



## BREAKDOWN OF PAYMENT

Attn: Motor Claims Department

Dear Sir/ Madam,

**Accident involving vehicle** SLT 5328A **and** SLP 8997U **on** 05/02/2021

The accident was caused solely by your insured's negligence. We therefore, seeking compensation from you for my financial loss as itemised below:

a)	Repair Cost/ Excess	S\$ 8143.17
b)	Loss of Use/ Rental of vehicles for _____ day(s) @ S\$ _____ per day	S\$ 1059.30
c)	LTA/ GIA Search Fees	S\$ 7.45
d)	Towing Fees	S\$ /
e)	Others _____	S\$ /
<b>TOTAL</b>		<b>S\$ 9209.92</b>

I enclose herewith copy of the following: (please tick the appropriate boxes)

<input checked="" type="checkbox"/>	Repair Invoice	<input checked="" type="checkbox"/>	LTA/ GIA Search Receipt
<input type="checkbox"/>	Policy Excess Invoice	<input type="checkbox"/>	Medical Invoice
<input checked="" type="checkbox"/>	Discharge Voucher	<input checked="" type="checkbox"/>	Letter Of Authority
<input checked="" type="checkbox"/>	Rental Invoice	<input type="checkbox"/>	GIA Report
<input checked="" type="checkbox"/>	Certificate of Insurance	<input type="checkbox"/>	Survey Report
<input type="checkbox"/>	Towing Invoice	<input type="checkbox"/>	Others

All payment should be payable to **Motor Image Enterprises Pte Ltd/My favour** and the said payment as full and final settlement of my claim.

Please acknowledge receipt and let me have your favourable reply soon.

\*Contact person: Siow Hooi – 6703 8115  
 hooi@motorimage.net



## LETTER OF AUTHORITY AND INDEMNITY

### Motor Image Enterprises Pte Ltd

- ☒ Toa Payoh Service Center, 19, Lorong 8, Toa Payoh, Singapore 319255  
☐ Leng Kee Service Center, 25, Leng Kee Road, Singapore 159097

### Type of Claim:

- ☒ Third Party (Direct Settlement)  
☐ Own Damage (Recovery Claim)

ACCIDENT INVOLVING VEHICLE REGISTRATION No. SLT 5328 A AND SLP 8997 U  
ON 05-02-2021 AT KPE TUNNEL JUST AFT P38K TUNNEL EMERGENCY EXIT

1. I, the owner of vehicle no. SLT 5328 A hereby instruct you and authorise you to act for me with respect to the following: -
  - (a) To submit my claims for all losses including uninsured loss, rental car charges, medical fees, excess payment and cost of repairs.
  - (b) To settling my claim as they deem fit, including settling the matter on basis of my contributory negligence if any.
  - (c) To receive payment for settlement of my claim where all payment is to be made payable to the repair workshop for cost of repairs and other uninsured losses.
  - (d) To sign discharge voucher on my behalf.
2. I further acknowledge that any settlement that workshop may reach on my behalf is on a without prejudice basis and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle is concerned.
3. In the event that I am required to attend meetings, interviews, court and/or provide statements or any information in connection with my claim, I shall render full cooperation.
4. In the event that my claim against the third party or his insurers is not successful or cannot be proceeded with or if any settlement is not honoured or satisfied by the third party or his insurers, I authorise you to revert to my own insurers for the cost of repairs and any losses recoverable under my policy of insurance. In this respect, I understand and accept that the excess amount applicable under the policy of insurance shall be borne by me.
5. If for whatever reason, my insurers reject my claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I agree and undertake to pay the difference between what was claimed and paid out by the insurers or the full amount of my repair bill and survey fees and any other expenses reasonably incurred on my behalf or to pay you the difference in amount, as the case may be.
6. I undertake to state truthfully and to make full and frank disclosure of all facts leading up to and of the accident and of any action and/or omissions in connection with my part in the accident. If any facts stated are inaccurate and my claim cannot be paid out or fails, I agree that I shall be liable to you for the repair and other costs incurred by you.
7. I further undertake to sign any document or discharge voucher that is required for the purposes of my claim and if as a result of my failure to do so, my claim cannot be paid out or is delayed, I agree that I shall be liable to you for the repair and other costs incurred by you.
8. I understand that the claim for loss of use of my vehicle will be based on the number on the days estimated by the surveyor in his report for the required repair. The actual number of days may be more due to unavailability of parts, weekend, holidays and other operational exigencies and I accept that it may not be possible to claim for these extra days. In addition, any contributory negligence part of my claim can also affect portion of my claim for loss of usage.
9. I shall keep you informed of any correspondence and/or summons that I may receive in connection with the accident before agreeing to pay or receive any monies due under this claim.
10. In the event, the insurers pay the claimed amount to me instead of you, I will inform you as soon as possible and reimburse you for the repair and other costs incurred by you.
11. For successful recovery of upfront Excess payment by claimant, the workshop shall effect refund accordingly to the mode of upfront payment.
  - a) For upfront Excess payment by credit card, the refund shall be credited to the respective Credit Card Account via Credit Card Company handling the transaction.
  - b) For Excess payment by cash, the workshop shall refund the amount to the claimant via cheque payment.

Claimant's Particulars		Authorized Workshop
Name <u>KOH KENG NGEE</u>		Company Name <u>MOTOR IMAGE ENTERPRISES PTE LTD</u>
Address <u>BLK 217B SUMANG WALK</u> <u>07-242 S(822217)</u>		Claim Officer's Name <u>DANIEL A JUDE</u>
Telephone No <u>9777 9034</u>		Telephone No <u>6703 8101 / 8611 3195</u>
Date <u>05-02-2021</u>	Email <u>-</u>	Date <u>05-02-2021</u>
Company Stamp [For Co Regn Vehicle]	Authorized Signature <u>X [Signature]</u>	Claim Officer Signature <u>[Signature]</u>

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2021D0000530  
Claimant Ref : SLT 5328A

We/I, Motor Image Enterprises Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 8,143.17 (repair cost), S\$ 1,059.30 (loss of use/rental), S\$ 7.45 (search fee), vehicle no. SLT 5328A that was damaged pursuant to the accident which occurred on 05/02/2021 (date) at Near 25 Defu Lane 3, Singapore 539457 (location) involving vehicle no. SLP 8997U (insured vehicle). This is pursuant to the inspection conducted on 24/02/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner KOH KENG NGEE ("the third party claimant") of vehicle no. SLT 5328A to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLT 5328A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 9,209.92 to Motor Image Enterprises Pte Ltd.

Dated this 11 day of 06 2021

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

NRIC:

Address:

Nationality:

Occupation:

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

NRIC:

Address:

Nationality:

Occupation:



X612



001 SLOW H001

A2615557L

19. Lorong 8  
Toa Payoh (S) 319255

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)



**Motor Image Enterprises Pte Ltd**

19 Lorong 8 Toa Payoh Singapore 319255

Service Centre Tel: (65) 6703 8101 / 102 Fax: (65) 6253 5535

25 Leng Kee Road Singapore 159097

Service Centre Tel: (65) 6703 8163 Fax : (65) 6479 1137

Website: www.motorimage.net

**TAX INVOICE**

GST Reg No. M2-0076975-9

Co. Reg No. 198702032R

**Sales: INSURANCE CUSTOMER****Invoice No: L529686****For cash sales, payment will be  
endorsed on this invoice and no  
separate receipt will be issued.****DATE REC'D: 24-Feb-2021****SERVICE ADVISOR: HOOI****JOB No.: L530221****MILEAGE: 79130****ID:****NAME: INDIA INTERNATIONAL INSURANCE PTE LTD****ADDRESS: 64 CECIL STREET**

#05-00. S(049711)

**TELEPHONE: 63476100****MODEL: FORESTER 2.0I-L AWD CVT****ENGINE No.: FB20Y251137****CHASSIS No.: JF1SJ5KC5GG070412****REGISTRATION No.: SLT5328A**

