



2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: ryderautoworkshop@gmail.com

Tel: 67418277 Fax: 67468277

GST REG NUMBER: 201635107M

China Taiping Insurance (Singapore) Pte Ltd
No. 3 Anson Road, #16-00
Springleaf Tower
Singapore 079909

22/6/2021

Attn: Asher Sng
Motor Claims Dept

LETTER OF DEMAND

Our Ref : SME6963B Your Ref : -

Dear Sir,

VEHICLE # : SME6963B
ACCIDENT INVOLVING : SME6963B & GBD6041Y ALONG CTE TOWARDS PIE CHANGI ON
8/2/21

COST OF REPAIR : S\$20,900.00 (As agreed)
COR ADD GST 7% : S\$ 1,463.00
RENTAL : S\$ 2,220.00
TOWING : S\$120.00
LTA & GIA SEARCH : S\$14.90
TOTAL : S\$24,717.90

DOLLARS: TWENTY-FOUR THOUSAND SEVEN HUNDRED SEVENTEEN
AND CENTS NINETY ONLY.

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.

Thank you.

Yours faithfully,
Ryder Auto Pte Ltd

Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)



MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00004142100 Claim No : SNM21D200772/C02/GBD6041Y/CHNGPW

Claimant : JRIMAGEEXPRESS PRODUCTIONS

Amount : S\$24,400.00
SINGAPORE DOLLARS TWENTY FOUR THOUSAND AND FOUR HUNDRED ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SME 6963B

Insured Vehicle No. : GBD 6041Y

Date of Loss : 08/02/2021

Place of Accident : TOWARDS PIE CHANGI

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SIN YIN TRADING COMPANY

Driver Name : LEE YIN HOONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 24,400.00
	=====
TOTAL	S\$ 24,400.00
	=====

Claimant Name : JRIMAGEEXPRESS PRODUCTIONS

NRIC No : 5XXXX753E

Signature : _____



Handwritten signature

Date : 18/8/2021

my execution of this Discharge Voucher is only for my claim for property damage and not prejudicial to any other claims arising from the same accident.



2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: ryderautoworkshop@gmail.com

Tel: 67418277 Fax: 67468277

GST REG NUMBER: 201635107M

China Taiping Insurance (Singapore) Pte Ltd
No. 3 Anson Road, #16-00
Springleaf Tower
Singapore 079909

22/6/2021

Attn: Asher Sng
Motor Claims Dept

TAX INVOICE

Our Ref : SME6963B Your Ref : -

Dear Sir,

VEHICLE # : SME6963B

ACCIDENT INVOLVING : SME6963B & GBD6041Y ALONG CTE TOWARDS PIE CHANGI ON
8/2/21

COST OF REPAIR : S\$20,900.00 (As agreed)

COR ADD GST 7% : S\$ 1,463.00

TOTAL : S\$22,363.00

DOLLARS: TWENTY-TWO THOUSAND THREE HUNDRED AND SIXTY-THREE ONLY.

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.

Thank you.

Yours faithfully,

Ryder Auto Pte Ltd

Chan San Choon

Director

DipEng, AAE MIMI, MSAE(Aust)





WIN WIN RENT-A-CAR PTE LTD

Invoice

SME6963B
JRIMAGEXPRESS PRODUCTIONS

Invoice No : WPLIN0004935
Invoice Date : 15/2/2021
Due Date : 15/2/2021
VHA No : 5563
Referral ID : R016

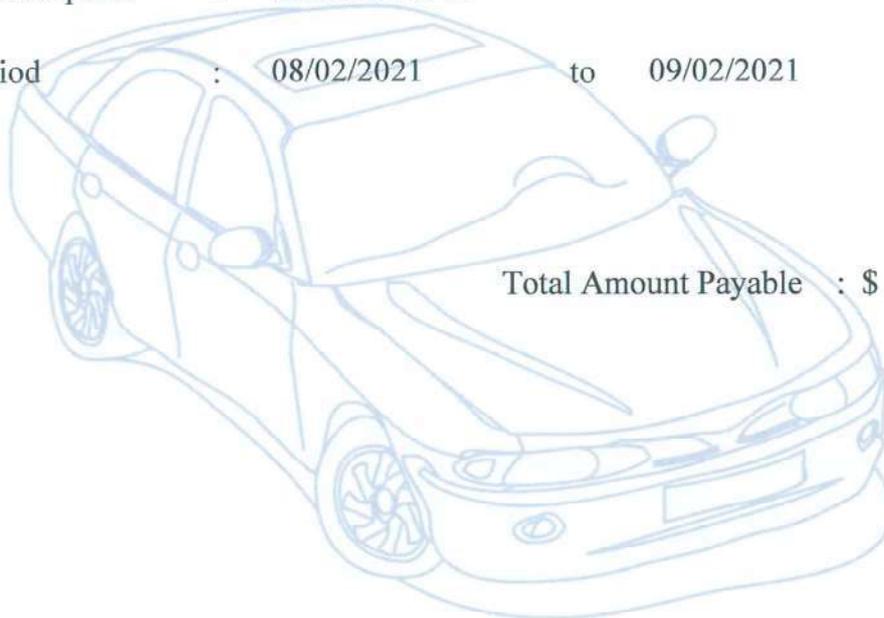
Description :	Amount
Rental for 1 Day/s @ \$120 per Day \$	120.00

