

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 13 January 2022 12:35 PM
To: Goh, Jeremy
Cc: Jaslin Kok (LKK Auto)
Subject: RE: <urgent> RE: AIG Ref: #3803188575SG003#027# || accident between SLA 7097 C and SKQ 6377 D on 5 Feb 2021
Attachments: LKK Report.pdf; AIG_LKKInvoice1_AC2200273.pdf

Hi Jeremy,

Attached is a copy of our report and invoice for your necessary action.

Thank you.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 13 January 2022 11:16 AM
To: 'Goh, Jeremy' <Jeremy.Goh@aig.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: RE: <urgent> RE: AIG Ref: #3803188575SG003#027# || accident between SLA 7097 C and SKQ 6377 D on 5 Feb 2021

Hi Jeremy,

We are preparing report and will send you once it is done.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Goh, Jeremy <Jeremy.Goh@aig.com>

Sent: Thursday, 13 January 2022 10:51 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: RE: <urgent> RE: AIG Ref: #3803188575SG003#027# || accident between SLA 7097 C and SKQ 6377 D on 5 Feb 2021

Hi Hsiao Tong and Jaslin,

Any updates on the paper survey for this case above?

Thanks and Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1767

Jeremy.goh@aig.com | www.AIG.com.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Goh, Jeremy

Sent: Tuesday, January 11, 2022 5:24 PM

To: Admin A <admin-a@lkkauto.com>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: FW: <urgent> RE: AIG Ref: #3803188575SG003#027# || accident between SLA 7097 C and SKQ 6377 D on 5 Feb 2021

Hi LKK team,

Appreciate the kind and quick paper survey assistance for this case.

Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1767

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Goh, Jeremy

Sent: Tuesday, January 11, 2022 5:21 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: RE: <urgent> RE: AIG Ref: #3803188575SG003#027# || accident between SLA 7097 C and SKQ 6377 D on 5 Feb 2021

Hi Jaslin,

Thank you for the report in merimen.

Apologies for missing out on this paper survey request previously.

Herein attached the documents for the paper survey.

Appreciate the kind assistance in expediting the report. Really need to have it done soon.

Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1767

Jeremy.goh@aig.com | www.AIG.com.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Monday, January 10, 2022 1:49 PM

To: Goh, Jeremy <Jeremy.Goh@aig.com>

Subject: [EXTERNAL] RE: <urgent> RE: AIG Ref: #3803188575SG003#027# || accident between SLA 7097 C and SKQ 6377 D on 5 Feb 2021

This message is from an external sender; be cautious with links and attachments.

Dear Jeremy

We will expedite and submit by today.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Goh, Jeremy <Jeremy.Goh@aig.com>

Sent: Monday, 10 January 2022 1:41 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: RE: <urgent> RE: AIG Ref: #3803188575SG003#027# || accident between SLA 7097 C and SKQ 6377 D on 5 Feb 2021

Dear Jaslin,

I need the report.

Can I get the paper survey report ASAP. If there is any delays, please justify and explain, otherwise if the case gets escalated by the legal firm.

I will not be able to explain the escalated cost or defend LKK if questioned by audit.

Appreciate your kind attention and quick action on this case.

Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1767
Jeremy.goh@aig.com | www.AIG.com.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Goh, Jeremy

Sent: Thursday, January 6, 2022 11:00 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: RE: <urgent> RE: AIG Ref: #3803188575SG003#027# || accident between SLA 7097 C and SKQ 6377 D on 5 Feb 2021

Hi Jaslin,

There is nothing in merimen.

Do let me know once the report, paper survey and photos are all uploaded into merimen.

Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1767
Jeremy.goh@aig.com | www.AIG.com.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Thursday, January 6, 2022 10:52 AM

To: Goh, Jeremy <Jeremy.Goh@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] RE: <urgent> RE: AIG Ref: #3803188575SG003#027# || accident between SLA 7097 C and SKQ 6377 D on 5 Feb 2021

This message is from an external sender; be cautious with links and attachments.

Dear Jeremy

Our surveyor submitted DAR.

We will close the case asap on our end.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)

Sent: Wednesday, 5 January 2022 11:14 AM

To: Goh, Jeremy <Jeremy.Goh@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: <urgent> RE: AIG Ref: #3803188575SG003#027# || accident between SLA 7097 C and SKQ 6377 D on 5 Feb 2021

Dear Jeremy

We refer to our tele-conversation earlier.

We have notify our surveyor to expedite on the estimate.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Goh, Jeremy <Jeremy.Goh@aig.com>

Sent: Wednesday, 5 January 2022 9:34 AM

To: Admin A <admin-a@lkkauto.com>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: <urgent> RE: AIG Ref: #3803188575SG003#027# || accident between SLA 7097 C and SKQ 6377 D on 5 Feb 2021

Dear LKK team,

Till date I have not received a response on this matter.

Please update me urgently on this case.

The TP solicitors have submitted a 10 days notice to writ, please act quickly within the next day to get me the information I need to negotiate.

Thanks and Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1767
Jeremy.goh@aig.com | www.AIG.com.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Goh, Jeremy

Sent: Monday, October 25, 2021 10:47 AM

To: Admin A <admin-a@lkkauto.com>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: AIG Ref: #3803188575SG003#027# || accident between SLA 7097 C and SKQ 6377 D on 5 Feb 2021

Dear LKK team,

I make reference to the case above.

Can I check if there is Direct Settlement or survey conducted for the case above.

The TP claimant has submitted the LOD and the quantum is very high.

Please act quickly on this and hope to get an update soon.

Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1767
Jeremy.goh@aig.com | www.AIG.com.sg

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