

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 19.03.2021

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SKZ 4184J / YQ 8877Z ON.06.02.2021

We are the authorized repair workshop for the owner of motor vehicle no: **SKZ 4184J** , which was involved in the captioned accident with your insured vehicle no: **YQ 8877Z** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 18,190.00
2) Loss of Rental	\$ 7,260.00
3) LTA Search Fee	\$ 7.45
	<u>\$ 25,457.45</u>

We enclosed herewith the following documents to support the claims:

- | | |
|-------------------------|-----------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) LTA Search Result | d) Letter Authorisation , etc |
| e) GIA Report | f) I/C & Driving Licence |
| g) Insurane Certificate | h) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd

DATE : 06.02.2021

TO : China Taiping Insurance Singapore Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. Skz 4184J / YQ8877Z

ALONG TPE Singapore

ON 06.02.2021

I/We, Khoo Wai Cheong
of (NRIC No./ROC No.) S18220856
of Blk 219 Ang Mo Kio Ave 1 # 07-827 Singapore 560219
owner of vehicle no. Skz 4184J in consideration of M/s FASTECH AUTO
PTE LTD repairing my/our vehicle Skz 4184J at my/our instruction and hereby
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever
amount settled/payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost
which may arisen therewith.

Signature of Owner : 

Name of Owner : Khoo Wai Cheong

* * * This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an Evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00112842000 Claim No : SNM21D200739/C02/YQ8877Z/THAMYL
Claimant : KHOO WAI CHEONG
Amount : S\$20,697.45
DOLLARS TWENTY THOUSAND SIX HUNDRED NINETY SEVEN AND CENTS
FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKZ 4184J
Insured Vehicle No. : YQ 8877Z

Date of Loss : 06/02/2021
Place of Accident : TPE, SINGAPORE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : EFFICIENT TOWING SERVICES
Driver Name : CHAN TIAN KHWEI FREDDIE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	18,190.00
(3) Loss of Use/ Rental/Earning	S\$	2,500.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	20,697.45
	=====	

Claimant Name : KHOO WAI CHEONG

NRIC No : SXXXX085G

Signature : 

Date : 25/05/21

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 22238

Date : 19.03.2021

Vehicle No : SKZ 4184J

Make/Model : Volvo V40

Chassis/Eng# :

Accident Date : 06.02.2021

Claim No :

Reference : 0221 -22238

Policy No :

	Amount
To proceed on lump sum repair	S\$ 17000.00

E. & O. E.

Total : S\$ 17000.00

GST @ 7% : S\$ 1190.00

Amount Due : **S\$ 18190.00**



for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: KHOO WAI CHEONG

Invoice : DCR-2021-03-07

Date : 10.03.2021

Agreement No : 21677

Payment Terms : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : <u>SKU 1627U</u> (0221-22238)	\$ 7,260.00
Rental Period from <u>06.02.2021</u> to <u>10.03.2021</u> .	

E. & O. E.

Total \$ 7,260.00

JENNY LAW

for Dynamic Car Rental

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

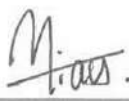
RENTAL TERMS AND CONDITIONS

No. 21677

Name Khoo Wai Cheong			REG. No. SKU1627U		MAKE MODEL:						
ADDRESS Blk 219 Ang Mo Kio Ave 1					DIESEL	PETROL	E	1/4	1/2	3/4	F
#07-827			KM IN		DATE & TIME IN 10.03.2021 @ 4:30pm						
Singapore 560219			KM OUT		DATE & TIME OUT 06.03.2021 @ 8.15pm						
			KM DRIVEN		TIME USED						
NAMED DRIVER											
DRIVING LICENCE NO S18220856	DATE OF EXPIRY	PLACE OF ISSUE	HOURS		@S\$						
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	33 DAYS		@S\$ 220.00		\$ 7260.00				
ADD NAMED DRIVER			WEEKS		@S\$						
DRIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE	MONTHS		@S\$						
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL						
IMPORTANT NOTES: This vehicle is licensed to carry 04 passengers only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses. Vehicle return during office hour only. No service on Public Holiday and Sunday. Geographical areas: Singapore & West Malaysia. Driver must be: a) 18 years old and above. b) Holding a valid relevant class of driving license. The vehicle is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement. The hirer is not allowed to sub-let the vehicle to another party and subletting is not covered.					TOTAL RENTAL		\$ 7260.00				
					DELIVERY FEE						
					COLLECTION FEE						
			X PER DAY \$ PER WEEK \$ PER MONTH \$								
			BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)								
			X PER DAY \$ PER WEEK \$ PER MONTH \$								
			PREPAYMENT		TOTAL CHARGE						
			CHECK		DEPOSIT						
			CASH								
			RECEIPT NO.		NETT CHARGE						
			AMOUNT DUE / REFUND								