Vehicle No : SLC4699A

Vehicle Description : Mazda 3 1.5 A

Rental Period : 08/02/2021 to 09/02/2021

Total Amount Payable : \$ 120.00



WIN WIN RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875
Tel: 6315 8479 H/P: 9833 0807

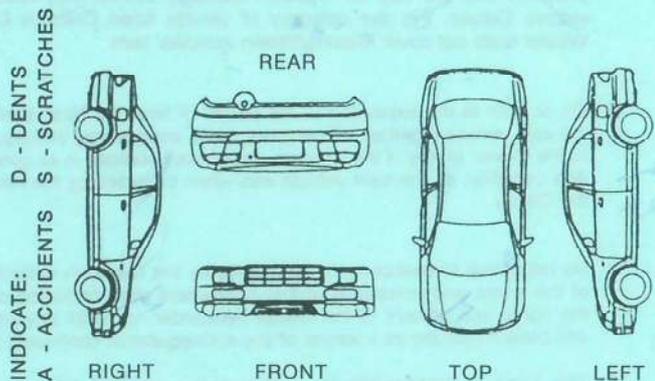
VHA No: **5563**

Invoice No: **WPLIN4935**

Hirer's Vehicle No: **SME6963B**

UEN: 201505115E

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULARS Name: (as in I/C) <u>TAY YONG TECK</u> NRIC / FIN No: <u>S7340036H</u> Address (Res): _____ Name & Address of Employer: _____ Occupation: _____ Driving Exp: _____ Singapore Driving Licence No: _____ Issue Date: <u>6/9/2003</u> Date of Birth: <u>11/11/1973</u> Tel: (O) _____ (R) _____ HP: _____	Vehicle No: <u>SIC4699A</u> Replace Veh No: _____ Mileage Out: <u>79090</u> Mileage Out: _____ Make & Model: <u>MAZDA 3</u> <input checked="" type="radio"/> Auto / <input type="radio"/> Manual Out : Date <u>8/2/21</u> Time: <u>1610</u> HIRE / PERIOD EXPIRY Time: _____ NON-WAIVER EXCESS=\$ <u>2000</u>																																																												
ADDITIONAL DRIVER'S PARTICULARS Name: (as in I/C) _____ NRIC / FIN No: _____ Address (Res): _____ Occupation: _____ Driving Exp: _____ Singapore Driving Licence No: _____ Issue Date: _____ Date of Birth: _____ Tel: (O) _____ (R): _____ H/P: _____	<table border="1" style="width:100%; border-collapse: collapse;"> <tr> <th colspan="2">CHARGES</th> <th></th> <th></th> </tr> <tr> <td>Daily</td> <td>1 @ \$ 120 per day</td> <td>\$ 120</td> <td>-</td> </tr> <tr> <td>Weekly</td> <td>@ \$ per week</td> <td></td> <td></td> </tr> <tr> <td>Monthly</td> <td>@ \$ per month</td> <td></td> <td></td> </tr> <tr> <td>Hours</td> <td>@ \$ per hour</td> <td></td> <td></td> </tr> <tr> <td>Extension</td> <td>@ \$</td> <td></td> <td></td> </tr> <tr> <td colspan="2">Delivery/Collection Service</td> <td></td> <td></td> </tr> <tr> <td colspan="2" style="text-align: right;">SUB-TOTAL \$</td> <td></td> <td></td> </tr> </table>	CHARGES				Daily	1 @ \$ 120 per day	\$ 120	-	Weekly	@ \$ per week			Monthly	@ \$ per month			Hours	@ \$ per hour			Extension	@ \$			Delivery/Collection Service				SUB-TOTAL \$																															
CHARGES																																																													
Daily	1 @ \$ 120 per day	\$ 120	-																																																										
Weekly	@ \$ per week																																																												
Monthly	@ \$ per month																																																												
Hours	@ \$ per hour																																																												
Extension	@ \$																																																												
Delivery/Collection Service																																																													
SUB-TOTAL \$																																																													
VEHICLE CHECK LIST INDICATE: D - DENTS S - SCRATCHES A - ACCIDENTS RIGHT FRONT TOP LEFT 	<table border="1" style="width:100%; border-collapse: collapse;"> <tr> <th colspan="10">PETROL LEVEL</th> </tr> <tr> <td>Out</td><td>E</td><td>1/8</td><td>1/4</td><td>3/8</td><td>1/2</td><td>5/8</td><td><u>3/4</u></td><td>7/8</td><td>F</td> </tr> <tr> <td>In</td><td>E</td><td>1/8</td><td>1/4</td><td>3/8</td><td>1/2</td><td>5/8</td><td>3/4</td><td>7/8</td><td>F</td> </tr> <tr> <td colspan="10">Fuel</td> </tr> <tr> <td colspan="10">Traffic / Parking Fines</td> </tr> <tr> <td colspan="2" style="text-align: right;">TOTAL CHARGES \$</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </table>	PETROL LEVEL										Out	E	1/8	1/4	3/8	1/2	5/8	<u>3/4</u>	7/8	F	In	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F	Fuel										Traffic / Parking Fines										TOTAL CHARGES \$									
PETROL LEVEL																																																													
Out	E	1/8	1/4	3/8	1/2	5/8	<u>3/4</u>	7/8	F																																																				
In	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F																																																				
Fuel																																																													
Traffic / Parking Fines																																																													
TOTAL CHARGES \$																																																													
MISSING / FAULTY ACCESSORIES / PARTS REMARKS : _____	Hirer's Signature <u>[Signature]</u> Additional Driver's Signature _____																																																												

