

Veron Chen (LKKAuto)

From: Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>
Sent: Thursday, 25 February 2021 5:02 PM
To: Tan, Grace; Mithoosingh, Aashweenjeetkaur
Cc: Paramchand, Varsha; Rumli, Sharizah; Quek, Joyceline-CH; SUR
Subject: RE: SF-4417642 SMT7210E OC: 8772749641SG POL: 2070106037 ctc Kok Weng @ 9793 4111 / EMAIL: anthonykoh62@gmail.com

Hi

Kindly provide caller's e-mail as did not receive his response to my e-mail.

Please copy surveyor pertaining rental car benefits.

By copy to LKK, kindly do necessary to enable insured to activate his rental car benefits.

Priscilla Sim LK
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building 78 Shenton Way, Level 10
Singapore 079120

Tel +(65) 6419 1755
priscilla-lk.sim@aig.com | www.aig.sg

From: Tan, Grace <Grace.Tan@aig.com>
Sent: Thursday, February 25, 2021 3:45 PM
To: Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>
Cc: Paramchand, Varsha <Varsha.Paramchand@aig.com>; Rumli, Sharizah <Sharizah.Rumli@aig.com>; Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>
Subject: SF-4417642 SMT7210E OC: 8772749641SG POL: 2070106037 ctc Kok Weng @ 9793 4111 / EMAIL: anthonykoh62@gmail.com

Dear Aashween / Priscilla,

TL case. Insd enquiring on when he can get a replacement car and wishes to speak to a claims examiner.

Pending for Offer								
Claim Type	Branch	Claimant	Date of Loss	Claim No.	Policy No	Person in Charge (Superior)	Repairer (Est Amt)	Subm (RI D
OD	Complex Total Loss Expiration	*SMT7210E [KOH KOK WENG]	06/02/2021	8772749641SG	2070106037	Mithoo Singh, Aashweenjeet Kaur	Cycle & Carriage Automotive Pte Ltd (Pandan Gardens) FRANCHISE	

Call centre notes:-

DOA : 06.02.2021
Claim no : 8772749641SG

Hi Team,

OI was informed that this will be a total loss case.
Wants to know when he can expect the NFO replacement car and wants to speak with the claims examiner.
Kindly assist to callback OI @ 97934111
Thanks

Ben

Best Regards,

Grace Tan

AIG
Claims Service Associate
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #10-16 Singapore 079120
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If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

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