

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 9 July 2021 8:44 AM
To: Claims Dept
Cc: Joseph Koh; Marcus Chua (LKKAUTO)
Subject: RE: LOD SUBMISSION - Our Ref: SMC5419Z // DOA: 29/01/2021// LKK Ref: CC4/ASM21001765/Upa3(AXA-SHA3833T)
Attachments: DS FORM_SMC5419Z.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

We confirm settlement at a global sum of **\$2,600.00(all-in)**.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Claims Dept <claims_rar@bifrotauto.com>
Sent: Wednesday, 7 July 2021 2:01 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Joseph Koh <claims@bifrotauto.com>; Marcus Chua (LKKAUTO) <MarcusChua@lkkauto.com>
Subject: Re: LOD SUBMISSION - Our Ref: SMC5419Z // DOA: 29/01/2021// LKK Ref: CC4/ASM21001765/Upa3(AXA-SHA3833T)

WITHOUT PREJUDICE

Dear Hsiao Tong,

We accept your offer of \$2,600.00 (all-in).

Please let us have the DV.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,
Suanne Tan
Motor Claims Department

On 7 Jul 2021, at 10:56 AM, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

**Without Prejudice
(save as to costs)**

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to improve our offer at a global sum of **\$2,600.00(all-in) - max mandate from AXA.**

Please confirm acceptance.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims_rar@bifrostauto.com>
Sent: Monday, 28 June 2021 12:39 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Joseph Koh <claims@bifrostauto.com>; Marcus Chua (LKKAuto) <MarcusChua@lkkauto.com>
Subject: Re: LOD SUBMISSION - Our Ref: SMC5419Z // DOA: 29/01/2021// LKK Ref: CC4/ASM21001765/Upa3(AXA-SHA3833T)

WITHOUT PREJUDICE

Dear Hsiao Tong,

We are unable to accept your offer.

We would like propose to settle at a global sum of **\$2,650 (all-in)**.

Please consider.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,
Suanne Tan
Motor Claims Department

On 26 Jun 2021, at 11:51 AM, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to revise our offer at a global sum of **\$2,550.00(all-in)**.

Please confirm acceptance.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims_rar@bifrostauto.com>

Sent: Friday, 18 June 2021 2:26 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Joseph Koh <claims@bifrostauto.com>; Marcus Chua (LKKAuto) <MarcusChua@lkkauto.com>

Subject: Re: LOD SUBMISSION - Our Ref: SMC5419Z // DOA: 29/01/2021// LKK Ref: CC4/ASM21001765/Upa3(AXA-SHA3833T)

WITHOUT PREJUDICE

Dear Hsiao Tong,

We are unable to accept your offer.

We would like to propose global sum of **\$2,700.00 (all-in)**.

Please consider.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,
Suanne Tan
Motor Claims Department

On 18 Jun 2021, at 2:14 PM, Hsiao Tong (LKKAuto)
<chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$2,400.00(all-in)**.

Please confirm acceptance.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims_rar@bifrostauto.com>
Sent: Friday, 18 June 2021 1:55 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Joseph Koh <claims@bifrostauto.com>; Marcus Chua (LKKAuto) <MarcusChua@lkkauto.com>
Subject: LOD SUBMISSION - Our Ref: SMC5419Z // DOA:
29/01/2021// LKK Ref: CC4/ASM21001765/Upa3(AXA-SHA3833T)

WITHOUT PREJUDICE

Our Ref : **SMC5419Z**
Your Ref : **SHA3833T**

18/06/2021
AXA INSURANCE SINGAPORE PTE LTD

8 Shenton Way,
#24-01 AXA Tower,
Singapore 068811

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 29/01/2021 along UBI AVENUE 3 involving vehicles SMC 5419 Z
and SHA 3833 T

We refer to the above-mentioned accident.

We are claiming as per below:-

1.	Repair Cost	\$ 2,033.00
2.	Loss of Rental for 05 Days x \$180/- per day	\$ 900.00
3.	LTA/GIA Search fee	\$ 7.45
	TOTAL	\$ 2,940.45

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice,
Rental Agreement/Tax invoice, and Letter of Authorization for your attention.
Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us
at claims@bifrostauto.com

Yours faithfully,
SUANNE TAN
MOTOR CLAIMS DEPARTMENT
BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and
on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

*The contents of this document apply to vehicle damages only. All personal
injuries and damages arising therefrom are excluded from the ambit and
application of this document.*

GST at 7% is chargeable if applicable

On 25 May 2021, at 8:51 PM, Claims Dept
<claims_rar@bifrostauto.com> wrote:

Without Prejudice

Dear Hsiao Tong,

We confirm finalisation at L/S \$1,900.00 with 3 repair
days.

LOD will follow.

Thank you.

*The contents of this document apply to vehicle damages
only. All personal injuries and damages arising
therefrom are excluded from the ambit and application of
this document.*

Regards,
Suanne Tan
Motor Claims Department

On 25 May 2021, at 5:38 PM, Hsiao
Tong (LKKAuto)
<chewht@lkkauto.com> wrote:

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 |
email: chewht@lkkauto.com | fax: 6741
4108
Blk 51, Paya Ubi Industrial Park, Ubi
Avenue 1, #02-25 | S(408933)

From: Claims Dept
<claims_rar@bifrostauto.com>
Sent: Thursday, 20 May 2021 4:08 PM
To: Hsiao Tong (LKKAuto)
<chewht@lkkauto.com>; Marcus Chua (LKKAuto)
<MarcusChua@lkkauto.com>
Cc: Joseph Koh
<claims@bifrostauto.com>
Subject: Re: Your Ref: SMC5419Z //
DOA: 29/01/2021// LKK Ref:
CC4/ASM21001765/Upa3(AXA-
SHA3833T)

Without Prejudice

Dear Hsiao Tong,

Please let us know if our proposal below is agreeable for you.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,
Suanne Tan
Motor Claims Department

On 11 May 2021, at
3:58 PM, Claims Dept
<claims_rar@bifrostauto.com> wrote:

Dear Marcus / Hsiao
Tong,

Can we close at L/S
\$1900.00?

Please confirm.

Thank you.

Regards,
Suanne Tan
Motor Claims
Department

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2021, at
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