

## Veron Chen (LKKAuto)

---

**From:** Sbk E <sbk5643e@yahoo.com>  
**Sent:** Friday, 26 March 2021 3:29 PM  
**To:** Naz (LKKAuto)  
**Cc:** Veron Chen (LKKAuto); Denise Tay (LKKAuto); SUR  
**Subject:** Re: FBR 7180Z FINALIZATION  
**Attachments:** 7180 (1).jpeg; 7180 (2).jpeg

Dear Veron,

Please help to submit the invoice and DV. Thanks.

Regards,

Kwan S. H.  
Director  
Bike Production Pte Ltd

On Wednesday, March 24, 2021, 11:09:07 AM GMT+8, Naz (LKKAuto) <naz@lkkauto.com> wrote:

Dear Mr Kwan,

Here is the amended estimate. We will proceed to close the **Lump Sum COR of \$2,450.00 / 3 REPAIR DAYS.**

Thank you.

Best Regards,  
**Naz** | Technical Investigator  
**LKK Auto Consultants**  
Phone: 6841-2157 | Email: [Naz@lkkauto.com](mailto:Naz@lkkauto.com) | Fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Sbk E <sbk5643e@yahoo.com>  
**Sent:** Wednesday, 24 March 2021 1:21 AM  
**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>; SUR <sur@lkkauto.com>; Naz (LKKAuto) <Naz@lkkauto.com>  
**Subject:** Re: FBR 7180Z FINALIZATION

Dear Naz,

Good day. The lump sum repair amount should be \$2,450.00 before Excess and GST. This is because the the labour is \$550.00 and not \$500.00. Please kindly confirm and we can close this matter too. Thanks.

Regards,

Kwan S. H.  
Director  
Bike Production Pte Ltd

On Tuesday, March 23, 2021, 03:08:30 PM GMT+8, Naz (LKKAuto) <naz@lkkauto.com> wrote:

Dear Mr Kwan,

Apologies for the late reply. Attached herewith is the amended marked estimate. We will proceed to finalize if you are agreeable with the **Lump Sum COR of \$2,400.00 / 3 REPAIR DAYS**;

Thank you.

Best Regards,

**Naz** | Technical Investigator

**LKK Auto Consultants**

Phone: 6841-2157 | Email: [Naz@lkkauto.com](mailto:Naz@lkkauto.com) | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Denise Tay (LKKAuto) <denisetay@lkkauto.com>

**Sent:** Friday, 26 February 2021 2:54 PM

**To:** Sbk E <sbk5643e@yahoo.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Naz (LKKAuto) <Naz@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

**Subject:** RE: AUTHORIZED REPAIR AND DAMAGED ITEMS WITH AFTER PAINT, Re: Survey Vehicle FBR7180Z

Dear Mr Kwan,

Supplementary has approved

After paint photos required after repair

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Sbk E <sbk5643e@yahoo.com>

**Sent:** Friday, 26 February 2021 2:52 PM

**To:** Admin-D (LKKAuto) <admin-d@lkkauto.com>; Naz (LKKAuto) <Naz@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

**Subject:** Re: AUTHORIZED REPAIR AND DAMAGED ITEMS WITH AFTER PAINT, Re: Survey Vehicle FBR7180Z

Dear Veron,

Please advise is the supplementary items approve already and AIG comments? Thanks.

Regards,

Kwan S. H.

Director

Bike Production Pte Ltd

On Sunday, February 14, 2021, 08:18:29 AM GMT+8, Sbk E <[sbk5643e@yahoo.com](mailto:sbk5643e@yahoo.com)> wrote:

Dear Veron.

Please confirm that there is no need for damaged items with after paint photos. Thanks.

Regards,

Kwan S. H.  
Director  
Bike Production Pte Ltd

On Wednesday, February 10, 2021, 03:00:52 PM GMT+8, Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)> wrote:

Dear Mr Kwan,

As instructed by our client, please proceed to repair the insured vehicle **FBR 7180Z, (Excess \$300/-)**.

**Repair on Lump Sum Not Exceeding \$3000 or whichever lower.**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**After paint photos required after repair.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Wednesday, 10 February 2021 8:45 AM

**To:** Sbk E <[sbk5643e@yahoo.com](mailto:sbk5643e@yahoo.com)>; Naz (LKKAuto) <[Naz@lkkauto.com](mailto:Naz@lkkauto.com)>; Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** Re: AUTHORIZED REPAIR AND DAMAGED ITEMS WITH AFTER PAINT, Re: Survey Vehicle FBR7180Z

Dear Kwan,

Thank you for the email.

Dear Naz / Veron,

Kindly assist.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

**Best Regards,**

**Summer Lee** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Sbk E <[sbk5643e@yahoo.com](mailto:sbk5643e@yahoo.com)>

**Sent:** Tuesday, 9 February 2021 11:01 PM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Naz (LKKAuto) <[Naz@lkkauto.com](mailto:Naz@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: AUTHORIZED REPAIR AND DAMAGED ITEMS WITH AFTER PAINT, Re: Survey Vehicle FBR7180Z

Dear Summer,

Please assist with the authorization for repair and let me know the damaged items with after paint. Thank you.

Regards,

Kwan S. H.

Director

Bike Production Pte Ltd

On Monday, February 8, 2021, 01:13:17 PM GMT+8, Sbk E <[sbk5643e@yahoo.com](mailto:sbk5643e@yahoo.com)> wrote:

Dear Summer,

Please arrange tomorrow morning as today appointments are full. Thanks.

Regards,

Kwan S. H.

Director

Bike Production Pte Ltd

On Monday, February 8, 2021, 11:02:20 AM GMT+8, Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)> wrote:

Dear Kwan,

Is the vehicle FBR 7180Z in the workshop?

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

**Best Regards,**

**Summer Lee** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto)  
**Sent:** Monday, 8 February 2021 8:14 AM  
**To:** Sbk E <[sbk5643e@yahoo.com](mailto:sbk5643e@yahoo.com)>  
**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** Survey Vehicle FBR7180Z

Dear Kwan,

Is the vehicle FBR 7180Z in the workshop?

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

**Best Regards,**  
**Summer Lee** | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)