



Service Requests

Messages

Claims



# Service Request Details

|              |                                                                                                          |
|--------------|----------------------------------------------------------------------------------------------------------|
| Claim        | S1M032A9                                                                                                 |
| Reference    | CS/ASM21001871/T1tf3e2  |
| Loss Date    | 5 February 2021                                                                                          |
| Vendor Name  | LKK AUTO CONSULTANTS<br>PTE LTD (TP)                                                                     |
| Type of Loss | Third Party Vehicle Damage                                                                               |
| Report Date  | 6 Feb 2021 12:00:00 AM                                                                                   |
| Request Date | 13 March 2021                                                                                            |
| Due Date     |                                                                                                          |
| Services     | Pre-Repair Survey                                                                                        |

## Actions

Next Step

Wait for: Approve  
invoice

Add Invoice

## Vehicle Information

Incident

SMQ9823P

Vehicle

Registration #

Make

TPVD

Model

## Service Address

’ ’ ’

## Primary Contact/Insured

COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE, 575717, Singapore  
65551188

Claim Handler

YU Dominic Yishan

dominic.yuys@axa.com.sg

Additional Instructions

CDGE COMFORT FILE  
TRANSFER: S1M032AP

Messages1InvoicesHistoryDocumentsAssessmentMetricsNotes

Document Type

Document SubType

+ Upload Documents

Already Attached

| NAME                                                                                             |       | DATE UPLOADED |              |               |
|--------------------------------------------------------------------------------------------------|-------|---------------|--------------|---------------|
| NAME                                                                                             | TYPE  | SUBTYPE       | AUTHOR       | DATE UPLOADED |
|  embedded.eml | Other | Other         | do not reply |               |

| NAME                                                                                                                                                                                                                   | TYPE       | SUBTYPE             | AUTHOR                            | DATE<br>UPLOADED |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|---------------------|-----------------------------------|------------------|
|  S1M032AP_[TP REF:SMQ9823P] _Accident Involving SHC1450S & SMQ9823P_along_Paya Lebar Rd on 05/02/2021 18:30_PersonalAutoLine          | Other      | Other               | do not reply                      |                  |
|  S1M032AP_[CTPL-Reported - SMQ9823P] _Accident Involving SHC1450S & SMQ9823P_along_Paya Lebar Rd on 05/02/2021 18:30 PersonalAutoLine | Other      | Other               | do not reply                      |                  |
|  SMQ9823P TP GIA.pdf.pdf                                                                                                              | Other      | Other               | do not reply                      |                  |
|  ASM-LKKInvoice-AC2104587.pdf.pdf                                                                                                     | Email Sent | Translator expenses | LKK AUTO CONSULTANTS PTE LTD (TP) | 30 June 2021     |
|  Resurvey Photo-2.pdf.pdf                                                                                                           | Evidence   | Photos              | LKK AUTO CONSULTANTS PTE LTD (TP) | 30 June 2021     |
|  Resurvey Photo-1.pdf.pdf                                                                                                           | Evidence   | Photos              | LKK AUTO CONSULTANTS PTE LTD (TP) | 30 June 2021     |

| NAME                                                                                                                                                                 | TYPE                          | SUBTYPE                        | AUTHOR                                  | DATE<br>UPLOADED       |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|--------------------------------|-----------------------------------------|------------------------|
|  LKKPhoto.pdf.pdf                                                                   | Evidence                      | Photos                         | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 30 June<br>2021        |
|  New message for service request 202515 vehicle number SMQ9823P.html.html           | Email Sent                    |                                | YU Dominic<br>Yishan                    | 15 March<br>2021       |
|  Service appointment in Vendor Portal claim S1M032A9 for vehicle SNQ9823P.html.html | Email Sent                    |                                | KUMAR<br>Shailendra                     | 13 March<br>2021       |
|  PRELI ADVISED SMQ9823P \$6912 6 days.pdf.pdf                                       | Forms / Claim<br>Documents    | Others                         | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 17<br>February<br>2021 |
|  EMAIL TO PH.msg.msg                                                              | Letters and<br>Correspondence | Policy<br>Holders /<br>Insured | NIKAM<br>Santosh<br>Pandurang           | 8<br>February<br>2021  |
|  LIST OF SURVEYOR.msg.msg                                                         | Letters and<br>Correspondence | Others                         | NIKAM<br>Santosh<br>Pandurang           | 8<br>February<br>2021  |

| NAME                                                                                                                                      | TYPE                          | SUBTYPE                 | AUTHOR                        | DATE<br>UPLOADED      |
|-------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|-------------------------|-------------------------------|-----------------------|
|  <a href="#">SMQ9823P TP GIA.pdf.pdf</a>                 | Reports &<br>Statement        | GIA<br>Report           | NIKAM<br>Santosh<br>Pandurang | 8<br>February<br>2021 |
|  <a href="#">SHC1450S INSD GIA.pdf.pdf</a>               | Reports &<br>Statement        | GIA<br>Report           | NIKAM<br>Santosh<br>Pandurang | 8<br>February<br>2021 |
|  <a href="#">EMAILF ROM SOLICITOR FOR TP REG.msg.msg</a> | Letters and<br>Correspondence | Others                  | NIKAM<br>Santosh<br>Pandurang | 8<br>February<br>2021 |
|  <a href="#">surveyor appointed.msg.msg</a>              | Letters and<br>Correspondence | Solicitor /<br>Advocate | VISHNU<br>BATHAM<br>Shekhar   | 8<br>February<br>2021 |