ITEMS	CODE	DESCRIPTION OF REPAIRS	AMOUNT
1	TPCLAI	CONDUCT BODYWORK REPAIR (THIRD PARTY CLAIM) AGAINST SLP8997U - III INSURED	
2	REMARK	CONDUCT TP CLAIM III DATE:05/02/2021 TIME:1007HRS LOCATION:KPE TUNNEL AFTER P83K TUNNEL EMERGENCY EX	
3	INS01	FOR ACCIDENT CAR OR REPAIR JOB QUOTATION, AN ADMINISTRATIVE CHARGE WILL BE IMPOSED IF VEHICLE	
4	INS02	IS WITHDRAW AND TOWED OUT FOR REPAIR. REFER TO STANDARD RATE CHART (REF. 0338).	
5	INS03	STORAGE CHARGES OF \$30/DAY WILL BE IMPOSED FROM THE DATE OF CONFIRMATION OF AUTHORISATION BY THE	
6	INS04	SURVEYOR SHOULD THE OWNER DECIDE NOT TO CARRY OUT THE REPAIR IN MOTORIMAGE ENTERPRISES PTE LTD.	
7	INS05	INSTRUCTIONS WILL BE TAKEN FROM THE OWNER ONLY. IF IT IS NOT POSSIBLE, AN AUTHORISATION LETTER FROM	
8	INS06	THE OWNER IS REQUIRED.	
9	INS07	CUSTOMER ARE INFORMED AND ACCEPT THAT NUMBER OF DAYS FOR LOSS OF USE IS BASE ON THE FOLLOWING:	
10	INS08	NO.OF DAYS FOR LOSS OF USE RECOMMENDED BY INS.CO. APPOINTED SURVEYOR NO FURTHER CLAIM CAN BE ALLOWED	
11	INS09	CUST ACK THAT CLAIMS NOT EXCEEDING \$3,000 & ABOVE WILL HAVE TO BE REFER TO FIDREC DIRECTLY.	
12	REMARK	REPAIR/REPLACE RR BUMPER,END PANEL,BEAM & TAILGATE	2,240.00
13	REMARK	RESPRAY RR BUMPER,END PANEL,TAILGATE & FLOORPAN	1,680.00
14	REMARK	TRANSFER TAILGATE MECHANISM	150.00
15	REMARK	REMOVE & REFIX CARPETS,SEATS TO FACILITATE REPAIRS	300.00
16	REMARK	TO CONDUCT RR LIGHTING TEST	30.00
17	REMARK	SUNDRIES	20.00
18	REMARK	REMOVE & REDIX RR BOOT GARINSH & TRIM TO FACILITATE REPAIR	150.00

*Certified True Copy*



**Motor Image Enterprises Pte Ltd**  
19 Lorong 8 Toa Payoh Singapore 319255  
Service Centre Tel (65) 64170100/101 Fax (65) 62535535  
25 Leng Kee Road Singapore 159097  
Service Centre Tel (65) 64764776 Fax (65) 64791137  
Website: www.motorimage.net



## TAX INVOICE

GST Reg No. M2-0076975-9  
Co. Reg No. 198702032R

**Sales:** INSURANCE CUSTOMER

**Invoice No:** L529686

**For cash sales, payment will be  
endorsed on this invoice and no  
separate receipt will be issued.**

**DATE REC'D:** 24-Feb-2021

**SERVICE ADVISOR:** HOOI

**JOB No.:** L530221

**MILEAGE:** 79130

**ID:**

**NAME:** INDIA INTERNATIONAL INSURANCE PTE LTD

**ADDRESS:** 64 CECIL STREET  
#05-00. S(049711)

**TELEPHONE:** 63476100

**MODEL:** FORESTER 2.0I-L AWD CVT

**ENGINE No.:** FB20Y251137

**CHASSIS No.:** JF1SJ5KC5GG070412

**REGISTRATION No.:** SLT5328A

ITEMS CODE	DESCRIPTION OF REPAIRS	AMOUNT
19	REMARK TO CONDUCT ANTI RUST COATING	290.00
20	REMARK TO SUPPLY & INSTALL RR WINDSCREEN TINTED FILM	145.00
	TOTAL(LABOUR)	5,005.00
1	BUMPER FACE REAR FORESTER IL	432.00
	57704SG012(Qty : 1 @ 540.00 each(Discount 20.00%))	
2	BEAM COMPL R EU	230.40
	57711SG0219P(Qty : 1 @ 288.00 each(Discount 20.00%))	
3	COVER HOOK R	10.08
	57731SG010NN(Qty : 1 @ 12.60 each(Discount 20.00%))	
4	PANEL CPL R/G NA	858.24
	60809SG0109P(Qty : 1 @ 1072.80 each(Discount 20.00%))	
5	GLASS R/G	639.36
	63019SG000(Qty : 1 @ 799.20 each(Discount 20.00%))	
6	RUBBER DAM GLS	5.76
	63232SG000(Qty : 2 @ 3.60 each(Discount 20.00%))	
7	RUBBER R/G WIND	10.08
	63232SG010(Qty : 1 @ 12.60 each(Discount 20.00%))	
8	LETTER MARK FORESTOR R	31.68
	93079SG000(Qty : 1 @ 39.60 each(Discount 20.00%))	
9	LETTER MK R SUB SUPP	51.84
	93079SG030(Qty : 1 @ 64.80 each(Discount 20.00%))	
10	CARGO STEP PANEL (RESIN)	336.00
	E775ESG000(Qty : 1 @ 420.00 each(Discount 20.00%))	
	TOTAL(SPARE PARTS)	2,605.44

Subtotal 7,610.44  
GST(7%) 532.73  
**TOTAL \$8,143.17**

DATE : 21-Apr-2021

CUSTOMER

MANAGER

The customer acknowledges and confirms by taking delivery of the vehicle and/or upon receipt of this invoice, either personally or by an agent that his/her complaints relating to the vehicle have been rectified to his/her satisfaction and that the Company's liability for defective work and/or materials will be limited to rectification works and/or replacement of parts without charge or at discounted charge, at the Company's option. The customer further acknowledges that any discrepancy in this invoice (with the exception of errors and omissions) must be brought to the Company's attention in writing within three(3) days from the date of this invoice failing which it will be deemed correct.

**CUSTOMER**

**Not yet a DUO Member? Join us now at [www.DUORewards.com](http://www.DUORewards.com) and start accumulating your points for your invoice today!**

Certified True Copy



Vehicle Number: SI Q3919Z Make & Model: X-TRAIL 2.0 CVT ABS 4WD S/R 7-STR Date: 24/02/2021  
Change Over 1: \_\_\_\_\_ Initial: \_\_\_\_\_ Date: \_\_\_\_\_  
Change Over 2: \_\_\_\_\_ Initial: \_\_\_\_\_ Date: \_\_\_\_\_

## Hirer

Name: MOTOR IMAGE ENTERPRISES PTE LTD

Address: 19 LORONG 8 TOA PAYOH

Singapore: (319255)

Contact Person: DANIEL JUDE Tel: \_\_\_\_\_

## 1st Driver

Name: KOH KENG NGEE

Address: 217B SUMANG WALK #07-342

Singapore: (822217)

Contact No: 97779034 (H) (O) \_\_\_\_\_ (HP) \_\_\_\_\_

Occupation: \_\_\_\_\_ Date of Birth: 20/09/1982

Passport / NRIC No: SXXXX221H Nationality: SINGAPOREAN

Driver's Licence No: SXXXX221H Driving Exp:  yrs

Country of Issue: SINGAPORE Driving Date: \_\_\_\_\_

## Additional Driver

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Singapore: ( )

Contact No: (H) (O) \_\_\_\_\_ (HP) \_\_\_\_\_

Occupation: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Passport / NRIC No: \_\_\_\_\_ Nationality: \_\_\_\_\_

Driver's Licence No: \_\_\_\_\_ Driving Exp:  yrs

Country of Issue: \_\_\_\_\_ Driving Date: \_\_\_\_\_

## Remarks / Delivery Location

SLT5328A TP CLAIM (MIE JUDE)

## Check In / Out

Date Out: 24/02/2021 Time Out: 11:00:00 Km Out: 39684.00

Petrol Level: F

Agreed Date of Return: 05/03/2021 10:00:00

Date In: \_\_\_\_\_ Time In: \_\_\_\_\_ Km In: \_\_\_\_\_

Petrol Level: F

## Collision Damage Waiver & PAI

### ACCEPTS

To Pay Extra Fees

Daily \$80.00

Non-Waiverable Excess

S\$ 0.00 per accident

Windscreen Excess: \$100.00

Signature \_\_\_\_\_

### DECLINES

Hirer Declines CDW

Excess S\$ 2,000.00

per accident

Windscreen Excess: \$100.00

Signature [Signature]

\*The above is subjected to 7% GST.

Per Day	110	00
Per Week		
Per Month		
Weekend		
<b>Rental Charges</b> 9 days x \$110	990	00
CDW	0	00
PAI	0	00
Deliver / Collection	0	00
Malaysia Charge		
Petrol		
Other Charge		
7% GST	69	30
<b>Sub Total</b>	1,059	30

## OVERALL CHARGES

\$1,059.30

Hirer hereby agrees to abide to the terms and conditions as set out overleaf. If I opt to pay by credit / charge card, my signature here will be deemed to have been made on the applicable credit and card charge slip.

