PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02 SINGAPORE 486443 TEL: 65446671 FAX: 62141511

CO. REG: 200707743D GST REG: 200707743D

Our Ref: SHD1662S/SR

WITHOUT PREJUDICE

10 March 2021

(By Email Only)

Attn: The Motor Claims Department

China Taiping Insurance (Singapore) Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909

Dear Sir/Madam

ACCIDENT INVOLVING SHD1662S AND GBJ467K ALONG ANG MO KIO AVE 4 BEFORE ANG MO KIO ST 13 & MAYFLOWER ON 05/02/2021

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHD1662S**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **GBJ467K** at the material time of the accident with the driver of our client's vehicle, **Mr. Wang Hsen Huang**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: GBJ467K, our client's vehicle was damaged and we have been put to loss and damage as follows:

| | \$ | 6,801.65 |
|---|-----------|----------|
| (3) GIA Search fee | <u>\$</u> | 2.00 |
| (2) Loss of Rental – 15 Days @\$57.41 per day | \$ | 861.15 |
| (1) Cost of repair (Incl. GST) | \$ | 5,938.50 |

A copy of each of the following supporting documents is enclosed:

- (1) GIA report / Police report & sketch plan of SHD1662S
- (2) Final repair bill
- (3) Vehicle Registration card, Certificate of Insurance, Certification Letter
- (4) Check In/Out Voucher
- (5) GIA search

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02 SINGAPORE 486443 TEL:65446671 FAX:62141511 CO. REG:200707743D GST REG:200707743D

Our Ref: SHD1662R/SR

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

Claims Department - Shafawati Md Rabu

Email: shafawati.rabu@premierauto.com.sg

DID: 64100946

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client - Premier Taxis Pte Ltd

This is a computer-generated letter. No signature is required.

WITHOUT PREJUDICE

China Taiping Insurance (Singapore) Pte Ltd 3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Attn: The Motor Claims Department

Dear Sir/Madam,

ACCIDENT INVOLVING SHD1662S AND GBJ467K ALONG ANG MO KIO AVE 4

BEFORE ANG MO KIO ST 13 & MAYFLOWER ON 05/02/2021

We, Premier Taxis Pte Ltd, the registered owner of vehicle No: SHD1662S. We, hereby

authorize the said workshop, M/s Premier Automotive Services Pte Ltd to execute sign

discharge voucher/Indemnity forms and all necessary documents in connection with and arising

out of the above claim, and collect all compensation monies due to us from you or any other

party, regarding the said accident.

Thank You.

Premier Taxis Pte Ltd **Authorized Signatory**

25/05/21

This Settlement excludes any bodily injuries arising out of the above said accident and pertains to property damage only

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00112892001

Claim No: SNM21D200869

Claimant : PREMIER TAXIS PTE LTD

Amount : \$\$6,620.00

SINGAPORE DOLLARS SIX THOUSAND SIX HUNDRED AND TWENTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 1662S Insured Vehicle No. : GBJ 467K

Date of Loss

: 05/02/2021

Place of Accident : ANG MO KIO AVE 4 BEF ANG MO KIO ST 13 & MAYFLOWER

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name

: METALWORLD PTE LTD

Driver Name

: LI GUANGYE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum

SS 6,620.00

. . S\$ 6,620.00

Claimant Name: PREMIER TAXIS

NRIC No : 2XXXXX975H

Signature

Date : 21.05.2021



PREMIER AUTOMOTIVE SERVICES PTE LTD

OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

TAX INVOICE

Premier Taxis Pte Ltd 23 Changi South Ave 2 Singapore 486443

DATE

9-Mar-2021

PAGE

1 OF 1

| ITEM | Description | QTY | U.PRICE | AMOU | NT |
|------|---|-----|---------|----------|----------|
| | FINAL REPAIR BILL FOR HYUNDAI 130 | | | \$ | 5,550.00 |
| | REGN NO: SHD 1662 S | | | | |
| | | | 110 | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | TOTAL LUMPSUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR | | \$! | 5,550.00 | |
| | GST @ 7% | | | 388.50 | |
| | GRAND TOTAL | | | \$! | 5,938.50 |

for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



09 March 2021

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Wang Hsen Huang (Huang Jun Huang) of NRIC Number S82077181 is a registered driver of SHD1662S. Wang Hsen Huang (Huang Jun Huang) is paying a discounted daily rental rate of \$57.41 (Inclusive of GST) on 05 Feb 2021.

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

Chin Bee Lian (Ms)

Assistant Vice President

Taxis Administration

Prepared by: Hasnah

PREMIER TAXIS PTE LTD 23 Changi South Avenue 2 #03-02 Singapore 486443 Telephone: +65 6214 8880 Fax: +65 6214 0330 www.premiertaxi.com.sg Co. Reg. No. 200304975H

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| , · · · · · · · · · · · · · · · · · · · | © SERVICING © OTHERS: | | |
| | , | V71447 (400)P747 | |

ACCIDENT: DATE / TIME of ACCIDENT:

D BRAKE SYSTEM
CLUTCH SYSTEM

☐ UNDER CARRIAGE

G BULB

Q CPF ☐ BATTERY **INSURER ENQUIRY**

Find insurer

Vehicle reg. no.

GBJ467K

Date of Accident

05/02/2021 苗

Reset

% RESULT & RECEIPT

| TP Insurer Enquiry | |
|---------------------|----------------------------|
| Insurance | China Taiping Insurance |
| Period of Insurance | |
| Requested By | LIEW HAI LEONG (PREMIER AU |
| Requested Date | 08/02/2021 09:59 |
| | |

Payment details

Request Amount: **\$\$1.87** GST Amount: **\$\$0.13**

Total Amount Due (GST Inclusive): \$\$2

General Insurance Association

Records Management Centre GST Registration No: **M400017735**

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Wednesday, 10 March 2021 3:33 PM **To:** AMY@METALWORLD.COM.SG

Subject: ACCIDENT INVOLVING GBJ 467K AND SHD 1662S ON 05/02/2021

Our Ref: CC3/CTI21001881/T1ea3

10 MAR 2021

METALWORLD PTE LTD

Dear Sir/Madam.

ACCIDENT INVOLVING GBJ 467K AND SHD 1662S ON 05/02/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler DID: 6841 6051 FAX: 6741 4108

Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

Asher Sng (LKKAuto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Thursday, 20 May 2021 2:16 PM

To: Asher Sng (LKKAuto)

Cc: Admin A

Subject: RE: [MANDATE REQUEST] RE: SNM21D200869/C02/GBJ467K/LEWLC / FW: Direct

Settlement - Accident Involving GBJ467K (OI: CTI - TBA) and SHD1662S (TP: LKK

REF - CC3/CTI21001881/T1ea3) on 05/02/2021

Follow Up Flag: Follow up Flag Status: Completed

[Confidential]

Hi Asher,

Please proceed as follows:

Amount Revised

1. Cost of Repairs (with GST) \$5,938.50

2. Loss of Rental (15days x \$57.41) \$ 543.40 - 688.92 (9.5 - 12days x \$57.41)

3. LTA Search Fee \$ 2.00

Total:\$ 6,483.90 - 6,629.42

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Monday, April 26, 2021 8:18 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

^{**} Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

Subject: [MANDATE REQUEST] RE: SNM21D200869/C02/GBJ467K/LEWLC / FW: Direct Settlement - Accident Involving GBJ467K (OI : CTI - TBA) and SHD1662S (TP : LKK REF - CC3/CTI21001881/T1ea3) on 05/02/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM21D200869

Our ref: CC3/CTI21001881/T1ea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured make a left turn into the main road and hit third party vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "PREMIER AUTOMOTIVE SERVICES PTE LTD" at \$6,629.42 (all-in).

The summary is as follows: -

| | Ar | mount Claimed | Ar | mount Revised |
|--------------------------------------|----------|---------------|------|---------------------------|
| 1. Cost of Repairs (with GST) | \$ | 17,109.55 | \$! | 5,938.50 |
| 2. Loss of Rental (15days x \$57.41) | \$ | 861.15 | \$ | 688.92 (12days x \$57.41) |
| 3. LTA Search Fee | \$ | 2.00 | \$ | 2.00 |
| | Total:\$ | 17,972.70 | \$ (| 6,629.42 |

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jenny Lew < jenny.lew@sg.cntaiping.com >

Sent: Thursday, 4 March 2021 12:42 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com">Meikwan@lkkauto.com>; Admin A < admin-a@lkkauto.com>; Asher Sng (LKKAuto)

<AsherSng@lkkauto.com>

Cc: Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>

Subject: RE: SNM21D200869/C02/GBJ467K/LEWLC / FW: Direct Settlement - Accident Involving GBJ467K (OI : CTI - TBA)

and SHD1662S (TP: LKK REF - CC3/CTI21001881/T1ea3) on 05/02/2021

[Confidential]

Dear Mei Kwan,

Attached herewith insured accident report.

Thank you.

** Note: Please cc to com when you reply to us.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Jenny Lew

Sent: Monday, February 15, 2021 3:09 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>; admin-a@lkkauto.com; AsherSng@lkkauto.com

Cc: Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>

Subject: RE: SNM21D200869/C02/GBJ467K/LEWLC / FW: Direct Settlement - Accident Involving GBJ467K (OI: CTI - TBA)

and SHD1662S (TP: LKK REF - CC3/CTI21001881/T1ea3) on 05/02/2021

Dear Mei Kwan,

Our insured yet to lodge the accident report.

Thank you.

** Note: Please cc to com when you reply to us.

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Regards,

Jenny Lew

Executive Claims Department

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Sent: Monday, February 15, 2021 12:55 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; admin-a@lkkauto.com; AsherSng@lkkauto.com; Jenny Lew

<jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D200869/C02/GBJ467K/LEWLC / FW: Direct Settlement - Accident Involving GBJ467K (OI: CTI-

TBA) and SHD1662S (TP: LKK REF - CC3/CTI21001881/T1ea3) on 05/02/2021

Dear Sir,

Please note that officer in charge for this case is Jenny Lew.

Claim no. SNM21D200869/C02/GBJ467K/LEWLC.

Dear Jenny,

Pls revert LKK.

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In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sq.cntaiping.com or fax at 6224-7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Monday, 15 February 2021 12:47 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBJ467K (OI: CTI - TBA) and SHD1662S (TP: LKK REF -

CC3/CTI21001881/T1ea3) on 05/02/2021

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 1662S at M/s Premier Automotive Services Pte Ltd – Changi on a WP basis and TP repairer purposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted