

## Hsiao Tong (LKKAUTO)

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**From:** Claims Dept <claims\_rar@bifrostable.com>  
**Sent:** Friday, 18 June 2021 1:55 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Joseph Koh; Marcus Chua (LKKAUTO)  
**Subject:** LOD SUBMISSION - Our Ref: SMC5419Z // DOA: 29/01/2021// LKK Ref: CC4/ASM21001765/Upa3(AXA-SHA3833T)  
**Attachments:** SMC5419Z.zip

WITHOUT PREJUDICE

Our Ref : **SMC5419Z**  
Your Ref : **SHA3833T**

18/06/2021  
AXA INSURANCE SINGAPORE PTE LTD  
8 Shenton Way,  
#24-01 AXA Tower,  
Singapore 068811

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 29/01/2021 along UBI AVENUE 3 involving vehicles SMC 5419 Z and SHA 3833 T

We refer to the above-mentioned accident.

We are claiming as per below:-

1.	Repair Cost	\$ 2,033.00
2.	Loss of Rental for 05 Days x \$180/- per day	\$ 900.00
3.	LTA/GIA Search fee	\$ 7.45
	<b>TOTAL</b>	<b>\$ 2,940.45</b>

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at [claims@bifrostable.com](mailto:claims@bifrostable.com)

Yours faithfully,  
SUANNE TAN  
MOTOR CLAIMS DEPARTMENT  
BIFROST AUTO PTE. LTD.

**NOTE:** # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

*GST at 7% is chargeable if applicable*

# BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

## LETTER OF AUTHORISATION

Accident on 29/01/2021 along UBI AVENUE 3 involving vehicles SMC 5419 Z and SHA 3833 T

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SMC5419Z** at my request, I/We, **NG KWEE SIAH,DON** ("the claimant") of **323A SUMANG WALK #12-947 SPORE 821323** (address) bearing NRIC No **SXXXX045D** the owner of motor vehicle no **SMC5419Z**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Bifrost Auto Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Bifrost Auto Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 02 day of Feb (month) 20 21 (year)



Signed by "the claimant"

Name: **NG KWEE SIAH,DON**

NRIC No: **SXXXX045D**



Signed by Bifrost Auto Pte Ltd

Name: \_\_\_\_\_



### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SHA 3833T (Insd veh)	Model: VOLKSWAGEN GOLF GTI 2.0 A
	SMC 5419Z (TP veh)	
Date of Accident/ Time:	29/01/2021	

Repair Estimate	: \$	8,249.98	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum (Global Sum)	: \$	2,600.00	
Payee Name : BIFROST AUTO PTE LTD			
Is Third Party Workshop GIA Registered? [ ] YES [X] NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:		Agreed Liability <u>100</u> (%)
B)	For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: ____
	BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

#### NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEFASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp  
 Name of Representative: SUANNE TAN  
 Date: 09/07/2021

Signature of Witness / Workshop stamp (if applicable)  
 Name of Witness: MOHAMED NUR'IKHWAN  
 Date: 09/07/2021

Signature of AXA's surveyor/representative:  
 Name of AXA's surveyor /Representative:  
 Date: 12/07/2021

# BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

## Tax Invoice

**AXA INSURANCE SINGAPORE PTE LTD**  
**8 Shenton Way,**  
**#24-01 AXA Tower,**  
**Singapore 068811**

**Inv. No. :** BA.RA.2107005  
**Inv. Date :** 09-07-2021  
**Ref :** 29/01/2021  
**Terms :** 30 Days  
**Veh. No. :** SMC5419Z  
**Make & Model :** Volkswagen  
Golf

#	Description	Qty	Rate	Total	Tax
1	REPAIR COSTS	1.0	\$1,900.00	\$1,900.00	\$133.00

**Subtotal for invoice :** S\$1,900.00  
**GST (7.0%) :** S\$133.00  
**Total :** S\$2,033.00

On behalf of **BIFROST AUTO PTE. LTD.**

(Authorised Signature)

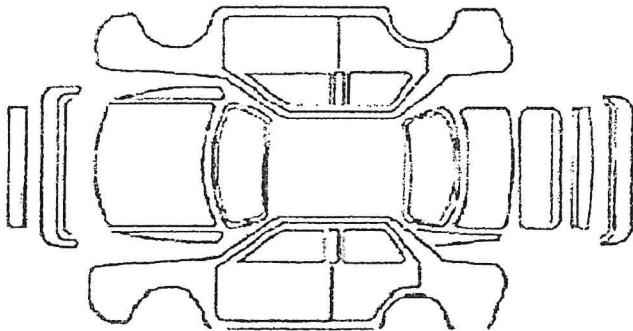
Please make cheque payable to “**BIFROST AUTO PTE LTD**” and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1**.



