

Nivitha (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 8 February 2021 11:37 AM
To: SmartOne Auto; SUR; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM21D200719/C02/SMJ7538M/LEWLC / FW: SLX5071T (Pre-inspection) / Your Vehicle: SMJ7538M
Attachments: 06022021121718.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis. Please let us have the copy of estimated costs of repair before revert.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: SmartOne Auto <smartoneauto@gmail.com>
Sent: Monday, February 8, 2021 11:31 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM21D200719/C02/SMJ7538M/LEWLC / FW: SLX5071T (Pre-inspection) / Your Vehicle: SMJ7538M

Dear Jenny,

Thanks for reply.

Please arrange **Adrian Ling (LKK)** to survey the above vehicle.

**** Please advise liability ****

Thank You

Yours faithfully,
Michelle
Hp: 9856 4815

SmartOne Auto Pte. Ltd.
8 Kaki Bukit Avenue 4
#08-09 Premier @ Kaki Bukit
Singapore 415875
Tel: 6341 6789
Fax: 6341 6778

On Mon, Feb 8, 2021 at 11:11 AM Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM21D200719/C02/SMJ7538M/lewlc (insured yet to lodge report)
Your reference: SLX5071T

Dear Sirs / Madam,

ACCIDENT INVOLVING SMJ7538M & SLX5071T on 05/02/2021

We refer to your email of 06/02/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, February 8, 2021 10:48 AM

To: smartoneauto@gmail.com; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D200719/C02/SMJ7538M/LEWLC / FW: SLX5071T (Pre-inspection) / Your Vehicle: SMJ7538M

Dear Jenny,

Please conduct PRS for SLX5071T.

Note: officer in charge - Jenny Lew 63896172.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平
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From: SmartOne Auto <smartoneauto@gmail.com>
Sent: Saturday, 6 February 2021 12:24 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Subject: SLX5071T (Pre-inspection) / Your Vehicle: SMJ7538M

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.
Hope we can do Direct Settle and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert

**** PLEASE ADVISE LIABILITY****

Thank You

Yours faithfully,

Michelle

Hp: 9856 4815

SmartOne Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

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Fax: 6341 6778