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE DAY OF

X 
DYNAMIC CAR RENTAL

X 
RENTER'S/DRIVER'S SIGNATURE



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 06 Feb 2021 / 19:34:18

Receipt Date/Time : 06 Feb 2021 / 19:34:18

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210206-001959

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - YQ8877Z				
As at 06 Feb 2021/16:50:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - YQ8877Z			
	Enquiry Fee	7.00	0.49	7.49
	20210206193336846990			
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20210206193345104	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 29 March 2021 12:33 PM
To: efficienttowing.sg@gmail.com
Subject: ACCIDENT INVOLVING YQ 8877Z AND SKZ 4184J ON 06/02/2021

Our Ref: CC6/CTI21001858/Ues3

29 MAR 2021

EFFICIENT TOWING SERVICES

Dear Sir/Madam,

ACCIDENT INVOLVING YQ 8877Z AND SKZ 4184J ON 06/02/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Monday, 10 May 2021 7:52 PM
To: Asher Sng (LKKAUTO)
Cc: Admin A; Claims Dept of CTI
Subject: RE: LOD : [MANDATE REQUEST] RE: SNM21D200739/C02/YQ8877Z/THAMYL / FW: Direct Settlement - Accident Involving YQ 8877Z (OI : CTI - TBA) and SKZ 4184J (TP : LKK REF - CC6/CTI21001858/Ues3) on 06/02/2021

Follow Up Flag: Follow up
Flag Status: Completed

[Confidential]

Dear Asher

Please proceed with your recommendation.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI
Sent: Friday, April 23, 2021 4:14 PM
To: Angie Foo <angie.foo@sg.cntaiping.com>
Subject: LOD : [MANDATE REQUEST] RE: SNM21D200739/C02/YQ8877Z/THAMYL / FW: Direct Settlement - Accident Involving YQ 8877Z (OI : CTI - TBA) and SKZ 4184J (TP : LKK REF - CC6/CTI21001858/Ues3) on 06/02/2021

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Friday, April 23, 2021 3:55 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [MANDATE REQUEST] RE: SNM21D200739/C02/YQ8877Z/THAMYL / FW: Direct Settlement - Accident Involving YQ 8877Z (OI : CTI - TBA) and SKZ 4184J (TP : LKK REF - CC6/CTI21001858/Ues3) on 06/02/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : SNM21D200739/C02/YQ8877Z/THAMYL

Our ref : CC6/CTI21001858/Ues3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **FASTECH AUTO PTE LTD**" at **\$20,697.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 46,995.47	\$ 18,190.00
2. Loss of Rental (33days x \$220)	\$ 7,260.00	\$ 2,500.00 (25days x \$100)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$54,262.92	\$ 20,697.45

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Monday, 29 March 2021 12:30 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D200739/C02/YQ8877Z/THAMYL / FW: Direct Settlement - Accident Involving YQ 8877Z (OI : CTI - TBA) and SKZ 4184J (TP : LKK REF - CC6/CTI21001858/Ues3) on 06/02/2021

Hi Pauline,

We refer to the above matter.

Enclosed for your perusal is:

- **TP ESTIMATE – MARKED**
- **PRELIMINARY ADVICE**

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Monday, 15 March 2021 10:10 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM21D200739/C02/YQ8877Z/THAMYL / FW: Direct Settlement - Accident Involving YQ 8877Z (OI : CTI - TBA) and SKZ 4184J (TP : LKK REF - CC6/CTI21001858/Ues3) on 06/02/2021

[Confidential]

Hi Su Li

A copy of insured report for your view.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI
Sent: Friday, February 19, 2021 1:06 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D200739/C02/YQ8877Z/THAMYL / FW: Direct Settlement - Accident Involving YQ 8877Z (OI : CTI - TBA) and SKZ 4184J (TP : LKK REF - CC6/CTI21001858/Ues3) on 06/02/2021

Dear Sir,

Please note that officer in charge for this case is Pauline Tham.

Claim no. SNM21D200739/C02/YQ8877Z/THAMYL.

Dear Pauline,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Friday, 19 February 2021 12:26 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Re: Direct Settlement - Accident Involving YQ 8877Z (OI : CTI - TBA) and SKZ 4184J (TP : LKK REF - CC6/CTI21001858/Ues3) on 06/02/2021

Dear Boon Sen,

We refer to the above matter.

Due to typo error. Your car plate should be YQ 8877Z.

Sorry for your inconvenience caused.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, February 19, 2021 10:46 AM
To: Su Li (LKK Auto) <suli@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving YK 8877Z (OI : CTI - TBA) and SKZ 4184J (TP : LKK REF - CC6/CTI21001858/Ues3) on 06/02/2021

Dear Suli,

Do not trace policy cover. Pls confirm our car plate for further claim review.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Friday, 19 February 2021 9:12 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving YK 8877Z (OI : CTI - TBA) and SKZ 4184J (TP : LKK REF - CC6/CTI21001858/Ues3) on 06/02/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SKZ 4184J at M/s FASTECH AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd