

RE: SNM21D200772/C02/GBD6041Y/CHNGPW / FW: Direct Settlement - Accident Involving GBD 6041Y (OI : CTI - TBA) and SME 6963B (TP : LKK REF - CC6/CTI21001868/es3) on 08/02/2021

Adeline Chng <adeline.chng@sg.cntaiping.com>

Tue 2/16/2021 3:40 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

📎 1 attachments (1 MB)

bill - 2021-02-16T153925.568.pdf;

[Strictly Confidential]

Dear Asher

Attached herewith our insured accident report for your perusal.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 10 February 2021 10:27 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; AsherSng@lkkauto.com; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D200772/C02/GBD6041Y/CHNGPW / FW: Direct Settlement - Accident Involving GBD 6041Y (OI : CTI - TBA) and SME 6963B (TP : LKK REF - CC6/CTI21001868/es3) on 08/02/2021

Dear Sir,

Please note that officer in charge for this case is Adeline Chng.

Claim no. SNM21D200772/C02/GBD6041Y/CHNGPW.

Dear Adeline,

Pls revert LKK.

-
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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, 10 February 2021 10:21 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: Direct Settlement - Accident Involving GBD 6041Y (OI : CTI - TBA) and SME 6963B (TP : LKK REF - CC6/CTI21001868/es3) on 08/02/2021

Re-send

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SME 6963B at M/s BIFROST AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, February 10, 2021 10:10 AM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: FW: Direct Settlement - Accident Involving GBD 6041Y (OI : CTI - TBA) and SME 6963B (TP : LKK REF - CC6/CTI21001868/es3) on 08/02/2021

Dear all,

Looks like TP car plate is SME6963D from our insured report.

If so, pls amend as necessary and resend.

Then it should be for SNM21D200772.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, 9 February 2021 5:26 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBD 6041Y (OI : CTI - TBA) and SME 6963B (TP : LKK REF - CC6/CTI21001868/es3) on 08/02/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHA 3646S at M/s BIFROST AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned

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Thank you.

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Su Li | Admin Support

LKK Auto Consultants Pte Ltd