

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 10 February 2021 3:01 PM
To: Admin-D (LKKAuto); Sbk E; Naz (LKKAuto)
Subject: RE: AUTHORIZED REPAIR AND DAMAGED ITEMS WITH AFTER PAINT, Re: Survey Vehicle FBR7180Z

Dear Mr Kwan,

As instructed by our client , please proceed to repair the insured vehicle **FBR 7180Z, (Excess \$300/-)**.

Repair on Lump Sum Not Exceeding \$3000 or whichever lower.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

After paint photos required after repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 10 February 2021 8:45 AM
To: Sbk E <sbk5643e@yahoo.com>; Naz (LKKAuto) <Naz@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: Re: AUTHORIZED REPAIR AND DAMAGED ITEMS WITH AFTER PAINT, Re: Survey Vehicle FBR7180Z

Dear Kwan,

Thank you for the email.

Dear Naz / Veron,

Kindly assist.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sbk E <sbk5643e@yahoo.com>

Sent: Tuesday, 9 February 2021 11:01 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Naz (LKKAuto) <Naz@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: AUTHORIZED REPAIR AND DAMAGED ITEMS WITH AFTER PAINT, Re: Survey Vehicle FBR7180Z

Dear Summer,

Please assist with the authorization for repair and let me know the damaged items with after paint. Thank you.

Regards,

Kwan S. H.

Director

Bike Production Pte Ltd

On Monday, February 8, 2021, 01:13:17 PM GMT+8, Sbk E <sbk5643e@yahoo.com> wrote:

Dear Summer,

Please arrange tomorrow morning as today appointments are full. Thanks.

Regards,

Kwan S. H.

Director

Bike Production Pte Ltd

On Monday, February 8, 2021, 11:02:20 AM GMT+8, Admin-D (LKKAuto) <admin-d@lkkauto.com> wrote:

Dear Kwan,

Is the vehicle FBR 7180Z in the workshop?

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Monday, 8 February 2021 8:14 AM
To: Sbk E <sbk5643e@yahoo.com>
Cc: assignments <assignments@lkkauto.com>
Subject: Survey Vehicle FBR7180Z

Dear Kwan,

Is the vehicle FBR 7180Z in the workshop?

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)