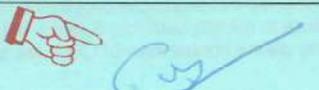
I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given WIN WIN RENT-A-CAR PTE LTD in connection with this agreement is true.

***IMPORTANT**

1. VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
2. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
3. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
4. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY. INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
5. IN CASE OF ACCIDENT. THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES. A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
6. **VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY.** AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY WIN WIN RENT-A-CAR PTE LTD.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN " SIGNATURE OF HIRER / DRIVER " DURING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO WIN WIN RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS
<u>9/2</u>	<u>0900</u>			


 SIGNATURE OF HIRER/DRIVER



WIN WIN RENT-A-CAR PTE LTD

Invoice

SME 6963 B
JRIMAGEXPRESS PRODUCTIONS
C/O : TAN YONG TECK

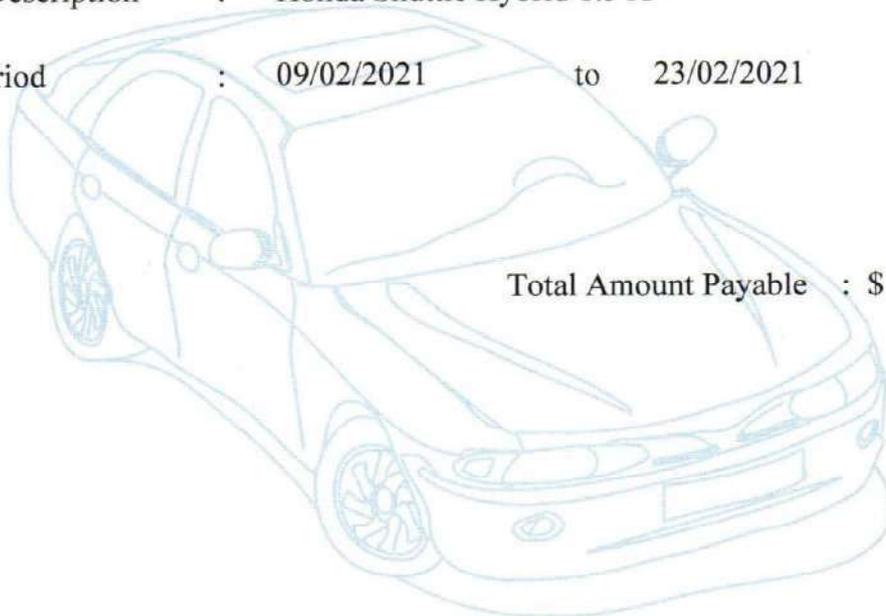
Invoice No : WPLIN0004964
Invoice Date : 24/2/2021
Due Date : 24/2/2021
VHA No : 5280
Referral ID : R016

Description :	Amount
Rental for 15 Day/s @ \$140 per Day \$	2,100.00

Vehicle No : SMH4939U

Vehicle Description : Honda Shuttle Hybrid 1.5 A

Rental Period : 09/02/2021 to 23/02/2021



Total Amount Payable : \$ 2,100.00



Alliance Auto Recovery

24 Hours Hotline : 9889 2211
Email : allianceautorecovery@gmail.com
Business Reg. No.: 202031173R

24 Hours Towing Services

NO. 1393

Date : 8/2/21

CASH SALE / ~~WORK ORDER~~

Messrs: Cash

Vehicle No. SMT6963B Model No: TOYOTA CHR

Time (day/night): Day Contact No: _____

From: Hor chuan Time Receive: _____

To: Autohub #02-19 Time arrive: _____

Remarks: K/D Time Complete: _____

Amount \$: 100 Driver Name: Eric

- Jump Start/Changing of battery
- Tyre Replacement
- Accident/Breakdown
- Multi/Basement
- With Load/Cargo Box
- King Dolly
- Transport Charge
- Low Body Kit
- Door Opening Service
- Crane Up/Winch Out
- Collect Doc/Key
- Repo
- Woodlands and Tuas Checkpoint

注意：本公司对所拖之车辆，在進行中如有任何损失或破坏，一概由车主自行负责。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdeemeanour to your vehicle whilst being towed.