### RENTAL AGREEMENT

R00030

<b>HIRER'S PARTICULAR</b>		<b>Veh. No/Model:</b> SMC 5419Z / VW GOLF GT																																				
<b>Name:</b> NG KWEE SWAN, OUY		<b>Rental Veh. No/Model:</b> SKJ 3882T / MAZDA 6																																				
<b>NRIC/Passport No:</b> 88530450		<b>Date/Time Out:</b> 02/02/21 / 1000hrs																																				
<b>Address:</b> 323A SUMANG WALK #12-947 S(821322)		<b>Date/Time In:</b> 06/02/21 / 1700hrs																																				
<b>Tel:</b> 8468 9387		<div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> <b>OUT</b>  </div> <div style="text-align: center;"> <b>IN</b>  </div> </div>																																				
<b>Driving license No:</b>		<b>Exp:</b>																																				
<b>ADDITIONAL DRIVER'S PARTICULAR</b>		<b>Milage:</b>																																				
<b>Name:</b>		<b>Milage:</b>																																				
<b>NRIC/Passport No:</b>		<table border="1"> <tr> <th>Rental Charges</th> <th></th> <th>S\$</th> <th></th> <th>S\$</th> </tr> <tr> <td>Hours @</td> <td></td> <td></td> <td>per hour</td> <td></td> </tr> <tr> <td>Days @</td> <td>5</td> <td>180</td> <td>per day</td> <td>900</td> </tr> <tr> <td>Weeks @</td> <td></td> <td></td> <td>per week</td> <td></td> </tr> <tr> <td>Months @</td> <td></td> <td></td> <td>per month</td> <td></td> </tr> <tr> <td colspan="3" style="text-align: right;"><b>Subtotal</b></td> <td></td> <td></td> </tr> <tr> <td colspan="3"></td> <td>GST @ 7%</td> <td></td> </tr> </table>		Rental Charges		S\$		S\$	Hours @			per hour		Days @	5	180	per day	900	Weeks @			per week		Months @			per month		<b>Subtotal</b>								GST @ 7%	
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<b>Tel:</b>		<b>TOTAL CHARGES</b> 900																																				
<b>Driving license No:</b>																																						
<b>Exp:</b>																																						
(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES																																						



#### Mode of Payment:

<b>Cash/Nets/Cheque/Credit Card:</b>	
<b>Deposit</b>	<b>Deposit</b>
<b>Amount</b>	<b>Refunded</b>
<b>Remarks:</b>	
<b>Received by</b>	

I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving license(s) is/are current and not disqualified from driving. You may charge all amount due on the rental to my/our credit card.

Physical Damage Excess		Acknowledgement
Singapore - Own Damage	S\$2,000	
Singapore - 3rd Party Damage	S\$2,000	
Malaysia (if applicable)	S\$8,000	
For Driver aged < 27 or above 65 and/or less than 2 yrs driving experience regardless of age	S\$3,000 (Additional)	

#### IMPORTANT NOTE:

- ONLY PERSONS ABOVE 22 YEARS OF AGE, HOLDING A VALID SINGAPORE LICENCE FOR MORE THAN 2 YEARS, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- Vehicle is strictly for use in Singapore only and may not be driven out of Singapore without the prior written consent of Revolution Automotive Pte Ltd.
- Use of vehicle for illegal purposes (e.g. in connection with theft, drug pedalling or trafficking, smuggling) is strictly prohibited.
- In case of accident, the hirer shall report to Revolution Automotive Pte Ltd immediately.

Hirer Signature/Date

Revolution Automotive Pte Ltd

Owner Signature/Date

**Revolution Automotive Pte Ltd**

No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-49 Singapore 415875

Tel: +65 6452 4457 | Fax: +65 6452 4584

Co. Reg. No.: 201907652D

NG KWEE SIAH, DON

Contact: 8468 8387

**Rental Invoice**

Invoice No. : L2102002  
Date : 05 Feb 2021  
Ref No. : SML 3926 S  
Currency : SGD  
Terms : COD  
RA No. : -  
Veh No. : SKJ 3882 T

#	Rental Period	Rate	Disc	Amt
1.	Rental (02/02/2021 1000hrs to 06/02/2021 1700hrs)	900.00	0.00	900.00

Total : \$ 900.00  
Amount Due: \$ 900.00

I agree to the price as listed above and affirm  
that the goods are received in good condition.

For Revolution Automotive Pte Ltd



(Customer's Signature and Company Stamp)

(Authorised Signature)

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 02 Feb 2021 / 13:55:39

Receipt Date/Time : 02 Feb 2021 / 13:55:04

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-210202-001830

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SHA3833T As at 29 Jan 2021/10:10:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SHA3833T Enquiry Fee 20210202135430120567	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
Result of Insurance Enquiry - GBE806S As at 28 Jan 2021/16:05:00 Insurance Co: NTUC INCOME INS CO-OP LTD				
2	Insurance Enquiry - GBE806S Enquiry Fee 20210202135430179889	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		14.00	0.98	14.98
<b>Rounding Difference</b>				0.03
<b>Total Amount Payable</b>				14.95
Paid By				
	554827XXXXXX7315	eNETS Credit Card		14.95
<b>Total</b>				14.95
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				14.95
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



# Service Request Details

Claim

S1M03570

Reference

CC4/ASM21001765/Upa3 

Loss Date

29 January 2021

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Report Date

12 Mar 2021 5:24:48 PM

Request Date

24 May 2021

Due Date

12 March 2022

Services

Pending verification - Direct Settlement

Actions

Next Step

Finish the work

Complete Work





Vehicle Information

Incident Vehicle Registration #  
SMC5419Z

Make  
TPVD

Model  
GOLF

Service Address

, , ,

Primary Contact/Insured

COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE, 575717, Singapore  
65551188

Claim Handler

CHAN Kian Chuan  
68805444  
kianchuan.chan@axa.com.sg

Additional Instructions

CDGE COMFORT FILE TRANSFER: S1M0324G

Messages2

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

TYPE



SUBJECT

Re:RE: TP/IA

## BODY

PLS PROCEED



TYPE



SENT

25/5/21 2:47 PM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

RE: TP/IA

## BODY

Hi KC, For COR, third party proposed \$2,033.00(w/G...)



TYPE



SENT

13/3/21 8:35 PM

FROM

CHAN Kian Chuan

SUBJECT

## CDGE FILE TRANSFER

## BODY

TO WORK ON CURRENT FILE



TYPE



SENT

13/3/21 8:35 PM

FROM

CHAN Kian Chuan

SUBJECT

TP/IA

## BODY

CHAN Kian Chuan 25-02-2021 11.26 Question PLS PROC...

