

Nivitha (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Monday, 8 February 2021 11:32 AM
To: Jennifer Guay; Chong Boon Sen; assignments
Cc: 'David Mong'; Claims Dept of CTI
Subject: RE: SNM21D200706/C02/GBL5005S/CHNGPW / RE: OUR REF: AW-INS-H40-SGG4807T-2021.JGV & YR REF: GBL5005S

Importance: High

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

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From: Jennifer Guay <jenniferguay@visionlawllc.com>
Sent: Monday, 8 February 2021 11:20 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: 'David Mong' <HHmotor@outlook.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D200706/C02/GBL5005S/CHNGPW / RE: OUR REF: AW-INS-H40-SGG4807T-2021.JGV & YR REF: GBL5005S

PRE - REPAIR SURVEY

CLAIMANT: TAN HSUANG HENG
ACCIDENT INVOLVING SGG 4807 T & GBL 5005 S ON 4 FEBRUARY 2021 ALONG NEAR 554A SERANGOON ROAD

Dear Sirs

Refer to your email of 8 February 2021.

We confirmed that both parties are agreeable to appoint Mohd Taufikh (LKK) as the Single Joint Expert for the Survey of our client's vehicle no. SGG 4807 T.

Please also be informed that our client's vehicle is available for Pre-repair inspection as follows :

Venue : **HUAT HOCK MOTOR WORKSHOP**
Blk 3012 Bedok North Ave 4
01-2054
Singapore 489978

Contact : Mr David (Tel: 8161 6988)

Please reply within 2 working days.

Regards

Jennifer Guay
(Secretary for Ms Audrey Wong)

VISION LAW LLC

133 New Bridge Road #18-01
Chinatown Point
Singapore 059413
Tel : 6534 2811 (Ext 116)
Fax : 6535 6802

From: Adeline Chng [<mailto:adeline.chng@sg.cntaiping.com>]

Sent: Monday, 8 February, 2021 10:27 AM

To: Chong Boon Sen; Jennifer Guay

Cc: David Mong; Claims Dept of CTI

Subject: RE: SNM21D200706/C02/GBL5005S/CHNGPW / RE: OUR REF: AW-INS-H40-SGG4807T-2021.JGV & YR REF: GBL5005S

Without Prejudice

Our reference: **SNM21D200706C02/ GBL5005S/Chngpw**

Your reference: AW-INS-H40-SGG4807T-2021.JGV

Dear Sirs

ACCIDENT INVOLVING GBL5005S & SGG4807T ON 04/02/2021

We refer to your email of 05/02/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)

3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng
Executive
Claims Department

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From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Monday, 8 February 2021 9:57 AM
To: Jennifer Guay <jenniferguay@visionlawllc.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: David Mong <HHmotor@outlook.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D200706/C02/GBL5005S/CHNGPW / RE: OUR REF: AW-INS-H40-SGG4807T-2021.JGV & YR REF: GBL5005S

Without Prejudice
Save as to costs

Dear Adeline,

Please conduct PRS for SGG4807T.

Note: officer in charge –Adeline Chng 63896155.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

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For Surveyor	
Please initial here after completion of pre-repair survey. Thank you.	
Appointed Surveyor:	_____
Name & Signature	
Contact :	_____
Date & Time	_____

Surveyor during repair:	_____
Date & Time :	_____

Surveyor after repair:	_____
Date & Time :	_____

on Sen <boonsen.chong@sg.cntaiping.com>

BL5005S

4 FEBRUARY 2021 ALONG NEAR 554A SERANGOON

u of a road accident on **4 FEBRUARY 2021** at about
iving our client's **SGG 4807 T & GBL 5005 S** driven by

ge. Before our client proceed to repair the damage vehicle,
is notice whether you or your insurer would like to conduct
eplly from you within the stipulated timeline, our client shall

Regards

Jennifer Guay
(Secretary)
VISION LAW LLC
133 New Bridge Road #18-01
Chinatown Point
Singapore 059413
Tel : 6534 2811 (Ext 116)
Fax : 6535 6802

VISION LAW LLC
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