Signed and Accepted

E. & O. E.

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 08 Feb 2021 / 15:47:49

Receipt Date/Time : 08 Feb 2021 / 15:47:48

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210208-002512

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBD6041Y As at 08 Feb 2021/15:00:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GBD6041Y Enquiry Fee 20210208154712121167	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
59r9qssp		Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 14 April 2021 4:02 PM
To: SINYINTRADING@GMAIL.COM
Subject: ACCIDENT INVOLVING GBD 6041Y AND SME 6963B / OTHERS ON 08/02/2021

Our Ref: CC6/CTI21001868/Aes3

14 APR 2021

SIN YIN TRADING COMPANY

Dear Sir/Madam,

ACCIDENT INVOLVING GBD 6041Y AND SME 6963B / OTHERS ON 08/02/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAuto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Thursday, 12 August 2021 5:43 PM
To: Asher Sng (LKKAuto)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM21D200772/C02/GBD6041Y/CHNGPW / FW: Direct Settlement - Accident Involving GBD 6041Y (OI : CTI - TBA) and SME 6963B (TP : LKK REF - CC6/CTI21001868/es3) on 08/02/2021

Follow Up Flag: Follow up
Flag Status: Flagged

[Strictly Confidential]

Without Prejudice, Save as to Costs

Dear Asher

Please proceed to resolve claim at \$ 24,410.49 (all-in)

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Friday, 23 July 2021 6:10 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SNM21D200772/C02/GBD6041Y/CHNGPW / FW: Direct Settlement - Accident Involving GBD 6041Y (OI : CTI - TBA) and SME 6963B (TP : LKK REF - CC6/CTI21001868/es3) on 08/02/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : SNM21D201860/C02/YQ349J/TANKL

Dear Sirs,

We refer to the above matter.

The said chain collision involved 4 vehicles whereby our insured was the 3rd vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **RYDER AUTO WORKSHOP LLP**" at **\$24,410.49 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 44,252.88	\$ 22,363.00
2. Loss of Rental (15days x \$120/1day x \$120)	\$ 2,220.00	\$ 1,920.00 (16ays x \$120)
3. Towing Fee	\$ 120.00	\$ 120.00
4. LTA Search Fee	\$ 14.90	\$ 7.49
Total	\$ 46,607.78	\$ 24,410.49

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Tuesday, 16 February 2021 3:40 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM21D200772/C02/GBD6041Y/CHNGPW / FW: Direct Settlement - Accident Involving GBD 6041Y (OI : CTI - TBA) and SME 6963B (TP : LKK REF - CC6/CTI21001868/es3) on 08/02/2021

[Strictly Confidential]

Dear Asher

Attached herewith our insured accident report for your perusal.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 10 February 2021 10:27 AM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; AsherSng@lkkauto.com; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D200772/C02/GBD6041Y/CHNGPW / FW: Direct Settlement - Accident Involving GBD 6041Y (OI : CTI - TBA) and SME 6963B (TP : LKK REF - CC6/CTI21001868/es3) on 08/02/2021

Dear Sir,

Please note that officer in charge for this case is Adeline Chng.

Claim no. SNM21D200772/C02/GBD6041Y/CHNGPW.

Dear Adeline,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, 10 February 2021 10:21 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: Direct Settlement - Accident Involving GBD 6041Y (OI : CTI - TBA) and SME 6963B (TP : LKK REF - CC6/CTI21001868/es3) on 08/02/2021

Re-send

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SME 6963B at M/s BIFROST AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, February 10, 2021 10:10 AM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: FW: Direct Settlement - Accident Involving GBD 6041Y (OI : CTI - TBA) and SME 6963B (TP : LKK REF - CC6/CTI21001868/es3) on 08/02/2021

Dear all,

Looks like TP car plate is SME6963D from our insured report.

If so, pls amend as necessary and resend.

Then it should be for SNM21D200772.

*** Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, 9 February 2021 5:26 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBD 6041Y (OI : CTI - TBA) and SME 6963B (TP : LKK REF - CC6/CTI21001868/es3) on 08/02/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHA 3646S at M/s BIFROST AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd