

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 24 August 2021 4:08 PM
To: ONG LI LI; Su Li (LKK Auto)
Cc: MT_Claim_SG; Admin A
Subject: RE: PRS for our client's vehicle SHA 2666 R and your insured's vehicle GBE 7215 B on 05.02.2021 LKK REF : CC4/LPC21001808/ps3 Our Ref: 20/21/21/VC00/024208 [External Confidential]
Attachments: TP ESTIMATE_MARKED.pdf; Preliminary Advice_SHA2666R.pdf; LKK Survey Photos.pdf

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 8 February 2021 3:18 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: PRS for our client's vehicle SHA 2666 R and your insured's vehicle GBE 7215 B on 05.02.2021 LKK REF : CC4/LPC21001808/ps3 Our Ref: 20/21/21/VC00/024208 [External Confidential]

Lonpac External - Confidential

Dear Su Li

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]
Sent: Monday, 8 February 2021 12:03 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: PRS for our client's vehicle SHA 2666 R and your insured's vehicle GBE 7215 B on 05.02.2021 [External Confidential] LKK REF : CC4/LPC21001808/ps3

Dear Gerald,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Monday, February 8, 2021 9:17 AM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: PRS for our client's vehicle SHA 2666 R and your insured's vehicle GBE 7215 B on 05.02.2021 [External Confidential]

Dear Sir/Madam,

Thank you for your assignment.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 8 February 2021 9:00 AM
To: assignments <assignments@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: PRS for our client's vehicle SHA 2666 R and your insured's vehicle GBE 7215 B on 05.02.2021 [External Confidential]

Lonpac External - Confidential

Our Ref: TBA

Dear Nivtha/Summer,

FYA

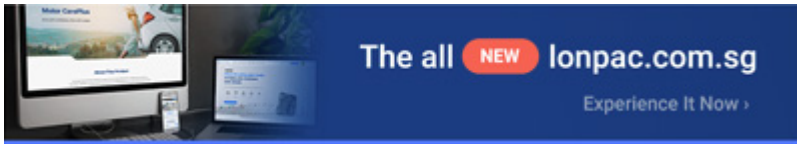
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Assessment Dept [mailto:assessment_ltc@bifrostable.com]

Sent: Saturday, 6 February 2021 8:58 am

To: MT_Claim_SG <mt_claim@lonpac.com>; Claims Dept <claims_ltr@bifrostable.com>; Joseph Koh <claims@bifrostable.com>; Ms Lim <claims_ltm@bifrostable.com>; Claims Dept <claims_ltv@bifrostable.com>; Claims Dept <claims_lts@bifrostable.com>

Subject: PRS for our client's vehicle SHA 2666 R and your insured's vehicle GBE 7215 B on 05.02.2021

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Wong Kok Jong, to notify you of the aforesaid accident involving our client's vehicle SHA 2666 R and your insured's vehicle GBE 7215 B on 05.02.2021.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against GBE 7215 B for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee / Regina / Wilson

Contact Email: claims_ltv@bifrostable.com / claims_ltm@bifrostable.com / assessment_ltc@bifrostable.com

VEH IN (Date & Time) : **05.02.2021**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

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Best Regards
Regina / Wilson
Assessment Dept
BIFROST AUTO PTE LTD
O: 62436687