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Mon, Aug 2, 2021 at 11:24 AM iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)> wrote:

Dear Hsiao Tong,

We refer to the above matter, LOD emailed on 21/06/2021.

Till date, we have yet to receive any reply or offer from your side.

Kindly update the status and your prompt response is highly appreciated.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Mon, Jul 26, 2021 at 10:02 AM iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)> wrote:

Dear Hsiao Tong,

We refer to the above matter, LOD emailed on 21/06/2021.

Till date, we have yet to receive any reply or offer from your side.

Kindly update the status and your prompt response is highly appreciated.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Sat, Jul 17, 2021 at 11:19 AM iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)> wrote:

Dear Hsiao Tong,

We refer to the above matter, LOD emailed on 21/06/2021.

Till date, we have yet to receive any reply or offer from your side.

Kindly update the status and we are looking forward to hearing from you soon.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Tel: 6341 6789

Fax: 6341 6778

On Mon, Jun 21, 2021 at 11:00 AM iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)> wrote:

Dear Hsiao Tong,

Please refer to the attached LOD.

Kindly let us know if you need the original copy.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Tel: 6341 6789

Fax: 6341 6778



On Thu, Jun 3, 2021 at 9:52 AM Hsiao Tong (LKKAuto)  
<[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Hi Michelle,

Apologised for late reply.

Please be informed that our insured is disputing liability on this matter.

We are in the midst of engaging our insured on this matter and will get back to you asap.

Thank you.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)>  
**Sent:** Thursday, 3 June 2021 9:36 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Subject:** Re: Accident involving SME9935M and SBT11P on 06.02.21  
\*\*\* LKK REF: CC4/AIG21001890/pa3

Dear Hsiao Tong,

As spoken yesterday please advise above case liability

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Tel: 6341 6789

Fax: 6341 6778

On Tue, Jun 1, 2021 at 11:09 AM iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)> wrote:

Dear Hsiao Tong,

We refer to the above matter.

Kindly advise liability and we are looking forward to hearing from you soon.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Tel: 6341 6789

Fax: 6341 6778

On Tue, Feb 16, 2021 at 9:53 AM Mei Kwan (LKKAUTO)  
<[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)> wrote:

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi HT,**

|

**Kindly assist.**

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)>

**Sent:** Tuesday, 16 February, 2021 8:16 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** Accident involving SME9935M and SBT11P on 06.02.21

Dear Person In Charge,

Please advise liability for the above case.

Attach is both party GIA report for your action and my client NO video footage

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Tel: 6341 6789

Fax: 6341 6778

On Mon, Feb 8, 2021 at 4:39 PM Nivitha (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)> wrote:

Dear Michelle,

Noted with thanks.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)>  
**Sent:** Monday, 8 February 2021 4:32 PM  
**To:** Nivitha (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** Re: PRE-REPAIR INSPECTION REQUEST - SME9935E vs SBT11P (OI) on D.O.A.: 06/02/2021

Dear Nivitha,

Car No In.

Please advise liability

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Tel: 6341 6789

Fax: 6341 6778

On Mon, Feb 8, 2021 at 4:28 PM Nivitha (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)> wrote:

Dear Michelle,

Is the vehicle SME 9935E in the workshop?

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*



This email has been checked for viruses by AVG anti  
[www.avg.com](http://www.avg.com)