

RE: SNM21D200739/C02/YQ8877Z/THAMYL / FW: Direct Settlement - Accident Involving YQ 8877Z (OI : CTI - TBA) and SKZ 4184J (TP : LKK REF - CC6/CTI21001858/Ues3) on 06/02/2021

Pauline Tham <pauline.tham@sg.cntaiping.com>

Mon 3/15/2021 10:10 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; **Admin A** <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

 1 attachments (900 KB)

YQ8877Z - oi report.pdf;

[Confidential]

Hi Su Li

A copy of insured report for your view.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI

Sent: Friday, February 19, 2021 1:06 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D200739/C02/YQ8877Z/THAMYL / FW: Direct Settlement - Accident Involving YQ 8877Z (OI : CTI - TBA) and SKZ 4184J (TP : LKK REF - CC6/CTI21001858/Ues3) on 06/02/2021

Dear Sir,

Please note that officer in charge for this case is Pauline Tham.

Claim no. SNM21D200739/C02/YQ8877Z/THAMYL.

Dear Pauline,

Pls revert LKK.

-

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, 19 February 2021 12:26 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Re: Direct Settlement - Accident Involving YQ 8877Z (OI : CTI - TBA) and SKZ 4184J (TP : LKK REF - CC6/CTI21001858/Ues3) on 06/02/2021

Dear Boon Sen,

We refer to the above matter.

Due to typo error. Your car plate should be YQ 8877Z.

Sorry for your inconvenience caused.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, February 19, 2021 10:46 AM
To: Su Li (LKK Auto) <suli@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving YK 8877Z (OI : CTI - TBA) and SKZ 4184J (TP : LKK REF - CC6/CTI21001858/Ues3) on 06/02/2021

Dear Suli,

Do not trace policy cover. Pls confirm our car plate for further claim review.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, 19 February 2021 9:12 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving YK 8877Z (OI : CTI - TBA) and SKZ 4184J (TP : LKK REF - CC6/CTI21001858/Ues3) on 06/02/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SKZ 4184J at M/s FASTECH AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd