

Re: [REJECTION] - ACCIDENT INVLG SJW 5489B AND SJK 8478B ALONG ANSON RD. ON 02/02/21 AT 1724 HRS

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 3/8/2021 11:26 AM

To: Xinya Auto Services <xinyaauto@singnet.com.sg>

 1 attachments (11 MB)

SJW5489B vs SJK8478B_OI VIDEO.mp4;

Without Prejudice

Dear Sirs/Mdm,

We have appealed your matter to our principal for further review. However, we regret to inform you that we maintain rejection as per our email dated 14 May 2021. Our insured video shows that he was turning left to the right most lane and suddenly there is an impact to his car. We are of the view that our insured version is more credible.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Xinya Auto Services <xinyaauto@singnet.com.sg>

Sent: Thursday, 8 July 2021 3:18 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [REJECTION] - ACCIDENT INVLG SJW 5489B AND SJK 8478B ALONG ANSON RD. ON 02/02/21 AT 1724 HRS

Hi, Ms. Chew

Kindly take note both vehicle was turning left and your principle's insured in vehicle recording is not entirely clear.

Could we settle matter as per bola guidelines scenario 18. at 50/50 liability.

Thank you

Regards

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Friday, May 14, 2021 8:49 AM
To: xinyaauto@singnet.com.sg
Subject: [REJECTION] - ACCIDENT INVLG SJW 5489B AND SJK 8478B ALONG ANSON RD. ON 02/02/21 AT 1724 HRS

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Attached is a copy of our insured accident report and video for your easy reference. We are of the view that our insured driver is not liable for the accident as he was driving within his lane.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

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Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Xinya Auto Services <xinyaauto@singnet.com.sg>
Sent: Thursday, 6 May 2021 2:07 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: motorclaims.sg@fwd.com <motorclaims.sg@fwd.com>
Subject: ACCIDENT INVLG SJW 5489B AND SJK 8478B ALONG ANSON RD. ON 02/02/21 AT 1724 HRS

Hi Ms. Hsiao Tong

We had submitted the above claim and LOD to your good office on 8 March 21 by (REGISTERED) mail.

However till date we have not heard from your good self, appreciate if you could asap.

Thank you

Regards

Kevin



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