I also agree to allow the company to hold a security deposit equivalent to the excess amount as set out in the Hire Agreement for the term of hire by credit card/ cash.

The Hirer agrees that smoking and carriage of pets are not allowed in the hired vehicle. An extra charge of S\$250 will be applicable to ionize the vehicle.

The Hirer agrees that the vehicle must be returned at the agreed time and date. Late return is chargeable.

More than 2 hrs - 3rd hour	40% of the rental charges
More than 3 hrs - 4th hour	80% of the rental charges
More than 5 hours	100% (1 day rental chargeable)

## Deposit Tax Invoice

Deposit Inv: \_\_\_\_\_ Amount: \_\_\_\_\_

O/R No: \_\_\_\_\_ Date: \_\_\_\_\_

## For Official Use

INV: 51018609 O/R: \_\_\_\_\_ Date: 05/03/21

INV: \_\_\_\_\_ O/R: \_\_\_\_\_ Date: \_\_\_\_\_

INV: \_\_\_\_\_ O/R: \_\_\_\_\_ Date: \_\_\_\_\_

HIRER'S SIGNATURE

DOWNTOWN TRAVEL SERVICES PTE LTD



www.tanchong.com



**DOWNTOWN TRAVEL SERVICES PTE LTD**

19 Lorong 8 Toa Payoh Singapore 319255  
Tel (65) 6334 1700 Fax (65) 6336 4677  
Co. Reg. No. 1984-03671/H  
GST Reg. No. M2-0067432-4

MOTOR IMAGE ENTERPRISES PTE LTD  
(TPY SERVICE)  
19 LORONG 8 TOA PAYOH

S(319255)  
ATTN:DANIEL JUDE

GST Reg No. : M2-0067432-4  
Tax Invoice : S1018609  
Inv. date...: 05-MAR-2021  
Print date...: 05-MAR-2021  
Print time...: 16:49:05  
Page no.....: 1  
Agreement no: TP2021404  
Payment Due : 04-APR-2021  
Amount.....: \$1059.30  
Salesman.....: ZAINI

Description	Amount
=====	=====
RENTAL CHARGE FROM 24-FEB-2021 TO 05-MAR-2021 X-TRAIL 2.0 CVT ABS 4WD S/R 7-STR - SLQ3919Z (KOH KENG NGEE)	990.00

TOTAL SGD(BEFORE GST)	990.00
GST(7%)	69.30
TOTAL SGD(AFTER GST)	1059.30
=====	=====

Type text here

Interest at 1.25% per month  
on overdue account.

N.B. Cheques should be crossed and made payable to

**DOWNTOWN TRAVEL SERVICES PTE LTD**

Interest at 0.05% per day on overdue account terms

XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX

**DOWNTOWN TRAVEL SERVICES PTE LTD**



Authorised Signature

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 05 Feb 2021 / 16:04:04

Receipt Date/Time : 05 Feb 2021 / 16:04:04

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-210205-002699

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SLP8997U

As at 05 Feb 2021/10:07:00

Insurance Co: INDIA INT'L INS PTE LTD

Insurance Co: MSIG INSURANCE (SINGAPORE) PTE LTD

1	Insurance Enquiry - SLP8997U Enquiry Fee 20210205160237720603	7.00	0.49	7.49
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<b>Sub-Total</b>	7.00	0.49	7.49
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<b>Total Before Rounding</b>	7.00	0.49	7.49
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<b>Rounding Difference</b>			0.04
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<b>Total Amount Payable</b>			7.45
-----------------------------	--	--	------

Paid By

526471XXXXXX2648	eNETS Credit Card	7.45
------------------	-------------------	------

Total		7.45
-------	--	------

Cash Change		0.00
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Tendered Amount		7.45
-----------------	--	------

Excess Refundable Amount		0.00
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THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



## View Received Message

This mail is associated with :

**\*SLT5328A (MFL2021D0000530)**  
**[SLP8997U]**

TP

KOH KENG NGEE

Feb 5 2021 10:00AM

[GRAB RENTALS PTE LTD]

Motor Image Enterprises Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on **25/05/2021 10:23 AM.**

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$9209.92) - SLT5328A - Claim Handler: Derrick Tan Ming Chye

Approved:9209.92:Dear Sir, please advise if agent workshop is able to carry repair on lump sum basis. Thank you

### DOCUMENTS SUMMARY

There are no documents.